

2016

ONPHA Conference and Trade Show

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Removing Barriers for Greater Accessibility

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ONPhA



Typical ways of working with people with disabilities

From the:

- Medical model – predominant belief that person with the disability desires to be fixed or ‘cured’
- Charity model – tenants of the medical model and acts of benevolence towards those who are ‘deserving’ of charity
- Social model – view that impairments are part of the human condition and that the social and physical environment is what causes barriers that are ‘disabling’.



Accommodating in Housing

- Home owner
- Condo owner
- Apartment manager
- Property Manager
- Social Service Agency
- Government Agency



Accommodating tenant's needs



This includes...



Example #1

Your housing project has a policy of providing unassigned parking spaces to residents. A tenant with a mobility impairment, who is substantially limited in her ability to walk, requests an assigned accessible parking space close to the entrance to her unit as a reasonable accommodation. There are available parking spaces near the entrance to her unit that are accessible, but those spaces are available to all residents on a first come, first served basis. What do you do?



Example 2

The Co-op has a "no pets" policy. A tenant who is D/deaf requests that the provider allow him to keep a dog in his unit as a reasonable accommodation. The tenant explains that the dog is an assistance animal that will alert him to several sounds, including knocks at the door, sounding of the smoke detector, the telephone ringing, and when someone is trying to ring the intercom to alert him that someone is coming to see him. Other tenants have been complaining that this particular tenant is getting 'unfair' privileges because they have a disability. What do you do?



Example 3

A tenant is fearful of leaving his home to go to the dumpster provided by his housing provider located in the parking lot. The tenant requests that the housing coordinator send a maintenance staff person to his apartment to collect his trash and take it to the dumpster. You think the tenant might have a mental health disability. The housing development is a small operation with limited financial resources and the maintenance staff are on site only twice per week. What would you do?



Questions and Answers