

Welcome: Tuesday, 10 May 2011

5:00 pm - 7:00 pm	**Registration**
7:00 pm - 8:30 pm	***Welcome cocktail***
	Sponsored by: Intrasoft & IBM

Day 1: Wednesday, 11 May 2011

8:00 am	**Registration**
10:00 am - 11:00 am	**Opening Ceremony of the 2011 WCO IT Conference & Exhibition** Mr. Alan Bersin, Commissioner, US CBP Mr. Kunio Mikuriya, WCO Secretary-General Mr. Gilles de Kerchove, EU Counter Terrorism Coordinator
11:00 am - 11:45 am	***Refreshment and contact break***
11:00 am - 11:45 am	**VIP Exhibition Tour**
11:45 am - 1:00 pm	**Keynote Speeches** Dr. Hans Van Grieken, Vice President Business Innovation, CapGemini Ms. Linda Zecher, CVP Worldwide Public Sector, Microsoft Corp
1:00 pm	**Press Conference Room (tba)**
1:00 pm - 2:30 pm	***Networking lunch*** ***Sponsored by: CBP***
2:30 pm	**Conference Chair**

	Dr. Susanne Aigner, Deputy Director, Compliance & Facilitation, WCO
2:30 pm - 3:00 pm	**Keynote Address from Host Administration** Mr. Richard Spires, Chief Information Officer, DHS
3:00 pm - 4:30 pm	**Session 1: Cloud Computing: What is it. What it isn't.** Mr. Nick Small, Director, Crown Agents Mr. Jim Canham, Director, Accenture Mr. Norbert Kouwenhoven, IBM **Moderator**: Mr. David Evans, BULL
4:30 pm - 5:00 pm	***Refreshment and contact break*** ***Sponsored by: ORACLE***
5:00 pm - 5:30 pm	**Keynote speech:** Mr. Miguel Lopera, President & Chief Executive Officer, GS1
5:30 pm - 6:30 pm	**Session 2: Why is Government So Different?** Ms. Renee Stein, Nathan Associates Mr. Andre van der Post, ORACLE Mr. Tom Butterly, Chief of the Global Trade Solutions Section, UNECE **Moderator:** Mr. Albert Menashe, *Intrasoft International*
7:00 pm - 10:30 pm	***GALA DINNER*** ***Sponsored by: ICS*** ***Gala Dinner on-board the Royal Argosy***

Day 2: Thursday, 12 May 2011

9:00 am	**Registration**
9:30 am - 9:45 am	**Opening Address** Mr. Carlos Alberto Schiopetto, Commercial Director for Latin America, Inspection & Control Services (ICS)
9:45 am - 11:00 am	**Session 3: National Administrations - Leading Customs administrations will present their view on outsourced data processing** Mr. David Hesketh, Senior Business Manager, HM Revenue & Customs (UK) Mr. Marius Papenfus, Group Executive, South African Revenue Service Mr. Frank Heijmann, Head of Trade Relations Customs Administration of the Netherlands, The Dutch Tax & Customs Administration Ms. Anne Craig, Canada Border Services Agency Mr. Frank Holder, Comptroller of Customs (Barbados) Mr. Chris Thibedeau, Vice President, VP GreenLine Systems

Moderator: Mr. Ibrahima Diagne, GAINDE 2000

11:00 am - 11:30 am ***Refreshment and contact break***

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11:30 am - 1:30 pm **Round Table: A Legal Storm in the Cloud ?**

Professor William J. Luddy Jr, Esq.
Ms. Lucy L. Thomson, Esq., Computer Sciences Corporation, CSC
Mr. James Bryce Clark, OASIS
Mr. Ivan Fong, General Counsel, DHS
Mr. David Satola, Senior Counsel, World Bank
Ms. Marina Comninos, General Counsel, Electronic Shipping Solutions
Moderator: Mr. Christopher Gillis, American Shipper

1:30 pm - 3:00 pm ***Buffet lunch***

Sponsored by: BULL

3:00 pm - 6:00 pm **Sheraton - TechTalk**

Continuous refreshments

Sponsored by: Expeditors

TechTalk1

No interpretation

TechTalk 2

Possibility of interpretation into

English/Spanish

	Room A	Room B
	Moderator: Mr. Gareth Lewis, WCO	Moderator: Mr. Mark Emery, Vice President and Account Director, CSC
3:00 pm - 3:30 pm	**Technology Architecture for Coordinated Border Management incorporating Single Window - WCO** Mr. Satya Prasad Sahu, WCO	**TechTalk** Ms. Teresa A. Weipert, Senior Executive, Accenture
3:30 pm - 4:00 pm	**Trade Facilitation Recommendations and Standards – UNECE** Mr. Tom Butterly, Chief of the Global Trade Solutions Section, UNECE	**TechTalk** Mr. Chandra Dube, Inspection & Control Services (ICS)
4:00 pm - 4:30 pm	**Office of Information Technology - CBP** Ms. Linda Jacksta, ACE, Office of Information Technology - CBP	**TechTalk** Mr. Frederic Montier, BULL
4:30 pm - 5:00 pm	**Laboratories and Scientific Services, Office of Information Technology - CBP** Mr. Ira Reese, CBP	**Expeditors** Mr. Jeff Musser, Senior Vice President - IS and CIO - , Expeditors
5:00 pm - 5:30 pm	**Nigerian Customs Service** Mr. T.A Bashar, Reforms and Modernization, Nigerian Customs Service	**Arctic Group** Mr. Barry Luke, Vice-President (Projects & Pre-Sales, EU), Arctic Group
5:30 pm - 6:00 pm	**Smart-CM, A smart Europe - Asia supply chain management project – Belgium Customs** Mr. Herman Van Cauwenberghe, Belgium Customs	**UNISYS** Mr. G. Michael Rodgers, Executive Architect, Unisys
7:30 pm - 10:00 pm	***Taste of Seattle Reception*** ***Sponsored by: Accenture***	

Day 3: Friday, 13 May 2011

9:00 am	**Registration**
9:30 am - 9:45 am	**Opening Address**

9:45 am - 11:30 am	**Presentation: Korean Customs Perspective on Cloud Computing** Mr. Ki Young Kim, Director General for Planning and Cooperation, Korean Customs
9:45 am - 11:30 am	**Session 4: Maritime Port Systems** Mr. Alan Long & Mr. Pascal Ollivier, IAPH Ms. Debbie Givens, Port of Tacoma Mr. John Kok, Container and Supply Chain Security Efforts Coordinator, Hutchinson Port Holdings **Moderator:** *Mr. Pascal Ollivier, SOGET & Mr. Alan Long MCP Plc – representing IAPH*
11:30 am - 12:00 pm	***Refreshment and contact break***
	Sponsored by: FedEx
12:00 pm - 1:30 pm	**Session 5 : Customs IT Vision** Ms. Susanne Aigner, Deputy Director, Compliance and Facilitation Directorate, World Customs Organization Mr. Andres Monges, Paraguayan Customs Mr. Robby Beau, Managing Director Global Trade Services, FedEx Dr. Guilherme Mambo, Mozambique Revenue Authority Mr. Mark Miller, Conceptivity **Moderator:**
1:30 pm - 2:00 pm	**Closing Speeches** Mr. Charles Armstrong, Assistant Commissioner, Office of Information Technology, CBP Mr. Kunio Mikuriya, Secretary General, WCO
2:00 pm - 3:30 pm	***Buffet lunch*** *Sponsored by:*