

#### **2017** ONPHA Conference and Trade Show



#### 305

### Rent-geared-to-income (RGI) for older tenants

#### **PRESENTED BY**:

Roberta Jagoe, Policy Analyst, Region of Durham





#### **Polling questions**

- Log in to <u>www.menti.com</u>
- Use code 58 06 81
- Wi-Fi network ONPHAConference
- Wi-Fi password ONPHA1988



### Who's in the room today?

#### Learning goals

By the end of the session participants will be able to:

- 1. Verify different types of senior's incomes
- 2. Calculate RGI for someone on social assistance
- 3. Assist older tenants moving off of social assistance
- 4. Conduct reviews of eligibility and RGI



What goals are most important to you?

What else do you want to learn today about RGI and older adults?

#### **Rent-geared-to-income (RGI)**

- Housing Services Act
  - Ontario Regulation 367/11
  - Ontario Regulation 298/01
- Service managers are responsible for RGI administration
  - Local rules and policies
  - Delegation of services to housing providers
- Housing Providers
  - Service agreements with service managers to administer RGI



#### **Calculating RGI**

30% of adjusted family income

- Seniors receiving pensions, OAS
- Seniors with earnings

**Social assistance scales** 

• Seniors receiving Ontario Works or ODSP



#### **Excluded income**

- Ontario Regulation 298/01
  - Section 50(3)
- Service manager policies
  - May interpret or clarify regulations
  - Local rules



### What types of income are excluded from RGI?

Tax credits and refunds	Loans, gifts, inheritances, windfalls	Social assistance income	Payments for employment related expenses
Some lump sum settlements	CHPI payments	Payments disability related expenses	WSIB – B165 payments
Pain and suffering awards	First Nations payments	Income related to children in care	CPP child benefits
	OSAP and student awards	Student income (dependants)	

# What types of income have you used to calculate RGI for seniors?

## How confident are you in verifying seniors' income?

## How do you normally verify pension income?

#### **Verification of pensions**

- Government pension income
  - Service Canada annual statements
  - T-slips
  - My Service Canada account
  - GAINS tables
- Other pensions
  - Annual statements
  - Letter from payment provider
  - T-slips (Canadian pensions only)
- Notice of Assessment (NOA)

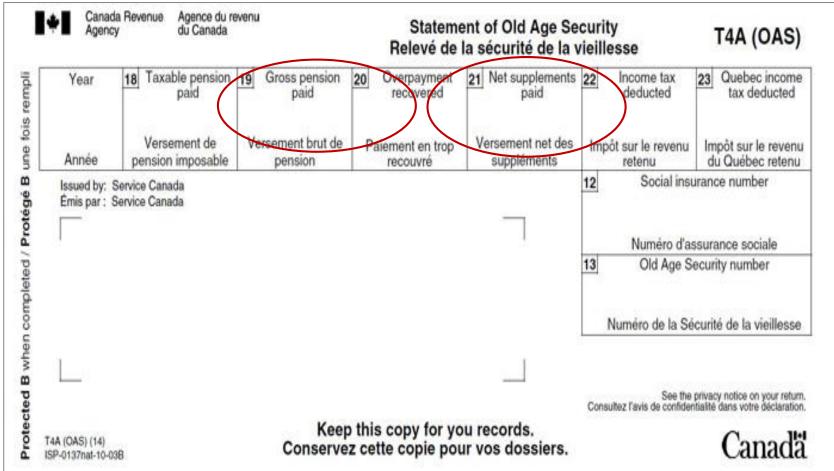


#### **Pension statement**

Canada	Statement
	Date:
	Client Identification Number ####################################
****	
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
AJAX ON XXXXXX	
Dear Sir/Madam:	
Please find below, as requested, the confirmation	that you are presently receiving the followin
Please find below, as requested, the confirmation	that you are presently receiving the followin
Please find below, as requested, the confirmation benefits:	that you are presently receiving the followin \$769.35
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP)	
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP) Retirement Pension	
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP) Retirement Pension Disability Benefit	\$769.35
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP) Retirement Pension Disability Benefit Survivor's Pension	\$769.35
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP) Retirement Pension Disability Benefit Survivor's Pension Children's Benefit Post-Retirement Benefit	\$769.35
Please find below, as requested, the confirmation benefits: Canada Pension Plan (CPP) Retirement Pension Disability Benefit Survivor's Pension Children's Benefit Post-Retirement Benefit Gru	\$769.35 \$225.82
Retirement Pension Disability Benefit Survivor's Pension Children's Benefit Post-Retirement Benefit	\$769.35 \$225.82



