31/10/2015

10:00 - 17:00

11:50

13:00 - 17:00

01/11/2015

07:50

08:00 - 18:00

09:00 - 09:30

09:30 - 12:00

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16:15 - 17:45

18:00 18:00 - 19:00 18:00 - 19:00 19:00 19:20 20:00 22:00 - 23:59 03/11/2015 08:15 08:30 - 17:30 09:00 - 10:15 10:15 - 10:45 **Presidents Choice 2015: Change management for** How to re-invent your **Advanced Ambassador** 10:45 - 12:00 Why empowerment and small companies venue - refurbishment; **Programme knowledge** equality for women is a Room B - Recoleta, Yellow expansion; rebranding; exchange - Pre-registration critical international tech-upgrades; demolish or Room D - La Boca, Yellow Pavilion, La Rural meetings industry issue replace Pavilion, La Rural Room A - San Telmo, Red Room C - Puerto Madero, Pavilion, La Rural Yellow Pavilion, La Rural 10:45 - 12:00 How to intelligently add Sustainability & CSR on **ICCA Data Workshop: An** Airlines to your bids, trial: Is this really a way to Introduction offers, and marketing win more business, or only Nogal, White Pavilion, 1st strategies generally good for the Floor, La Rural Room E - Palermo, Yellow planet? Pavilion, La Rural Room F - Retiro, Yellow Pavilion, La Rural 12:00 - 13:30

13:30 - 15:00

13:30 - 15:00				
15:00 - 15:30				
15:15 - 17:45	Outside The Box: Piazzolla Tango - Pre-registration (40 max capacity) Sarmiento Ave. 2704, La Rura	Juniors Football Stadium - Pre-registration (40 max	Outside The Box: Visit to the New Buenos Aires Convention Centre - Preregistration (50 max capacity) Sarmiento Ave. 2704, La Rura	
15:30 - 17:00			24	
15:30 - 17:00				
17:15 - 18:15				
17:15 - 18:15				
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04/11/2015				
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08:15				
08:30 - 14:30				
09:00 - 10:00				
10:30 - 11:45	The Big Debate - are we draining the swamp or wrestling with alligatiors? Room B - Recoleta, Yellow Pavilion, La Rural	Getting more out of ICCA - why you're (almost certainly) missing out, and what you can do about it! - Pre-registered	delegate numbers in the	The explosive growth of the internet of things and what this means for the meetings industry (This WAS the venues policies

	Room F - Retiro, Yellow Pavilion, La Rural	Pavilion, La Rural	and business practices session - now scheduled for monday morning) Room E - Palermo, Yellow Pavilion, La Rural	
10:30 - 11:45	International association strategic challenges and solutions Room C - Puerto Madero, Yellow Pavilion, La Rural	ICCA Tools Training: H Statistics Tool and the Nogal, White Pavilion, 1st		
11:45 - 12:00	ROOM C - Fuerto Madero, Tellow Pavillon, La Rural	Nogai, white Pavillon, 1st	LI 1001, La Ruiai	
12:00 - 13:00				
13:00 - 14:30				

14:30 - 18:30