

2016 ONPHA Conference and Trade Show

410

End of Operating Agreements

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Agenda

- The context
- End of operating agreement
- What changes, what stays the same?
- Evaluating viability
- Options



Is it time to panic?

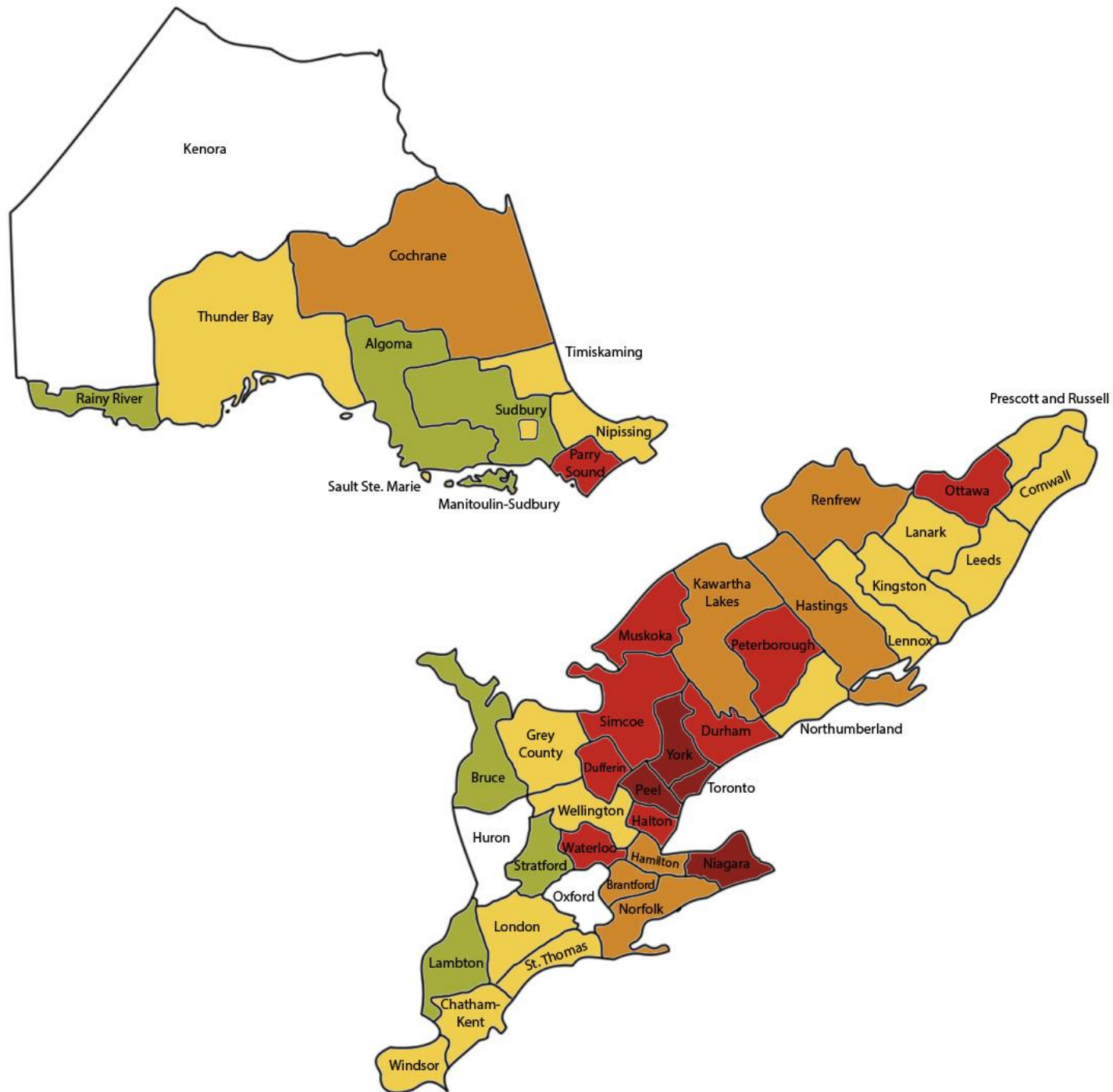


What is an operating agreement?

