Health Connect Tools for Diabetes Management
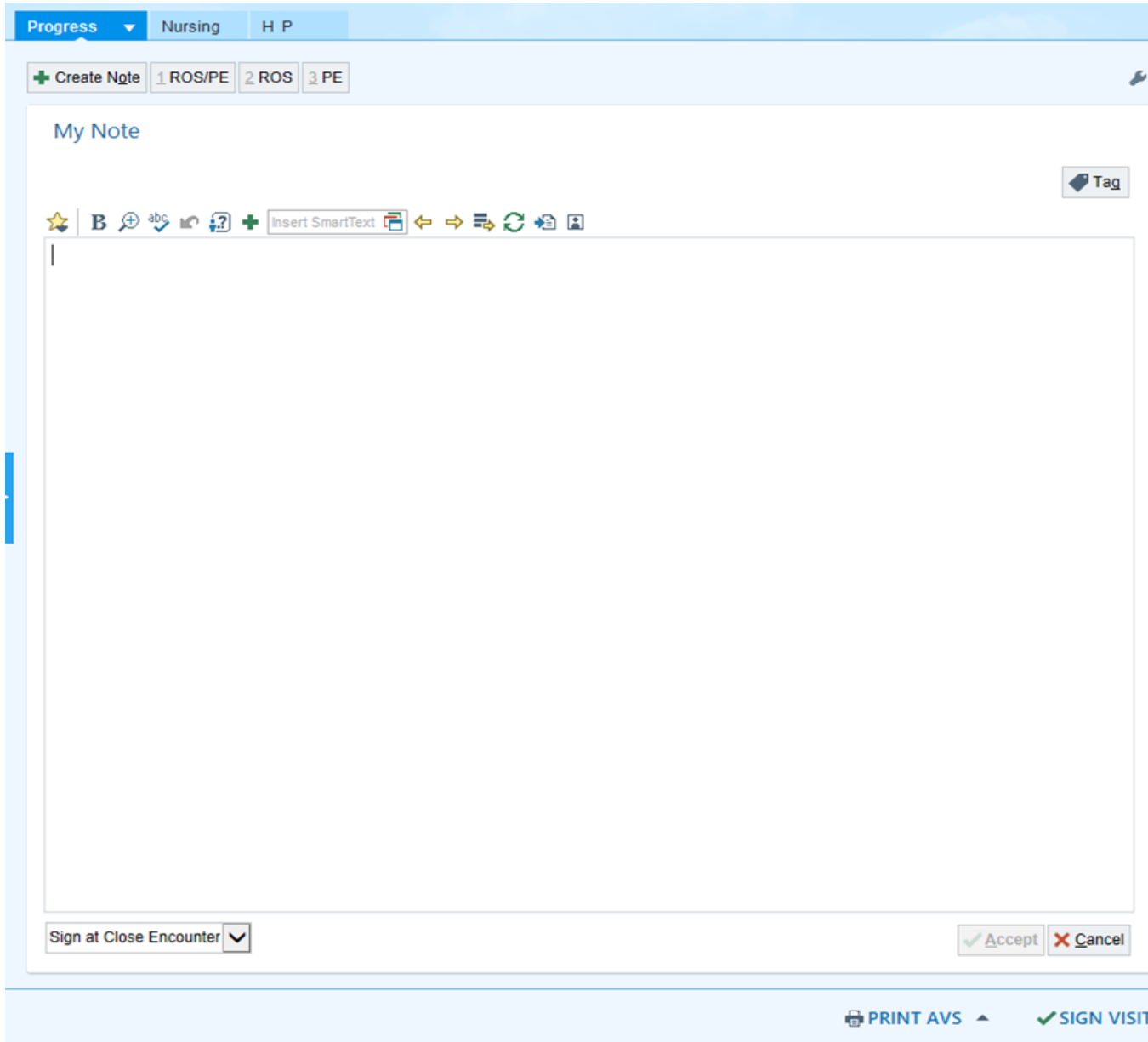
SCPMG -25th Annual DM Symposium

