## **Terms & Conditions**

These Terms and Conditions are between THPS and the person who completes the relevant booking form ("You") for events managed by THPS as described in the booking form ("Event").

# **Confirmation of bookings**

- 1. All bookings are subject to availability and acceptance by THPS, which will be confirmed in writing (including by e-mail) after THPS has received the completed booking form, the related fee if required (the "Fee"), and anything else that THPS may require.
- 2. Upon THPS's written confirmation to you of its acceptance of your booking for a place at the Event there shall be a legally binding contract between THPS and You to which these terms and conditions apply.
- 3. THPS reserves the right to refuse to accept any booking in its absolute discretion.

### **Fees**

- 4. Fees for the Event are correct at the time of publication. THPS reserves the right to change the Fees at any time but changes will not affect registrations which have already been confirmed by THPS. The Fees (where required) are payable at the same time as you submit your booking form by credit card or cheque. You acknowledge that THPS cannot guarantee places held on a provisional basis and that places may sell out.
- 5. The Fees include:
- (i) For conference delegates: one place at the Event, refreshments, lunch and Event materials. (ii) Additional items such as accommodation can be part of the package or sold as separate item. Specific cancellation conditions for accommodation may occur. If this is the case, these will be clearly indicated on the website and registration page.
- 6. The Fees do not include travel to or from the Event.
- 7. Under VAT Excise regulations delegates from all countries are required to pay VAT @ 21% on all Events taking place in the Belgium. For Events in other countries, delegates are required to pay any VAT, excise duty or other sales tax which is applicable.

# **Changes, Cancellations and Postponements**

- 8. Whilst our programmes are correct at the time of going to press, in certain circumstances it may be necessary for THPS to alter the content, format, venue or timing of an Event. All delegates will be notified of such changes prior to the Event.
- 9. If you cannot attend an Event for which you have registered, please contact THPS as soon as possible (and in any event no later than 24 hours before the Event) at info@thps.eu, THPS, Bara street 175, 1070, Brussels, Belgium. THPS may at our absolute discretion allow you to send a substitute in your place or allow you to attend the next available Event (provided that THPS has received the details of such substitute).
- 10. If you notify us that you wish to cancel your attendance at an Event for which a Fee is payable, then cancellation charges shall apply as follows (please note that refunds may take up

to 7 working days), which you agree represent a genuine pre-estimate of the costs THPS will incur as a result of cancellation:

Written notice received by us / Fee to be paid

Until 10 days prior to the first day of the Event /  $\leq$  35

< 10 days prior to the first day of the Event / 100%

The refund will be processed by bank transfer, within 7 working days after reception of the bank account details.

11. THPS may in exceptional circumstances need to postpone or cancel an Event, and we will notify you as soon as reasonably practicable of any such postponement or cancellation. If an Event is cancelled, or if an Event is postponed and you cannot attend the rearranged date, we will refund any Fees you have paid in advance. You agree that THPS's liability to you will be limited to the amount of the Fees you have paid and THPS will not be liable to you for any expenditure, damage or loss incurred by you as a result of the cancellation or postponement.

### Your attendance at the Event

- 12. Please advise us of any special access requirements at the time of making your booking.
- 13. THPS reserves the right, without any liability, to refuse you admission or eject you from the Event for failure to comply with these Terms; or if in THPS's opinion you represent a security risk, nuisance or annoyance to the running of the Event.
- 14. You must not record, film or take photographs at the Event unless expressly permitted by THPS.
- 15. Please note that for promotional purposes, the Event or part of it may be filmed by audio, visual, audio-visual or electronic means. You agree to permit THPS to use and distribute such footage, which may feature images of you, in all or any media whether now known or hereafter to be invented throughout the world in perpetuity for the purposes of advertising, publicity, reporting and otherwise in relation to the exploitation of such recordings.
- 16. You are responsible for arranging your own appropriate insurance cover in connection with your attendance at the Event. To the maximum extent permitted by law, THPS shall not be liable for any kind of loss or damage to you or your personal property, unless caused by our negligence.
- 17. Materials distributed by or on behalf of THPS at an Event may not be reproduced without THPS's permission.

## **THPS Liability**

- 18. Views expressed by speakers are their own and THPS disclaims all liability for advice given or views expressed during an Event. Materials distributed at an Event are intended for information only and should not be relied upon.
- 19. To the maximum extent permitted by law, THPS shall not be liable to you for any direct, indirect, economic or consequential loss or any loss of business, use, profit, anticipated profit, contracts, revenues, goodwill or anticipated savings arising in connection with this Agreement, even if you have been advised of the possibility of such loss or damage.

#### Your details

- 20. By submitting registration details, you agree to allow THPS and companies associated with the Event to contact you regarding their services. If you do not wish to receive such communications please email info@thps.eu.
- 21. You agree that the contact details of registered delegates will be placed on the attendee list which will be passed to sponsoring companies and to all attendees for them to see who is at the conference for the purpose of networking and meetings. If you do not wish to be included on this list please email info@thps.eu at the time of making your booking.
- 22. Information about the THPS and our privacy policy is available on www.thps.eu. THPS: Barastreet 175, 1070 Brussels, Belgium.

#### Other

- 23. These terms contain the entire agreement between you and THPS.
- 24. If any provision of these terms is held to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction, such provision shall be severed and the remainder of the provisions will continue in full force and effect as if the terms had been executed with the invalid, illegal or unenforceable provision omitted.
- 25. Any express or implied waiver to perform any obligations under these terms will not prevent the subsequent enforcement of them.
- 26. These terms shall be governed by Belgian law and you hereby irrevocably submit to the exclusive jurisdiction of the Belgian courts. Nothing in this clause shall limit THPS's right to take proceedings against you in any other court of competent jurisdiction.
- 27. If you have any questions about these Terms & Conditions, please contact info@thps.eu.