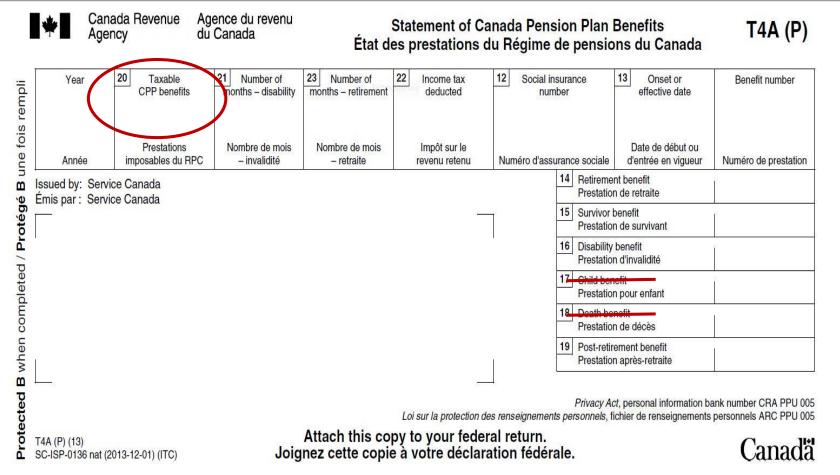
#### T-slips: T4A (OAS)





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#### **CPP – T slip**





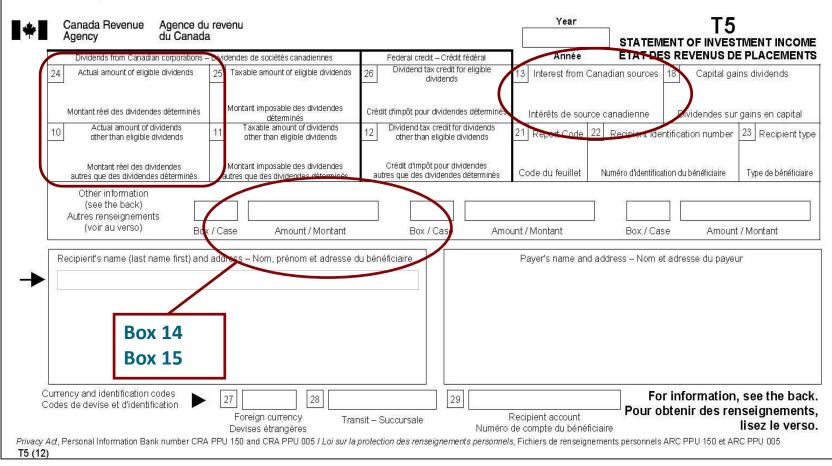
## What kinds of investments do seniors have?

#### **Verification of investment income**

- Interest and dividends
- Annuities, RRIFs, LIFs generate income
- Annual, quarterly, monthly investment statements
- T-slips
- Notice of Assessment