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November 15, 2019

How to build an Office Visit and TAV speed button

1. Open an Office Visit Encounter

2. Click on the wrench icon

How to build an Office Visit and TAV speed button

1. Enter the Smartphrase. e.g .zdmenote & .zdmetav

2. Name the Speed button. e.g " DM note" & "DM TAV"

3. Click "Accept"

Notes Personalization   X

Progress Notes Speed Buttons ≫

SmartPhrase   ✚ Add   SmartText   ✚ Add

ROS/PE   ROS   PE

Caption: PE

When Creating New Progress Notes ≫

SmartPhrase: 🔍

-OR-

SmartText: 🔍

When Writing/Viewing Notes ≫

☐ Remember the last tab I used for each NoteWriter note

☐ Enable double-click to edit a note

Initial cursor position:
- ◉ Beginning of notes
- ○ End of notes
- ○ End of my notes, beginning of others' notes
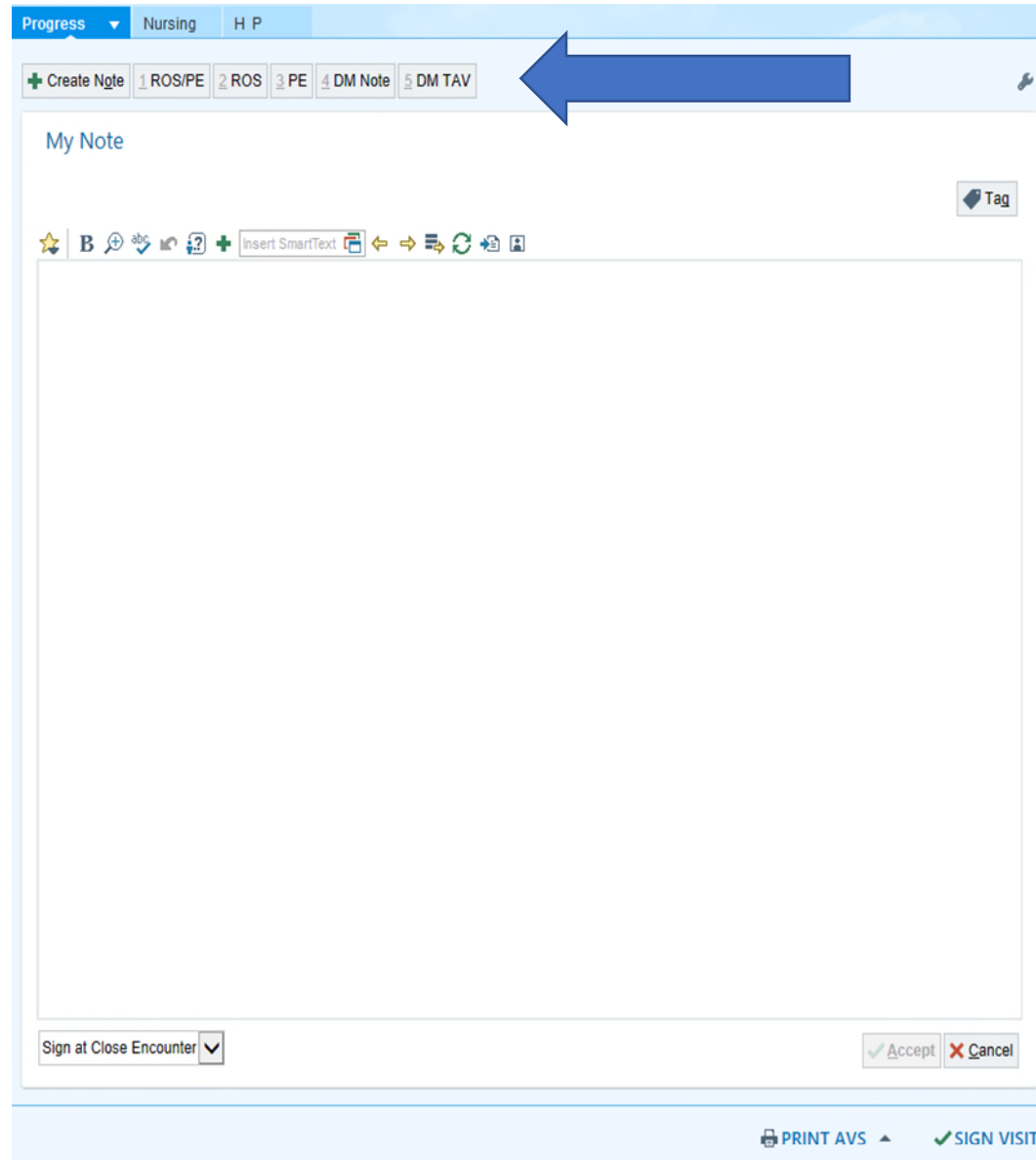
◄◄ Restore Defaults   ⟳ Refresh SmartPhrases   ✔ Accept   ✗ Cancel

