# **2016** ONPHA Conference and Trade Show

# 204 Rebuilding trust within troubled communities

### **PRESENTED BY:**

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### Working document

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# **OTTAWA COMMUNITY HOUSING CORPORATION (OCH)**

- 32, 000 Tenants
- 15,000 units
- 160 Communities
- 4 Districts
- 340 Employees







Working document

# **OCH COMMUNITY SAFETY SERVICES**



- 30 Community Safety Workers
- 3 Supervisors
- 2 Dispatchers
- 1 Administrative Coordinator
- I Manager
- 1 Director

# **OCH COMMUNITY SAFETY SERVICES**





#### Working document

# **OCH COMMUNITY SAFETY SERVICES**



## **Vision**

"To achieve safe and secure communities by creating a team of safety ambassadors who foster trusting relationships and work collaboratively with tenants, staff and community partners"



## 4. CREATING TEAM OF SAFETY AMBASSADORS





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## **5. BUILDING TRUSTING RELATIONSHIPS**





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# **3. WORKING WITH PARTNERS**





# 2. OCH COMMUNITY SAFETY SERVICES

- We are committed to professionally serve OCH tenants by:
  - Being present and approachable in the community
  - <u>Responding</u> to tenant and community concerns related to safety
  - <u>Working in collaboration</u> with tenants and community partners
  - Adopting a <u>community-based</u>
  - problem
    solving approach







# 6. SUCCESS MEASURES

- Tenant trust
- Tenant Engagement
- Tenant Mobilization
- Early reporting
- Joint problem solving
- Sustainable solutions
- Tenant satisfaction
- Successful Tenancies





# THANK YOU

Working document

Community Safety Partnership Program Los Angeles Police Department & Housing Authority City of Los Angeles



### Community Safety Partnership

Relationship Based Policing







World War II – Public Housing Developments are built in Los Angeles to house factory workers who were building war related goods. Jordan Downs, Imperial Courts and Nickerson Gardens, Ramona Gardens were some of the largest developments built.

The war ends and many jobs are gone.

The LAPD ends corruption within and takes on a militaristic approach to policing. LAPD is mostly white and perceived racists.



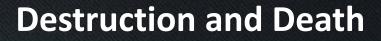


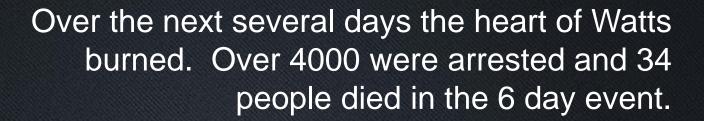




On August 11, 1965, a CHP Officer was flagged down by a Black motorist who pointed out a DUI driver, Marquette Frye. The traffic stop was made at 116th Street and Avalon Boulevard.









APD CSP













The 70's and 80's brought continued poverty and violence to Watts and East Los Angeles. PCP and Rock Cocaine brought crime, money and power to street gangs.

The homicide rate rose dramatically reaching a high of 1,092 in 1992 as families struggled to put food on the table.

Public Housing Developments became ground zero for gang and narcotics activities.







Former Gang Members, tired of the violence work in an unconventional way with police and the community.

LAPD forms a three prong approach in response to violent crime incidents.

Suppression, Intervention and Investigation.

Intervention is supported in the weekly Watts Gang Taskforce meetings





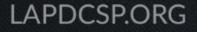
### WATTS GANG TASK FORCE



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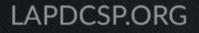
- History: AP, HACLA, and LAPD; CSP began October 2011-Nickerson Gardens, Jordan Downs, Imperial Courts, Ramona Gardens
- Funding provided by HACLA: \$5 million for 5 year program
- Officers are utilizing "Spirit of the Law" rather than "Letter of Law"
- Building relationships and receiving information from residents on criminal activity and quality of life issues at the sites







- Enforcement is an option for CSP when education and problem solving has proven ineffective
- CSP officers are encouraged to pass along crime information to LAPD's specialized units as a tool to enforce laws
- CSP has four components: Community Affairs, Youth Programming, Safe Passage/School Car and Critical Enforcement Team