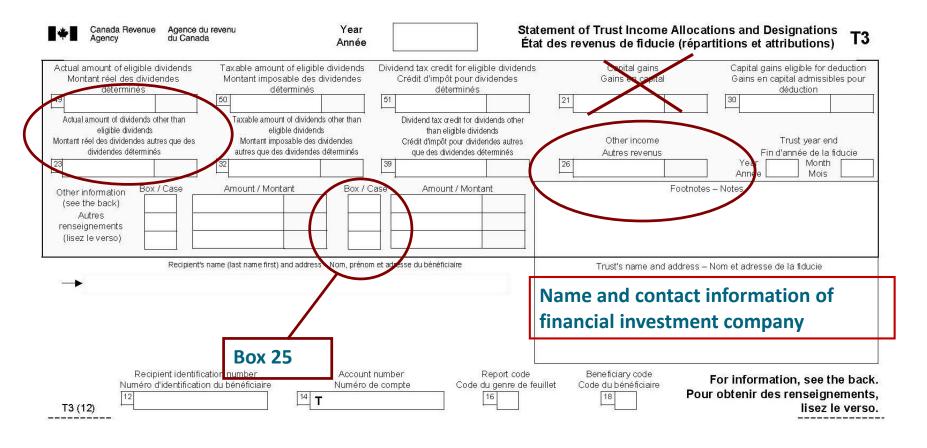


#### T5 Slip



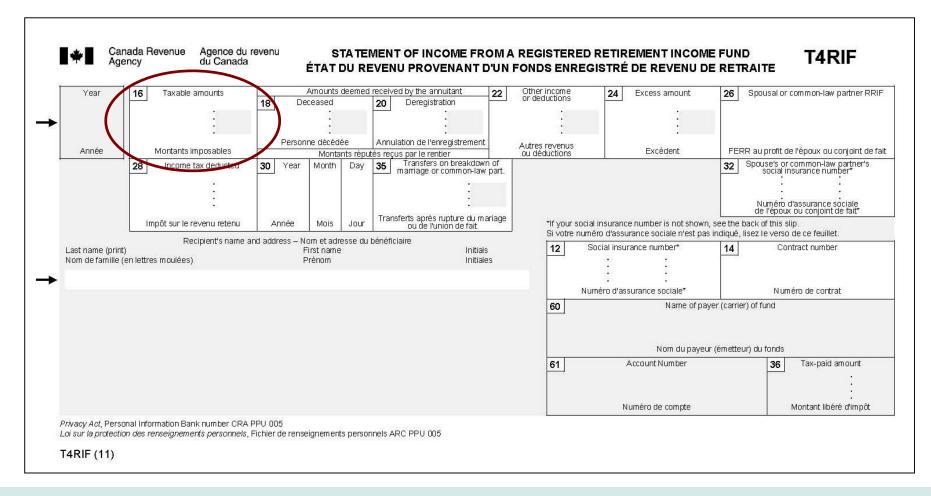


#### T3 Slip



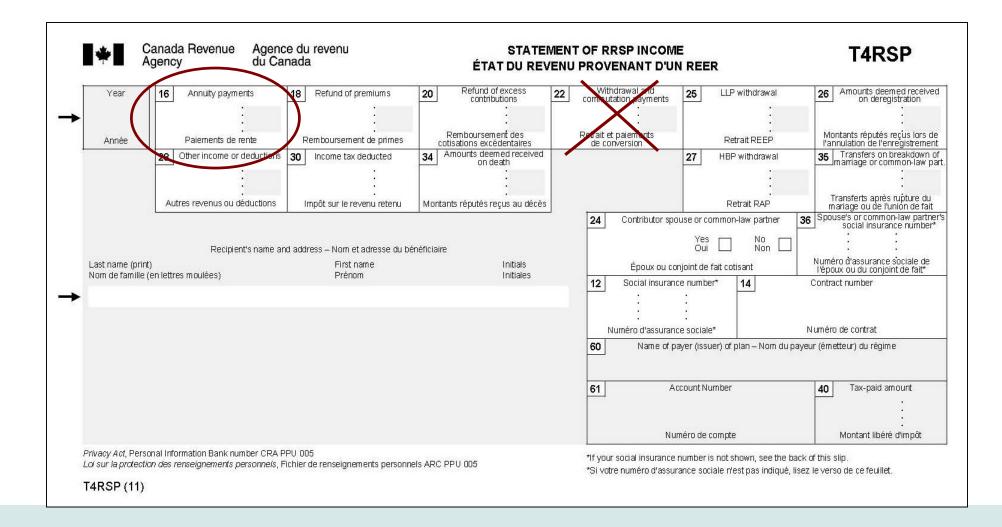


#### T4RIF





#### T4RSP





#### **Notice of Assessment (NOA)**

<sup>Date</sup> May 5	5, Jane Doe	Social Insurance no. 123 456 789	Tax year	Tax centre	
		Summary			0000000
Line					\$ Amount
150	Total Income				00,000
	Deductions from total i	income			000
236	6 Net Income				00,000
260	0 Taxable Income				00,000
5 <b>150</b>	Total Ontario non-refundabletax credits				000
420	Net federal tax				0,000.00
428	Net Ontario tax				0,000.00
435	Total payable				0,000.00



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## Does your service area have asset limits?