How to build an Office Visit and TAV speed button

You will now see your new speed buttons. Simply click on the speed button you want to bring in into your progress note

How to build a Patient Instruction speed button

Go to patient instructions by click on "Pt. Instructions" in the Visit Navigator

How to build a Patient Instruction speed button

Click on the wrench icon

How to build a Patient Instruction speed button

1. Enter the smartphrase.
e.g .zdmeavs & .zdmenph

2. Give the speed button a name e.g DM AVS & NPH

Notes Personalization

Patient Instructions Speed Buttons

| SmartPhrase | ➕ Add | SmartText | ➕ Add |

ZDMEAVS

Caption: |

When Creating New Patient Instructions

SmartPhrase:

-OR-

SmartText:

Restore Defaults   Refresh SmartPhrases   ✓ Accept   ✗ Cancel

3. Click "Accept"

How to build a Patient Instruction speed button

You will now see your new speed buttons. Simply click on the speed button you want to bring in into your patient instructions

Patient Instructions (F3 to enlarge)

1 DM AVS   2 NPH

Tag

B   Insert SmartText

Restore   ✔ Close   ✘ Cancel   ↑ Previous   ↓ Next

How to build a toolbar order panel

No data found.

+ADD ORDER | Dept Info ▾ | Panels ▾ | SmartTools ▾ | Edit Or | Go to Dx AutoAssociate Add Dx & As | LOS ▾ | CURES

1. Click on "Panels"

· Evaluate Dx
entries have been addressed.

ief Complaint /
ne
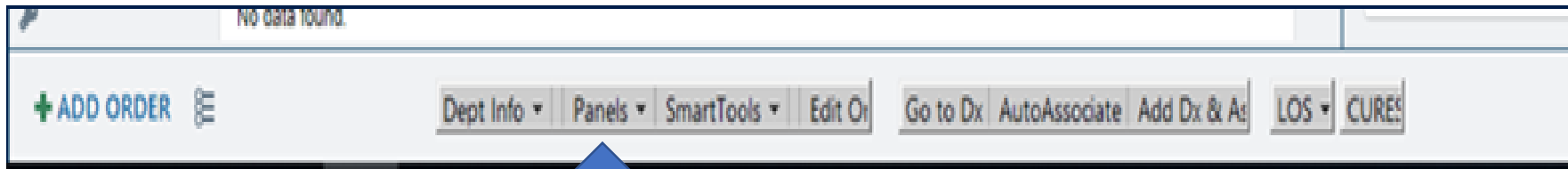
2. Click on "Manage Order Panels"

Diabetes Related Orders	▸
Screening Orders	▸
Vaccine Orders	▸
◉ Manage Order Panels	
✓ Select Multiple Order Panels	
⋯ Unpinned Order Panels	▸

