

Event Terms & Conditions

These terms and conditions apply to delegate registrations for all conferences (each an “Event”) organized by TM Forum, a non-profit organization. Please read them carefully as they contain important information. By submitting your registration you agree to be bound by these terms.

If you do not agree to be bound by these terms TM Forum will be unable to accept your registration.

1. Your registration constitutes an offer to TM Forum to attend an Event. All registrations are subject to acceptance by TM Forum [which will be confirmed in writing (including but not limited to email)]. A contract between TM Forum and you will only be formed when this confirmation is sent to you (whether or not it is received) provided that if confirmation is not sent within 14 days of us receiving your registration, it will be deemed to be confirmed unless we notify you otherwise. TM Forum reserves the right to refuse to accept any registration.
2. Payment for the Event must be received in full by TM Forum in accordance with TM Forum’s payment terms. If payment in full is not received before the Event, TM Forum reserves the right at its sole discretion and without liability either to require payment as a condition of entry to the Event or to refuse entry to the Event. No refunds of any proportion of fees already paid (if any) will be made and any balance of the fees will remain due and payable where entry to an Event is refused under this condition 2.
3. Discounts for group registrations are only valid for the number of delegates specified. If the number of delegates attending the Event is less than the number specified in the group booking (either as a result of cancellations prior to the Event or as a result of delegates failing to attend the Event), TM Forum reserves the right to revise the fees in line with the number of delegates actually attending the Event in accordance with TM Forum’s published prices then in force and require payment of such fees in accordance with the terms of condition 2.
4. Prices for each Event are correct at the time of publication. TM Forum reserves the right to change the prices at any time but changes will not affect registrations which have already been confirmed by TM Forum.
5. If you cancel your registration: **(a)** more than 31 days before the Event, TM Forum shall refund 50% of fees paid **(b)** less than 30 days before the Event or you fail to attend the Event , the full registration fee remains payable to TM Forum and no refund will be given.
6. Substitutions with employees from your company are welcome at any time but in all other respects delegate registrations are issued for your personal use only. You may not

purchase registrations as agent for any third party or sell or otherwise transfer your registration to others, or exploit the registration commercially or non-commercially in any way. Transfers requested less than 30 days before the start of the event or onsite will be charged an administrative fee of \$75. Fees do not apply to catalysts and exhibitor passes.

7. TM Forum reserves the right at any time to change the format, speakers, participants, content, location and timing or any other aspect of the Event for any reason, whether or not due to a Force Majeure Event (as defined in condition 9), in each case without liability.
8. TM Forum reserves the right to postpone, change the venue or cancel an Event at any time for any reason. Where TM Forum postpones or cancels the Event (and you no longer wish to attend the Event where it has been postponed) for any reason except due to a Force Majeure Event (in which case the provisions of condition 9 shall apply), you will be entitled to receive either a credit note or a refund in respect of the registration fees received by TM Forum from you at your discretion.
9. Where TM Forum postpones or cancels the Event (and you no longer wish to attend the Event where it has been postponed) due to a Force Majeure Event, TM Forum shall be entitled to retain an amount equal to a pro-rate share of the total costs and expenses incurred by it in respect of the Event from the registration fees it has received from you and, if the registration fees received from you are less than such costs and expense or no registration fees have been paid, submit an invoice payable within 30 days in respect of the outstanding balance; and (ii) after the deduction of such costs and expenses, at your election, any remaining proportion of the registration fees already paid will be either refunded or a credit note issued for that amount. "Force Majeure Event" means any event arising that is beyond the reasonable control of TM Forum (including but not limited to speaker or participant cancellation or withdrawal, supplier or contractor failure, venue damage or cancellation, industrial dispute affecting any third party, governmental regulations or action, military action, fire, flood, disaster, civil riot, acts of terrorism or war).
10. To the fullest extent permitted by law, TM Forum shall not be liable to you for any loss, delay, damage or other liability incurred resulting from or arising in connection with the cancellation, venue change or postponement of the Event howsoever arising. You acknowledge and agree that provisions of conditions 9 and 10 set out your sole remedy in the event of cancellation or postponement of the Event by TM Forum and all other liability of TM Forum is hereby expressly excluded.
11. TM Forum reserves the right without liability to refuse admission to, or to eject from the Event, any person in its absolute discretion, including (without limitation) any person who fails to comply with these terms and conditions or who in the opinion of TM Forum represents a security risk, nuisance or annoyance to the running of the Event. You agree to comply with all reasonable instructions issued by TM Forum or the venue owners at the Event.