Context: At the crossroads

- Still a need for RGI/affordable housing
- Social housing remains a valuable community asset
- Changes at end of operating agreement require changes in how to meet mission
- The Long Term Affordable Housing Strategy means there will be changes to the operating environment





Waiting List RGI Unit Heat Map

Dark red: 5 years + wait

Context –Federal Providers

- By 2022
- End of operating subsidies
- Your corporation will own the property
- You're mortgage free
- Aging infrastructure



What Stays the Same

- You will continue to be landlords
- still incorporated under your original letters patent
- still subject to relevant provincial and/or federal legislation.



What Stays the Same (cont.)

- You are still subject to municipal laws
- Agreements on any other projects the providers may have i.e. HSA projects or Affordable Housing projects



What Stays the Same (cont.)

- Other agreements remain in place unless renegotiated
- You will maintain your capital reserve fund
- You will maintain your subsidy surplus fund



What will Change



- Federal operating agreements end
- No longer subject to HSA or Section 95 social housing program
- Reporting requirements of the federal agreements with your service manager end
- Household limits no longer apply
- No longer qualify for exemptions under Residential Tenancies Act
- First Mortgage payments end



The Leased Land Dilemma

- If you are on leased land, the lease may have anticipated an end to your operating agreement
- Leases may state that:
 - The land and buildings become the property of the lessor at the end of the first mortgage
 - The lease needs to be renegotiated at the end of the first mortgage
- If you have a lease it is critical that you understand its terms



Service Manager

- No longer required to report under your operating agreement
 - May still have obligations under rent supplement or SHRRP
- You are no longer eligible for support or training from your service manager
- Before your agreement ends it is in your interest to negotiate a new relationship with your service manager



What is Clear

- Affordable housing continues to be a significant need in your community
- Your first mortgage payments will end
- Your buildings are aging (and in some cases so are your human resources!)
- There are new demands (see the LTAHS)
- You need to assess, plan and address



Planning for the future



Planning for the expiry of an operating agreement



Financial Viability

- Long before your mortgage ends you need to evaluate the viability of your housing project post operating subsidies
- You need to look at all parts of your operations



Financial Viability- Revenue

- Review your existing revenue base
- Are there new revenue sources to pursue?



Financial Viability-Rental Income

- Where are your market rents compared to similar rental housing buildings in your neighbourhood?
- Can market rents be increased?
- Is it possible to negotiate a new rent subsidy agreements with your service manager – one free of the current benchmark rents
- If rents were to increase would it be necessary to enhance curb appeal or upgrade units?



Financial Viability- Operating Expenses

- Evaluate your current expenses
- Remember you will have no first mortgage payments
- Can they be reduced? – cost sharing agreements, staff reductions etc.
- Do they need to be enhanced to meet the new challenges?



Financial Viability- A Quick Test

- Total Revenue

- Less operating subsidy
- Less operating expenses
- Less mortgage payments

= Surplus / (Loss)

- You have met the first test of viability if the surplus is greater than 0
- Complete this simple test on all your projects!



ABC Non-Profit Inc.
Balance Sheet
as at December 31, 2012

Assets

| | |
|---------------------------------|----------------------|
| Petty Cash | 100 |
| Chequing Account | 340,225 |
| Investments - Operating | 500,000 |
| HSC Investment Fund | 375,746 |
| Subsidies Receivable | 65,810 |
| Accounts Receivable - Tenants | 50,307 |
| Allowance for Doubtful Accounts | (20,000) |
| Prepaid Expenses | 12,124 |
| 125 ABC Avenue | 18,214,125 |
| Accumulated amortization | <u>(5,936,477)</u> |
| Total Assets | <u>\$ 13,601,960</u> |