tals /
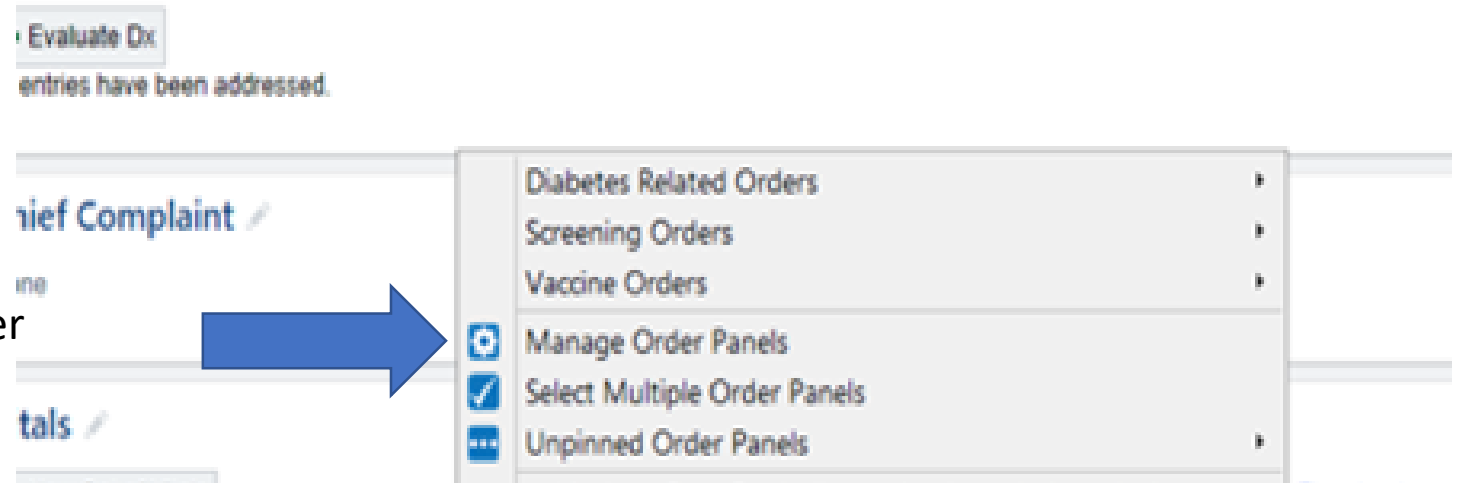
How to build a toolbar order panel

Click on " Create New Order Panel"

Content Manager - Primary Care

Tel Enc	Email

➕ **Create New Order Panel**

❓ Note

You can create panels with orders and diagnoses associated with them

✏ *Pylori Tx SRX	Y
✏ *Sinusitis SRX	Y
✏ *UTI: SRX + Urine Culture	Y

How to build a toolbar order panel

➕ **Create New Order Panel**

⑦ **Note**

You can create panels with orders and diagnoses associated with them to appear on the button in Order Entry. The panels will also be available to use in encounters you can create in other sections of t

Create New Order Panel

Order Panel Options

Display Name   Routine DM Labs   ⬅ **1. Name the order panel**

Orders   Enter order here 🔍   ☰ Pref List   ⬅ **2. Enter the orders**

Selected Orders	Code	Associated Diagnoses	Remove
ELECTROLYTE PANEL (NA, K, CL, CO2) (aka LYTES) (ELECTROLYTE PANEL (NA, K, CL, CO2))	80051E		✕
HEMOGLOBIN A1C, DIABETIC MONITORING	83036I		✕
CREATININE	82565C		✕
ALT	84460B		✕
LIPID PANEL	250613		✕
MICROALBUMIN, URINE	82043B		✕

