

### OUT THERE PRODUCTIONS MAJOR EVENTS EVENT MANAGEMENT

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# MOTOREX REGISTRATION PRIVACY POLICY

Out There Productions values your privacy and takes great care protecting the information you provide us.

#### **Collection of Personal Information**

When you book/register a site with MotorEx, the personal information we collect may include your:

- a) Name
- b) Address
- c) Email Address
- d) Telephone Number
- e) Mobile Number

## The personal information we collect from you will be used in some or all of the following ways:

- a) To deliver the products you have purchased via the MotorEx registration website
- b) To communicate with you during the delivery process of the product or service for customer support purposes
- c) To provide you with relevant event information
- d) To aid Out There Productions in the development of new products and services
- e) To optimize the site and your purchasing experience

### **Security of Your Personal Information**

We assure you that all information we collect will be safely and securely stored.

We protect your personal information by:

- a) Restricting access to personal information
- b) Maintaining technology products to prevent unauthorised computer access
- c) Securely destroying your personal information when it's no longer needed for our record retention purposes

MotorEx registration website is run by etouches which is certified as PCI DSS Level 1 compliant, providing the highest level of security demanded by the payment card industry.

If you want to pay with a credit card, you have to give the following information:

- Credit card number
- Expiry date of credit card

The credit card information is sent directly to our payment provider (Payment Expresss) who processes your order. The credit card information is neither recorded nor stored by Out There Productions, we only store the response from the bank alerting us if the transaction was successful. The transaction has a very high level of security as described in the Transaction Security Capabilities and Policies section below.

# **Transaction Security Capabilities and Policies**

Your credit card details are sent directly to the Out There Productions payment provider Payment Express over a secure SSL-encrypted connection. They are not processed on our servers at any stage of the transaction. Only the owners of Out There Productions have access to Payment Express transaction management system.



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### **Disclosure of Personal Information**

We value our customers and will not share your information with any other organisations other than related companies and those third parties directly related to the delivery of the products or services you have ordered from the MotorEx registration website. There may be some exceptional circumstances for disclosing your personal information, such as when there are grounds to believe that the disclosure is necessary to prevent a threat to life or health, or for law enforcement purposes.

Out There Productions is committed to complying with the Privacy Act and the National Privacy principles.

# **Complaints About Breaches of Privacy**

If you believe that your privacy has been breached by the MotorEx registration website, you can <u>CONTACT</u> us and all attempts will be made to resolve the matter.

### **Collection of Computer Data**

When you visit the MotorEx registration website, whether as an account holder or a visitor, our servers and our google analytics setup automatically records information that your browser sends whenever you visit a website. This data may include information such as your computer's Internet Protocol address, browser type or the webpage you were visiting before you came to our site, pages of our site that you visit, the time spent on those pages, information you search for on our site, access times and dates, and other statistics. We don't treat the data collected as personal Information or use it in association with other personal information, though we may aggregate, analyse and evaluate such information.