#### Assets

- Income producing assets or investments
- Non-income producing assets
  - imputed income based on most recent November issue of CSB
  - currently 0%
  - no imputed income on RRSPs, RESPs and RDSPs or bank balances under \$5,000 for each member
  - verify annual, quarterly, monthly statements
    - average minimum monthly bank balance





- Assess requirement to divest interest in property that is suitable for year round occupancy
- Assess income derived from property
  - Rental income
- Assess value of property to determine imputed income for the asset
  - Valuation
  - MPAC statement
  - Equity



#### **Divestment of property**

- Ineligible for RGI unless property suitable for year round occupancy is divested within 180 days of:
  - move-in
  - acquiring property
- Housing provider may extend time frame



#### **Transfer of assets**

- Tenant is deemed to still have interest in assets transferred up to 36 months prior to move-in, or any time thereafter, unless:
  - Transferred in good faith
  - Not for the sole purpose of reducing RGI or qualifying under asset limits
- Increased RGI or RGI ineligible
- Annual deemed decrease in value per service manager rule



# Which of these is considered employment-related income for RGI?

#### **Verification of employment income**

- Employment related income
  - Earnings, EI, WSIB, sick leave or other earnings replacement benefits
  - Pay stubs, letter from employer, T4 slip
- Self employment/business income
  - T2125 form net of CRA allowable expenses
  - Child care, RGI and capital cost allowance excepted
- Notice of Assessment (NOA)



#### T2125 – Business and professional

activities

Part 5 - Net income (loss) before adjustments Gross profit from line 8519 in Part 4 on page 2, or gross income from line 8299 in Part 3 on page 2 ..... Expenses (enter only the business part) 8521 Advertising. 8523 Meals and entertainment (allowable part only) 8590 Bad debts. 8690 Insurance 8710 8760 Business tax, fees, licences, dues, memberships, and subscriptions 8810 Office expenses ..... 8811 Supplies ..... 8860 Legal, accounting, and other professional fees 8871 Management and administration fees 8910 Rent ..... 8960 Maintenance and repairs ..... 9060 Salaries, wages, and benefits (including employer's contributions) 9180 Property taxes ..... 9200 Travel (including transportation fees, accommodations, and allowable part of meals) 9220 Telephone and utilities..... 9224 Fuel costs (except for motor vehicles)..... 9275 Delivery, freight, and express ..... 9281 Motor vehicle expenses (not including CCA) (see Chart A on page 6) 9935 Allowance on eligible capital property ..... 9936 Capital cost allowance (CCA) from Area A on page 5) ..... 9270 Other expenses (specify) 9368 **Total business expenses** 9369 Net income (loss) before adjustments (line K minus line L) .....



#### Protected B when completed

#### **Calculating RGI on earned income**

- Determine monthly amount for fluctuating income
  - Reasonable and predictable average of future income
  - ONPHA best practice quarterly reporting for 12 months moving to annual averaging
- Earnings exemptions
  - \$75 for a single person or a couple with one earner
  - \$150 for a couple with two earners or a family with dependants



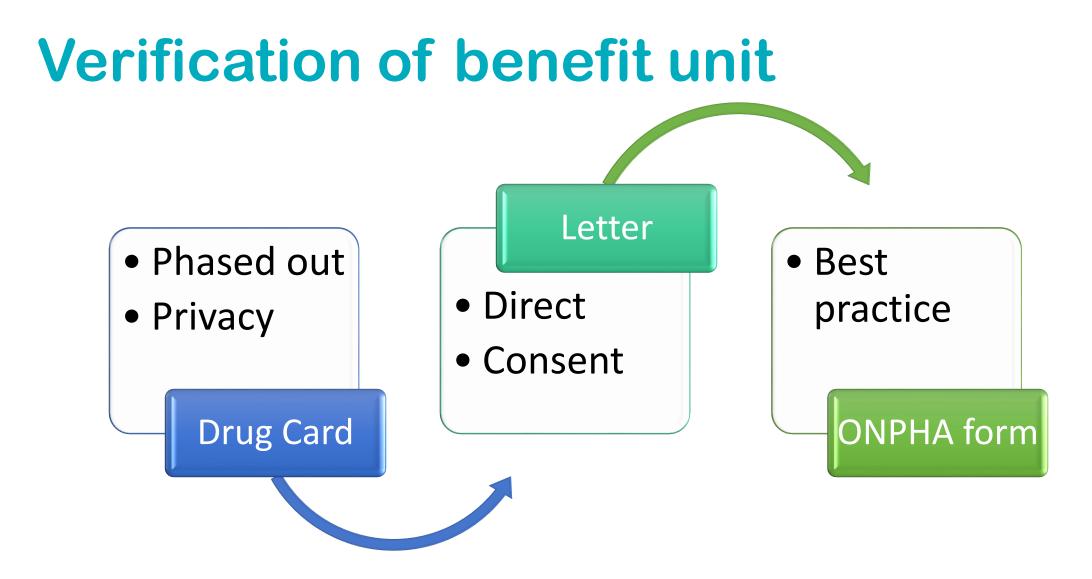
#### What is a benefit unit?