12. All unauthorized photography and the recording or transmitting of audio or visual material, data or information is expressly prohibited. You consent to filming and sound recording and photography of the Event as a delegate and you consent to the use by TM Forum of any such recording or photography anywhere in the world for promotional, marketing and other purposes.
13. Your e-mail address and contact information will be shared with exhibitors, sponsors and partners only if you give explicit permission to do so, which includes checking the "permission to share my information" box and allowing your badge to be scanned at the conference.
14. TM Forum disclaims any and all liability for loss, injury or damage to persons or property at the Event. All indemnities, warranties, terms and conditions (whether express or implied) are excluded. TM Forum shall not be liable for any actual or alleged indirect loss or consequential loss howsoever arising suffered by you including but not limited to loss of profits, anticipated profits, savings, loss of business revenue, loss of business, loss of opportunity, loss of goodwill, or any other type of economic loss. If TM Forum is liable to you for any reason, TM Forum's total liability to you in relation to the Event (whether under these terms or conditions or otherwise) is limited to the amount of the registration fees paid by you to TM Forum. The limitations and exclusions in this condition 14 only apply to the extent permitted by applicable law.
15. TM Forum provides Internet access points at no charge in selected areas for guests with portable computers or devices capable of receiving wireless signals. You will be able to access the Internet from your wireless device when sitting within range of an access point. Guests are expected to use the wireless access in a legal, respectful and responsible manner. By using this wireless access network, the user acknowledges that he/she is subject to, and agrees to abide by all laws, and all state and federal rules and regulations applicable to Internet use. You are also agreeing to your details to be passed to the WiFi exclusive sponsor.
 1. The wireless network must not be used to: Engage in any criminal activity; attempt to gain or gain unauthorized access to any computer system at the event, TM Forum or any other organization; generate or disseminate chain letters or SPAM email; Transmit unlawful, harassing or threatening messages; generate, transmit or store profanity or material that is either sexually explicit, illegal or any material that may be considered offensive for ethnic, gender-based or other reasons; access or download material from or post messages to sites of "poor taste", including but not limited to sites of a sexual nature; Download files for non-business use; Download large files in excess of 50MB (without first discussing the most efficient method with TM Forum technical staff); TM Forum reserves the right to monitor and intercept electronic communications on the Wireless Network, whether created for business or personal purposes, at any time. The service is monitored for quality control purposes, to detect abuse of the service and to detect or prevent breaches of this policy. TM Forum will use all means at its disposal to track and monitor internet usage in order to ensure the integrity and proper use of the service.

2. Wireless access is by nature an insecure medium. As with most guest wireless networks, any information being sent or received over TM Forum wireless network could potentially be intercepted by another wireless user. Cautious and informed wireless users should not transmit their credit card information, passwords and any other sensitive personal information while using a wireless "hot spot". Anyone using TM Forum wireless network is forewarned that there can be no expectation of privacy when using the wireless network. Users assume all associated risks and agree to hold harmless TM Forum and its employees for any personal information (e.g. credit card) that is compromised, or for any damage caused to users' hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users should have up-to-date virus protection on their personal laptop computers or wireless devices, as well as staying up-to-date with applicable OS security patches.
3. TM Forum is providing wireless connectivity in this facility as a guest service and offers no guarantees that any use of the wireless connection is in any way secure, or that any privacy can be protected when using this wireless connection. Use of this wireless connection is entirely at the risk of the user, and TM Forum is not responsible for any loss of any information that may arise from the use of the wireless connection, or for any loss, injury, or damages resulting from the use of the wireless connection. TM Forum does not warrant the service to be uninterrupted or error-free.