## Operator/Manufacturer Collaboration Model Best-Practices Training Advances Industry Knowledge



## 06/24/2015

8:00 am - 8:30 am	Registration
8:30 am - 8:40 am	Introduction
8:40 am - 9:10 am	Setting the Stage What is the need for greater collaboration between manufacturers and national accounts and why change the current process? TPG will "set the stage" for the remainder of the training session.
9:10 am - 9:50 am	Operator and Manufacturer Collaboration Perspectives What does a "great" supplier look like? What are the top collaboration challenges? Hear these perspectives from a chain operator, who will provide their perspectives on these questions and more.
9:50 am - 10:05 am	Break
10:05 am - 10:20 am	Introduction to OCM What is Operator Collaboration Model and how was it created? TPG will provide an overview of the industry's best-practice collaboration framework.
10:20 am - 11:50 am	OCM Segmentation
44.50	During this walk-through of steps 1-4 of the OCM, engage with industry peers during workshops and case studies.
11:50 am - 12:40 pm	Lunch
12:40 pm - 2:00 pm	Continued Instruction and Group Activities  The group will reconvene to continue learning about the OCM and participate in workshops and group activities.
2:00 pm - 2:15 pm	Break
2:15 pm - 3:15 pm	Joint Business Planning An overview of steps 4-8 of the OCM, which focuses on Joint Business Planning.