Have you ever had to calculate RGI for someone receiving social assistance?

### **Verification of social assistance**

- Verification of size of benefit unit, NOT amount of social assistance income
  - Drug card
  - Letter from OW or ODSP
  - Request for Ontario Works or ODSP Information form
- OW/ODSP drug cards no longer display Health Card number







What do you need to know to calculate RGI for someone receiving social assistance?

#### TABLE 4

#### ONTARIO WORKS RENT SCALE FOR A BENEFIT UNIT CONSISTING OF (A) A RECIPIENT WITH NO SPOUSE AND NO OTHER DEPENDANTS, (B) A RECIPIENT WITH A SPOUSE BUT NO OTHER DEPENDANTS, OR (C) A RECIPIENT WITH A SPOUSE AND ONE OR MORE OTHER DEPENDANTS

Column 1 Benefit unit size (number of individuals)	Column 2 Rent attributable to benefit unit (monthly) Amount in dollars	Column 3 Non-benefit income limit (monthly) Amount in dollars
1	85	360
2	175	737
3	212	861
4	254	1,001
5	296	1,141
6	339	1,284
7	381	1,424
8	423	1,564
9	466	1,707
10	508	1,847
11	550	1,987
12 or more	593	2,131



#### TABLE 5 ONTARIO DISABILITY SUPPORT PROGRAM RENT SCALE

Column 1 Benefit unit size (number of individuals)	Column 2 Rent attributable to benefit unit (monthly) Amount in dollars	Column 3 Non-benefit income limit (monthly) Amount in dollars
1	109	440
2	199	817
3	236	941
4	278	1,081
5	321	1,224
6	363	1,364
7	405	1,504
8	448	1,647
9	490	1,787
10	532	1,927
11	575	2,071
12 or more	617	2,211





# Clara is a single personODSP of \$750

- earnings of \$240
- \$990 total per month

#### What is her RGI?



Bruno is a single person
ODSP of \$221
CPP-d of \$500
\$721 total per month

What is his RGI?

### **ODSP Monthly Basic Needs**

Number of Dependants	Age 18+	Age 0 - 17	Single	Single + Spouse (1 disabled)	Single + Spouse (2 disabled)
0	0	0	\$662	\$954	\$1,321
1	0	1	\$805	\$954	\$1,321
1	1	0	\$1,025	\$1,136	\$1,506
2	0	2	\$805	\$954	\$1,321
2	1	1	\$1,025	\$1,139	\$1,506
2	2	0	\$1,211	\$1,345	\$1,712

For each additional dependant, add \$207 (18 years +) or \$0 (0-17 years)

(O. Reg. 222/98, section 30 – effective September 1, 2017)



#### **ODSP Statement**

MEMBER ID	OFFICE	CASE ORG	CHEQUE NO. DATE		ATE	PERIOD COVERED			
123456789	1234	1234		12345678	01 10 14		01 10 17	31 10 17	
ASSISTANCE		AMOUNT	$\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{$	DEDUCTIC	NS	AI	MOUNT	GRANTE	D
Basic needs Shelter		\$662.0 \$139.0		CPP/QPP - DSAB			\$451.00	ASSISTANCE	
									\$801.00
								LESS DEDUCTION	6
									\$451.00
								CHEQUE AMOUNT	
	TOTAL	\$801.0	00		ΤΟΤΑΙ	-	\$350.00		\$350.00