Liabilities

| | |
|-------------------|----------------|
| Subsidies payable | 41,729 |
| Mortgage Loans | 12,277,648 |
| Accounts Payable | 269,043 |
| Accrued Expenses | <u>100,500</u> |
| Total Liabilities | 12,688,920 |

Equity

| | |
|-------------------------------|----------------------|
| Capital Reserve Fund | 375,746 |
| Accumulated surplus/(deficit) | <u>537,294</u> |
| Total Equity | 913,040 |
| Total Liabilities and Equity | <u>\$ 13,601,960</u> |

Statement of Income and Expense
for the period ending December 31, 2012

| | | After EoA |
|---------------------------------|------------------|--------------------|
| Income | | |
| Market Rental Income | 584,952 | |
| RGI Rental Income | 398,670 | |
| Vanancy Loss | (15,414) | |
| Investment Income | 24,800 | |
| Non-Rental Revenue | 4,326 | |
| Subsidy | <u>1,171,310</u> | ← LESS |
| Total Income | 2,168,644 | \$997,334 |
| Expenses | | |
| Salaries | 165,000 | |
| Office Supplies | 575 | |
| Phone, Internet | 900 | |
| Insurance | 23,132 | |
| Building repairs and maintenanc | 201,747 | |
| Grounds | 6,500 | |
| Utilities | 358,137 | |
| Bad Debts | 9,036 | |
| Capital Reserve | 71,776 | |
| Property Taxes | 228,868 | |
| Mortgage Payments | <u>1,104,504</u> | ← LESS |
| Total Expenses | 2,170,175 | \$1,065,671 |
| Net Income | (1,531) | (\$68,337) |

Other considerations-Lender's Expectations

- Any transfers to capital funds would come from surplus generation
- Lenders want to see sufficient surplus generated to finance any future mortgages for capital replacement or expansion
- Managers and Board members may need to learn new ways to manage finances



Other considerations- CRA Challenges

- What currently qualifies you as a non-profit/charity?
- Will that change if you change your market / RGI mix?
- If you need to have surpluses to pay for future capital replacement – will it impact your non-profit or charitable status?
- What are the risks?



Other considerations- Capital Requirements

- Complete a Building Condition Audit (BCA)
- Develop a cash flow of your capital requirements over the next 10 years
- Will your surplus and/or current capital replacement fund be sufficient?
- Will you need to borrow against the asset?



Other considerations

- Mandate
- Support funding options
- Expansion
- Organizational capacity
- External Partnerships
- Staffing
- Governance-succession planning
- Relationship with Service Manager
- Long term affordable housing strategy
- Other?



Who Do You House?

- Do you currently have a mandate?:
 - Hard to house
 - Seniors
 - Families
 - Etc.
- Continue with your current mandate?
- Will changes to your mandate affect your letters patent, charitable status etc.
- Service Manager willing to consider changes?



What Are Your Options?

Do it alone

- You are financially viable
- You are confident that you can manage your building without tax dollars in the future



What Are Your Options?

New Operating Agreements

- You are not financially viable
- You have vulnerable tenants who will not be able to pay market rents
- You are a supportive housing provider who will continue to need support funding



Other Options

Rent Supplement Agreements

- You wish to continue to offer rent geared to income housing
- You wish to continue to provide housing to very low income tenants



Other Options

Support Funding Agreements

- You are committed to continuing your current mandate
- You will need support funding to continue to house your current and future tenants



Support Funding

- Do you currently receive support funding to provide care to your tenants?
- Will that funding continue?
- If not will that impact who you currently house?
- Support funding is a conversation you need to have early with your service manager, MOHLTC, MCSS or agencies



Conclusion

- Will your project be financially viable as is without an ongoing operating subsidy / mortgage cost
- Ways to increase revenue / lower expenses
- Is there a need to change your mandate
 - What are the implications of changing your mandate
- Plan, plan, plan
- Communicate to stakeholders throughout the process