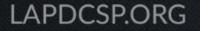




CSP Officers walk daily foot beats

CSP Officers engage youth and residents through various sport related and community based cultural activities

CSP Officers respond to Critical Incidents throughout the City

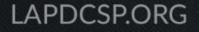






### **CSP ACTIVITIES**

- CSP Girls Scouts Program
- Participation in Summer Night Lights
- Sunburst Youth Academy
- Operation Progress
- Watts Bears & Ramona Gardens Tigers Football Programs
  9-14 years of age







- CSP Track Teams and Running Clubs
- STAR BASE Stem Academy (bussing ALL Watts Schools 5<sup>th</sup> graders to science, technology, engineering and mathematics classes
- CSP Safe Passage Program
- Camping trips





 CSP expanded to Gonzaque Village & Avalon Gardens (2015)

CSP Expanded to Pueblo Del Rio (2016)

CSP now in 7 public housing developments with 60 police officers, 7 Sergeants, and 1 Lieutenant assigned to the program

Approved to extend entire program until December 2019







Police with Compassion - Try to understand the plight of those we police

Speak without attitude and with a respectful tone

Every crime is important

Police Power - Use your power appropriately

Understand the power and impact you have

Know and appreciate that Your Job is IMPORTANT



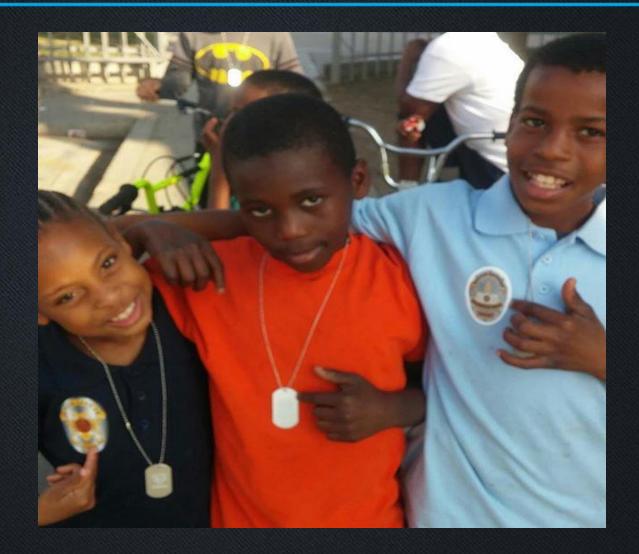






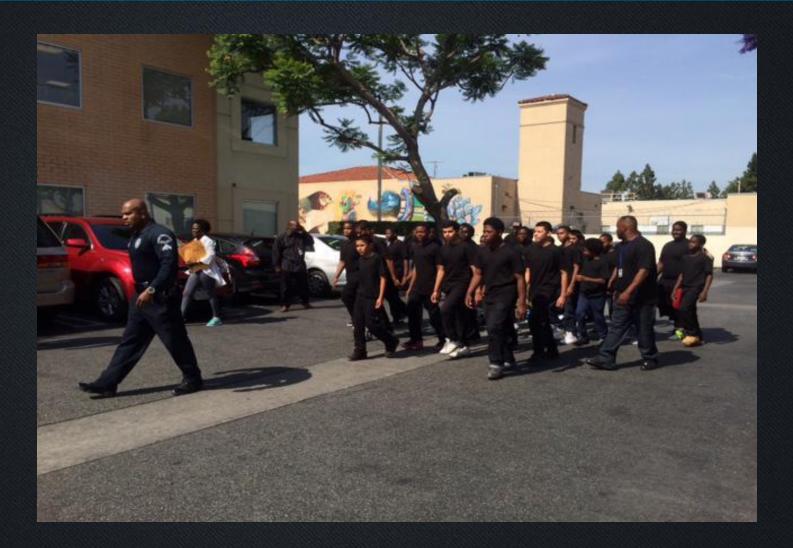












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**EVERYONE** 