Diagnoses   Enter diagnosis here 🔍   ⬅ **3. Enter diagnosis**

Selected Diagnoses	Remove
DM 2	✕

Associate Diagnosis and Orders   Associate | Auto Associate

4. Associate the orders to the diagnosis

✔ **Accept**   ✕ **Cancel**

5. Click "accept"

How to build a toolbar order panel

When you go back to Panels and click on it you will see your order panel.
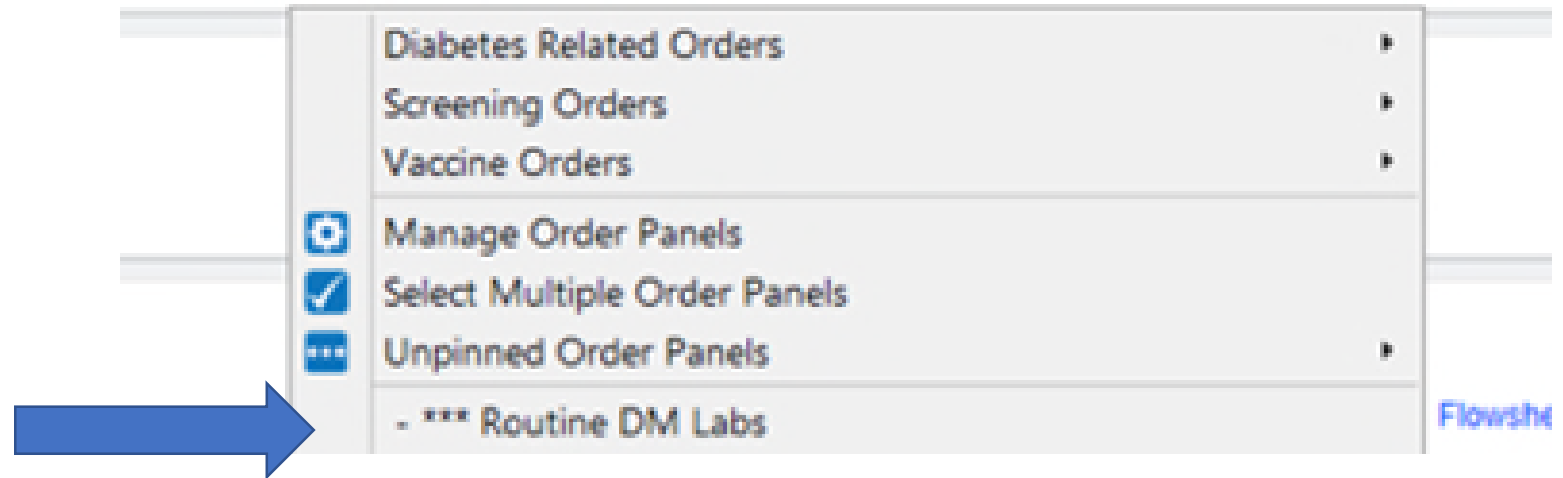
How to build a RAR Message

1. Go to the Toolbar Content Manager. To get there quickly go to toolbar and choose anything that starts with "Manage". Manage is the door into the content Manager.
2. Once in the Content Manager Click on "RAR Msg" tab

3. Click "Create New RAR Msg"

Content Manager - Primary Care

Tel Enc	Email

+ Create New RAR Msg

⚠ Important Note

Do NOT send RAR messages if your staff is not trained to manage them. This wo

needed

How to build a RAR Message

Create New RAR Msg
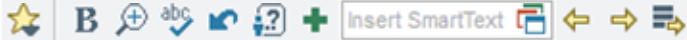
RAR Msg Options

Display Name A1C Due — 1. Name the RAR Msg

RAR Msg Type ● Approve ○ Message Only ○ Refuse — 2. Choose if you want to Approve or Refuse

Refills ● 1 ○ 2 ○ 3 ○ 4 ○ 5 — 3. Choose number of refills you want to give

Message ○ Smartphrase ● Use specific text

☆ | B ⊕ abc ✍ ⁉ ✚ Insert SmartText 🔲 ⇦ ⇨ 🔜

Please advise patient A1C is due. — 4. Enter Message

Route to ⓘ ● Default from Preferences (Wildomar Pool 5) ○ None ○ Specify Below

✔ Accept   ✖ Cancel

5. Select the routing recipient

6. Click "Accept"

How to build a MESSAGE Telephone Encounter

1. Go to the Toolbar Content Manager. To get there quickly go to toolbar and choose anything that starts with "Manage". Manage is the door into the content Manager.
2. Once in the Content Manager Click on "Tel Enc" tab
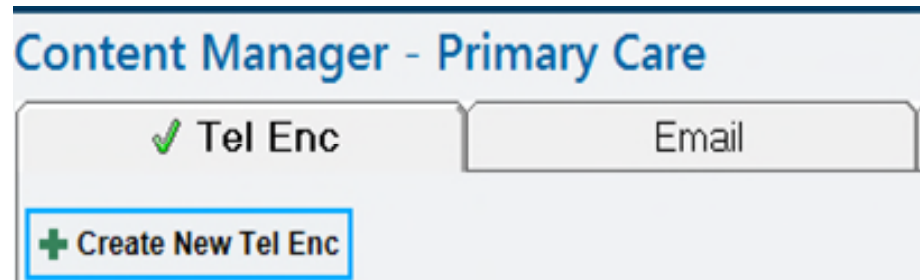
3. Click "Create New Tel Enc"

How to build a Message/Result Telephone Encounter

Create New Tel Enc

Tel Enc Options

Display Name * A1C Due + a1c order

1. Name the Tel Enc

Display in ⓘ ◉ Message Menu ○ Result Menu

2. Choose message or result

Message ○ Smartphrase ◉ Use specific text

☆ B ⊕ abc ↺ 🔁 ➕ Insert SmartText ▥ ⇐ ⇒ ⇛

Please advise patient A1C is due.

