

Day 1 – Tuesday, October 1

Time								
7:00-8:30	BREAKFAST/EXPO							
8:30-10:15	WELCOME SESSION							
10:15-10:30	BREAK							
10:30-11:45	I will be your DAM Tour Guide (DA, PM, Promotional Offer)	Can you Hear me Now? (MDM, IoT, What's New)	Breaking the Security through Obscurity Mentality (SMA, Security,)	Just Label It! (SMA, Labels,)	The Nuts & Bolts of the SDA (SDA, Product Overview)	The Nuts & Bolts of the SMA (SMA, Product Overview)	The Nuts & Bolts of the Patching Module (SMA, Patching)	Self-Paced Lab
11:45-1:00	LUNCH/EXPO							
1:00-2:15	Good Housekeeping (SMA, Best Practices)	Software Distribution Mastery (SMA, Managed Installs, Scripting)	Ready Set Secure (SMA, Security, Patching)	Managing the "Things" of IoT (SMA, IoT, Agentless)	System Deployment Times 7.0 (SDA, What's New)	The Nuts & Bolts of the Scripting Module (SMA, Scripting,)	The Nuts & Bolts of the Asset Module (SMA, Asset)	Self-Paced Lab
2:15-2:30	BREAK							
2:30-3:45	Operation License Compliance (SMA,, Software Catalog,)	Agent 443 (SMA, Agent, Troubleshooting)	Managing the Seemingly Unmanageable (SMA, Asset Management,)	What can I help you with today? (SMA, Service Desk,)	Deployment Gold at the end of your SDA Rainbow (SDA, Best Practices,)	System Admin Jeopardy (SDA, SMA, Tips & Tricks)	The Nuts & Bolts of the Reporting Module (SMA, Reporting,)	Self-Paced Lab
3:45-4:00	BREAK							
4:00-5:15	SUDO KACE (SDA, SMA, PM, Linux, Mac)	SMA Performance & Tuning (SMA, Troubleshooting)	Securing with Out of the Box Thinking (SMA, Privilege Manager,)	Create Reporting Works of Art (SMA, Reporting,)	Reverse Engineering Deployment Issues (SDA, Troubleshooting)	Too Many Tips & Tricks to Kount (Tips & Tricks)	The Nuts & Bolts of the Service Desk Module (SMA, Service Desk,)	Self-Paced Lab
5:15-6:30	WELCOME RECEPTION/ EXPO							

# Day 2 – Wednesday, October 2

Time								
7:00-9:00	BREAKFAST/EXPO							
9:00-10:15	I will be your DAM Tour Guide (DA, PM, Promotional Offer)	Can you Hear me Now? (MDM, IoT, What's New)	Breaking the Security through Obscurity Mentality (SMA, Security,)	Just Label It! (SMA, Labels,)	The Nuts & Bolts of the SDA (SDA, Product Overview)	The Nuts & Bolts of the SMA (SMA, Product Overview)	The Nuts & Bolts of the Patching Module (SMA, Patching)	Self-Paced Lab
10:15-10:30	BREAK							
10:30-11:45	Good Housekeeping (SMA, Best Practices)	Software Distribution Mastery (SMA, Managed Installs, Scripting)	Ready Set Secure (SMA, Security, Patching)	Managing the "Things" of IoT (SMA, IoT, Agentless)	System Deployment Times 7.0 (SDA, What's New)	The Nuts & Bolts of the Scripting Module (SMA, Scripting,)	The Nuts & Bolts of the Asset Module (SMA, Asset)	Self-Paced Lab
11:45-1:00	LUNCH/EXPO							
1:00-2:15	Operation License Compliance (SMA,, Software Catalog,)	Agent 443 (SMA, Agent, Troubleshooting)	Managing the Seemingly Unmanageable (SMA, Asset Management,)	What can I help you with today? (SMA, Service Desk,)	Deployment Gold at the end of your SDA Rainbow (SDA, Best Practices,)	System Admin Jeopardy (SDA, SMA, Tips & Tricks)	The Nuts & Bolts of the Reporting Module (SMA, Reporting,)	Self-Paced Lab
2:15-2:30	BREAK							
2:30-3:45	SUDO KACE (SDA, SMA, PM, Linux, Mac)	SMA Performance & Tuning (SMA, Troubleshooting)	Securing with Out of the Box Thinking (SMA, Privilege Manager,)	Create Reporting Works of Art (SMA, Reporting,)	Reverse Engineering Deployment Issues (SDA, Troubleshooting)	Too Many Tips & Tricks to Kount (Tips & Tricks)	The Nuts & Bolts of the Service Desk Module (SMA, Service Desk,)	Self-Paced Lab
3:45-4:00	BREAK							
4:00-5:15	Birds of a Feather	Birds of a Feather	Ask the Experts-TBD	Create Reporting Works of Art (SMA, Reporting,)	Reverse Engineering Deployment Issues (SDA, Troubleshooting)	Too Many Tips & Tricks to Kount (Tips & Tricks)	The Nuts & Bolts of the Service Desk Module (SMA, Service Desk,)	Self-Paced Lab
5:15-	CUSTOMER APPRECIATION EVENT							

Day 3 – Thursday, October 3

Time								
7:00-9:00	BREAKFAST/EXPO							
9:00-10:15	Software Distribution Mastery (SMA, Managed Installs, Scripting)	Can you Hear me Now? (MDM, IoT, What's New)	Breaking the Security through Obscurity Mentality (SMA, Security,)	Managing the "Things" of IoT (SMA, IoT, Agentless)	System Deployment Times 7.0 (SDA, What's New)	Just Label It! (SMA, Labels,)	The Nuts & Bolts of the Patching Module (SMA, Patching)	Self-Paced Lab
10:15-10:30	BREAK							
10:30-11:45	Good Housekeeping (SMA, Best Practices)	Agent 443 (SMA, Agent, Troubleshooting)	Managing the Seemingly Unmanageable (SMA, Asset Management,)	What can I help you with today? (SMA, Service Desk,)	Deployment Gold at the end of your SDA Rainbow (SDA, Best Practices,)	System Admin Jeopardy (SDA, SMA, Tips & Tricks)	The Nuts & Bolts of the Asset Module (SMA, Asset)	Self-Paced Lab
11:45-1:00	LUNCH/EXPO							
1:00-2:15	Operation License Compliance (SMA,, Software Catalog,)	SMA Performance & Tuning (SMA, Troubleshooting)	Securing with Out of the Box Thinking (SMA, Privilege Manager,)	Create Reporting Works of Art (SMA, Reporting,)	Reverse Engineering Deployment Issues (SDA, Troubleshooting)	Too Many Tips & Tricks to Kount (Tips & Tricks)	The Nuts & Bolts of the Scripting Module (SMA, Scripting,)	Self-Paced Lab
2:15-2:30	BREAK							
2:30-4:00-	CLOSING SESSION & AWARDS							