#### **ODSP and CPP-d/OAS Allowance**

ODSP Benefit Unit with Only CPP-d or OAS	S Allowance			
	Total non-benefit income LESS than threshold	Total non-benefit income MORE than threshold		
CPP-d / OAS Allowance LESS than or EQUAL to ODSP basic needs	Scale	Scale		
CPP-d / OAS Allowance MORE than ODSP basic needs	30% 30%			
ODSP Benefit Unit with a Spouse who has	Other Non-benefit Income	e		
	Total non-benefit income			
	LESS than threshold	MORE than threshold		
CPP-d / OAS Allowance LESS than or EQUAL to ODSP basic needs	Scale	30%		



#### **OAS Allowance**

- OAS Allowance eligibility:
  - Aged 60 to 64 years
  - Spouse of OAS recipient who is eligible for GIS
  - Canadian citizen or legal resident
  - Resided in Canada for at least 10 years since age 18
  - Annual combined income of both spouse's is less than maximum allowable amount



# What kind of income can an RGI tenant be required to pursue?

#### **Pursuit of income**

- As a condition of RGI, a tenant may be required to pursuit income from:
  - Ontario Works
  - Support income (child or spousal support)
  - Employment Insurance
  - OAS / GIS / GAINS
  - Sponsorship income



#### **Pursuit of OAS/GIS**

- OAS eligibility
  - 65 years old or older
  - Canadian citizen or legal resident
  - Resided in Canada for at least 10 years since age 18
- Pursuit of income before age 65 recommended
- Pursuit of income after age 65 required



## Old Age Security (OAS)

- Can apply for OAS up to 11 months prior to turning 65
- Automatic enrollment after age 64
- Applications sent to applicants after age 64
- Request application
  - www.canada.ca/oas



## **Guaranteed Annual Income (GIS)**

- Low income seniors
- Separate applications for OAS and GIS
  - www.canada.ca/gis
- GIS renewed in July. May be stopped if senior:
  - Failed to file income taxes
  - Failed to provide requested income verification
  - Left Canada for more than 6 consecutive months
  - Had increased income above maximum amount
- GIS may be paid retroactively up to 11 months



#### GAINS

- GAINS based on eligibility for OAS and income tax return
- Province posts guaranteed annual income benefits (OAS/GIS/GAINS) quarterly
- www.ontario.ca/gains
- <u>www.ontario.ca/data/guaranteed-annual-income-system-</u> <u>benefit-rates</u>







#### **Guaranteed Annual Income System benefit rates**

Data outlining the benefit rates for old age security, guaranteed income supplements and guaranteed income system payments.

The data is organized by private income levels.

The guaranteed income levels for October 1, 2017 to December 31, 2017 are:

- \$1,542.97 monthly (\$18,515.64 annually) for single pensioners
- \$1,194.91 monthly (\$14,338.92 annually) per person for qualified couples

