

# LEGAL & INSURANCE SYMPOSIUM

16 February 2017

**16/02/2017**

8:00 am - 8:45 am

**Symposium Registration**

8:45 am - 9:00 am

**Welcome to Country and Welcome Address**

9:00 am - 9:15 am

**Opening Address and Privacy Update**

Alison Choy Flannigan, Holman Webb Lawyers

9:15 am - 10:00 am

**Privacy & Cybersecurity Resilience**

Vikki Karatovic, Business Relationships Manager, Health, Gow-Gates Insurance Brokers

*Privacy and cyber security involves a strong technology component and is often seen as IT problem, however the management of these risks is ultimately a board and management responsibility. Without proper security measures in place, a breach or data loss is not just likely, but inevitable. This presentation will focus on the steps your business can take to withstand an inevitable cyber-attack, returning to normal operations quickly and with minimal business*

*impact.*

10:00 am - 10:45 am

### **Consumer Directed Care Update**

Alison Choy Flannigan, Holman Webb Lawyers

- *2017 amendments*
- *Duty of care – want vs need*
- *Home Care Agreements*
- *Brokerage arrangements*

10:45 am - 11:15 am

### **MORNING TEA**

11:15 am - 12:00 pm

### **Construction Risk Management and Insurance**

Kerrie Coxell, Operations Manager, Health, Gow-Gates Insurance Brokers

*With the constant growth and evolution in the aged care sector, Capital Works projects are part of everyday life for operators. This presentation will provide you with the knowledge you need to ensure you are fully protected whilst your building projects are being completed. You will learn what questions you need to ask of your builders and consultants regarding their insurances, what possible exposures you face when engaging sub-contractors and how your insurances should respond in the event of an incident.*

12:00 pm - 12:45 pm

### **Liability update, including case studies**

John Van De Poll

- *What are professional services and when does a public liability policy respond as opposed to professional indemnity policy*
- *Slips and Trips recent cases*

12:45 pm - 1:45 pm

### **LUNCH**

1:45 pm - 2:15 pm

### **Workers Compensation - new legislation changes as of 1 August - What does this mean for employers?**

Suzana Strbac, Manager, Workplace Solutions, Gow-Gates Insurance Brokers

*The State Insurance Regulatory Authority (SIRA) is the NSW government organisation responsible for regulating and administering the workers compensation system in NSW. SIRA has developed new 'Guidelines for claiming workers compensation' to support, inform and guide workers, employers, insurers and other stakeholders in the process of claiming workers compensation in NSW. These new guidelines will replace existing guidelines for compensation benefits, work capacity and domestic assistance.*

2:15 pm - 2:45 pm

**Workers Compensation and Work Health and Safety Update**

Rachael Sutton, Partner, Holman Webb Lawyers

2:45 pm - 3:45 pm

**HYPOTHETICAL PANEL - Risk Management in Aged Care**

Alison Choy Flannigan, Holman Webb Lawyers

Representative from Gow Gates Insurance Brokers

Representative from Residential Aged Care Provider

Representative from Community Care Provider

Representative from, Holman Webb Lawyers

3:45 pm - 4:00 pm

**Symposium Closing Address**

Vikki Karatovic, Business Relationships Manager, Health, Gow-Gates Insurance Brokers