4. Enter Message

Route to ⓘ ◉ Default from Preferences (Universal route: Murietta Pool 6) ○ None ○ Specify Below

5. Select the routing recipient

Show more options...

▼ Order Options

Custom Order Panels Add Order Panels

Orders Enter order here 🔍 ☰ Pref List

6. Enter Order(s)

Selected Orders	Code	Associated Diagnoses	Remove
HEMOGLOBIN A1C, DIABETIC MONITORING	83036I		✕

Diagnoses Enter diagnosis here 🔍

7. Enter Diagnosis

Selected Diagnoses	Remove
DM 2	✕

Associate Diagnosis and Orders Associate | Auto Associate

8. Click "Associate"

✓ Accept   ✗ Cancel

9. Click "Accept"

How to code DM foot exam using toolbar

+ ADD ORDER   Dept Info ▾ | Panels ▾ | SmartTools ▾ | Edit Or   Go to Dx AutoAssociate Add Dx & As   LOS ▾ | CURES

1. Click on "Panels"

Evaluate Dx

entries have been addressed.
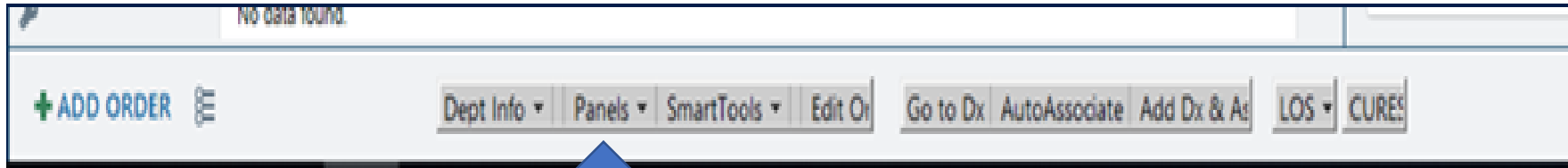
2. Click on "Diabetes Related Orders"

Diabetes Related Orders	▸
Screening Orders	▸
Vaccine Orders	▸
⚙ Manage Order Panels	
✓ Select Multiple Order Panels	
⋯ Unpinned Order Panels	▸

How to code DM foot exam using toolbar

1

☆ B 🔗 🔍 ✨ ↰ 🔲 ➕ Insert SmartText

Diabetes Related Orders	▸
Screening Orders	▸
Vaccine Orders	▸
⊕ Manage Order Panels	
☑ Select Multiple Order Panels	
⋯ Unpinned Order Panels	▸

DM Foot Exam 0 - Normal
DM Foot Exam 1 - Loss of protective sensation
DM Foot Exam 2 - Signs of PVD
DM Foot Exam 3 - Hi risk ulcer present/hx of amp

Choose the appropriate foot exam. This will bring in the DM foot exam order and associate it with the findings; all you need to do is sign the order.

How to use pre-built telephone encounter to address A1C results
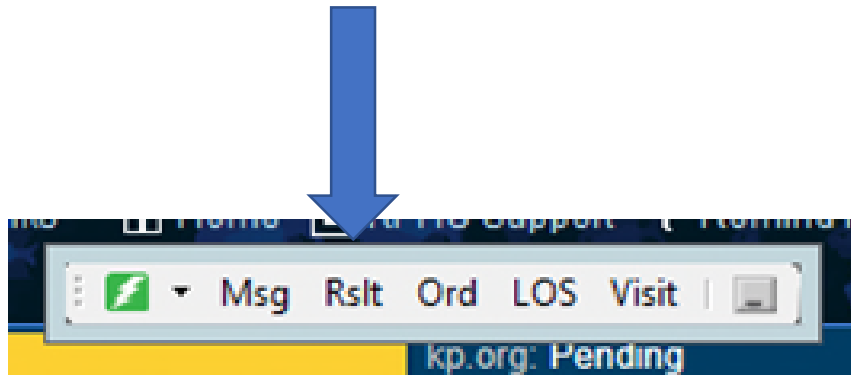
Go to the "Rslt" menu in the toolbar