About the Ontario Guaranteed Annual Income System

Download data

XLSX

Data description Date added April 10, 2014



#### **Download: GAINS Benefit Rate Tables**

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A1 • GAINS Benefit Rate Tables Summary for the G	uaranteed An	nual Income	System					*
A	В	С	D	E	F	G	Н	Ē
GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System	_	<b>_</b>						
Benefit Period: October 1, 2017 to December 31, 2017								
Guaranteed Income Level	Monthly	Annually						
Single Pensioners	\$ 1,542.97	\$ 18,515.64						
Qualified Couples, Per Person	\$ 1,194.91	\$ 14,338.92						
Summary of Maximum Monthly Benefits								
Benefit Program	Single	Couple	Couple					
OAS - Old Age Security	\$ 585.49	\$ 585.49	\$ 1,170.98					
GIS - Guaranteed Income Supplement	\$ 874.48	\$ 526.42	\$ 1,052.84					
GAINS - Guaranteed Annual Income System	\$ 83.00	\$ 83.00	\$ 166.00					
Total	\$ 1,542.97	\$ 1,194.91	\$ 2,389.82					
								-
Summary 1-Single Pensioner 2-Married Both Pensioners 3-Married, Or	e Pensioner	<b>I</b> ◀					)	·
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	A GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System Benefit Period: October 1, 2017 to December 31, 2017 Guaranteed Income Level Single Pensioners Qualified Couples, Per Person Summary of Maximum Monthly Benefits Benefit Program OAS - Old Age Security GIS - Guaranteed Income Supplement GAINS - Guaranteed Annual Income System Total	A       B         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Comparison of Comp	A       B       C         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Complex System       Image: Complex System         Benefit Period: October 1, 2017 to December 31, 2017       Monthly       Annually         Guaranteed Income Level       Monthly       Annually         Single Pensioners       \$ 1,542.97       \$ 18,515.64         Qualified Couples, Per Person       \$ 1,194.91       \$ 14,338.92         Summary of Maximum Monthly Benefits       Qualified       Outple         Benefit Program       Single       Qualified         OAS - Old Age Security       \$ 585.49       \$ 585.49       \$ 585.49         GAINS - Guaranteed Income Supplement       \$ 874.48       \$ 526.42       \$ 83.00       \$ 83.00       \$ 83.00         Total       \$ 1,542.97       \$ 1,194.91       \$ 1,194.91       \$ 1,194.91       \$ 1,194.91	A       B       C       D         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       B       C       D         Benefit Period: October 1, 2017 to December 31, 2017       Monthly       Annually       Single       Single       Single       Single       Single       Monthly       Annually       Single       Single       Single       Qualified       Qualified       Qualified       Qualified       Qualified       Qualified       Qualified       Qualified       Qualified       Couple       Per Couple <td>A       B       C       D       E         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Complement System       Image: ComplementSystem       Image: Complement Syste</td> <td>A       B       C       D       E       F         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Complement System       Image</td> <td>A B C D E F G   GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System Image: Complement System<td>A       B       C       D       E       F       G       H         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income System       Image: Control of the Guaranteed Income Supplement       Image: Control of the Guaranteed Income System       G       State S</td></td>	A       B       C       D       E         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Complement System       Image: ComplementSystem       Image: Complement Syste	A       B       C       D       E       F         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Complement System       Image	A B C D E F G   GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System Image: Complement System <td>A       B       C       D       E       F       G       H         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income System       Image: Control of the Guaranteed Income Supplement       Image: Control of the Guaranteed Income System       G       State S</td>	A       B       C       D       E       F       G       H         GAINS Benefit Rate Tables Summary for the Guaranteed Annual Income System       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income Level       Image: Control of the Guaranteed Income Level       Monthly       Annually       Image: Control of the Guaranteed Income System       Image: Control of the Guaranteed Income Supplement       Image: Control of the Guaranteed Income System       G       State S



What happens when a tenant on social assistance turns 65 years old?



\$662 Income after RGI





\$463 RGI

\$1,542.97 OAS / GIS / GAINS

\$1,080 Income after RGI

#### OW scale



30% of income

\$85 RGI

\$422 Ontario Works

\$337 Income after RGI \$463 RGI

\$1,542.97 OAS / GIS / GAINS

\$1,080 Income after RGI

#### **Extended health benefit**

- Most seniors will become ineligible for ODSP (or Ontario Works) when they turn 65 because of increased income (OAS/GIS)
- Some may still qualify for the extended health benefit
  - prescription drugs
  - dental care
  - vision care
  - medical supplies, such as diabetic and incontinence supplies
  - transportation to and from medical appointments, and
  - assistive devices, including hearing aids



What information do you need to review RGI eligibility and calculations?

#### **RGI reviews**

- RGI is reviewed:
  - At move-in
  - When there has been a significant change
  - At least annually
- Bi-annual reviews are permitted for tenants with:
  - Fixed income
  - No dependents



# What was the most useful thing that you learned today?

## QUESTIONS?



# How ONPHA can help you

- 1. Visit ONPHA online: onpha.on.ca
  - handbooks and guides
  - sample lease, policies
  - Info Ons
- 2. ONPHA Member Support Hotline: 1-800-297-6660

3. ONPHA Education Program

- Online courses: RGI, RTA, Finance and Governance
- Webinars
- In-person training
- 4. ONPHA Conference
  - Join us in Toronto
     October 26 28, 2018

#### Thank you!

# ONPHA values your opinion. Please complete the course evaluation.