OR
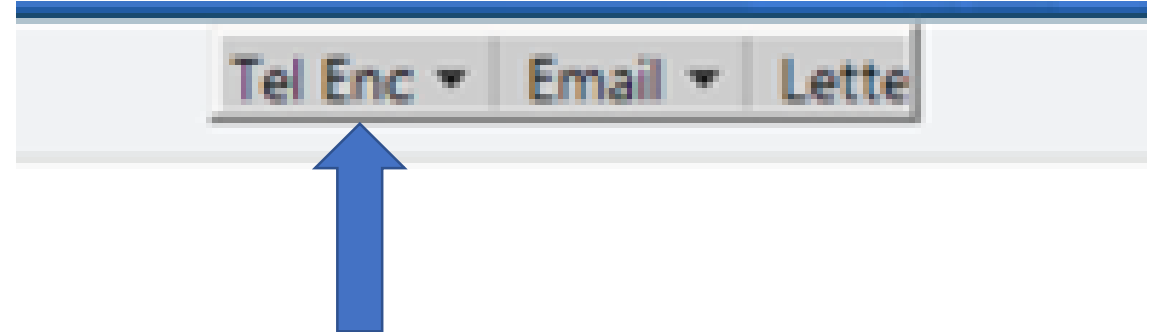
Go to "Tel Enc" this will be found when you are in the RESULT folder in the in-basket. Must click on a result for the button to become "active"

How to use pre-built telephone encounter to address A1C results

1. Click "DM and Prediabetes Tele Enc"

2. Click on the message you would like to launch

Menu 1:

- Blank New Telephone Encounter
- DM and Prediabetes Tele Enc ▸
- Manage Results Tele Enc
- Select Multiple Results Tele Enc
- Unpinned Results Tele Enc ▸
- ***Blank Result Tele Enc***
- Anemia TX
- Anemia WU
- BV
- Chlamydia
- CHOL HIGH DIET/EXERCISE
- Cre Elevated
- DM - New
- DM- A1C Elevated - NEEDS Appt
- DM A1C Elevated - KEEP appt
- GONN
- H.Pylori Treat
- low potassium
- New Chol- Med Start
- Normal STD, needs RN counseling.
- PREDM
- TSH (low)
- TSH (high)
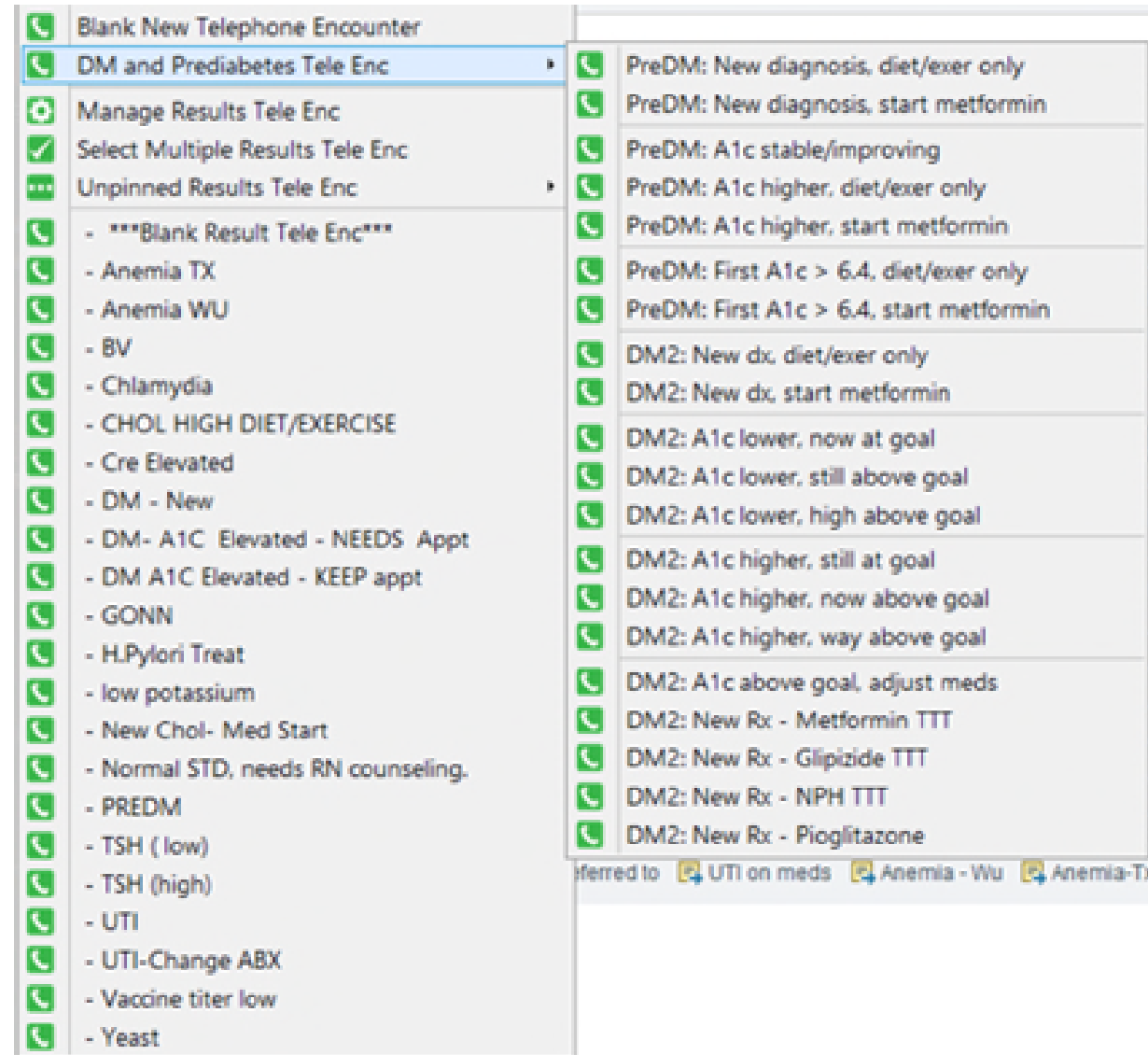- UTI
- UTI-Change ABX
- Vaccine titer low
- Yeast

Submenu:

- PreDM: New diagnosis, diet/exer only
- PreDM: New diagnosis, start metformin
- PreDM: A1c stable/improving
- PreDM: A1c higher, diet/exer only
- PreDM: A1c higher, start metformin
- PreDM: First A1c > 6.4, diet/exer only
- PreDM: First A1c > 6.4, start metformin
- DM2: New dx, diet/exer only
- DM2: New dx, start metformin
- DM2: A1c lower, now at goal
- DM2: A1c lower, still above goal
- DM2: A1c lower, high above goal
- DM2: A1c higher, still at goal
- DM2: A1c higher, now above goal
- DM2: A1c higher, way above goal
- DM2: A1c above goal, adjust meds
- DM2: New Rx - Metformin TTT
- DM2: New Rx - Glipizide TTT
- DM2: New Rx - NPH TTT
- DM2: New Rx - Pioglitazone

ferred to   UTI on meds   Anemia - Wu   Anemia-Tx

Useful DM Smartphrases

.ZDMENOTE – Full Diabetic Note

.ZDMEHPI –HPI for Diabetic Note

.ZDMEPLAN – Plan for Diabetic Note

.ZDMETAV – Diabetic TAV

.ZDMEAVS- AVS Instructions

.ZDMEAVSSP AVS Instructions SPANISH

.ZDMENPH- NPH titration instructions.

.ZDMENPHSP- NPH titration instructions SPANISH

.ZDMENPHSIGAM- NPH titration instructions for AM dose

.ZDMENPHSIGPM- NPH titration instructions for PM dose

.ZDMENPHSIGAMSP- NPH titration instructions for AM dose SPANISH

.ZDMENPHSIGPMSP - NPH titration instructions for AM dose SPANISH