

# ROME



**EUROPEAN  
TELEMEDICINE  
CONFERENCE**

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## **TELEMEDICINE: FROM PROJECTS TO OPERATION**







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# FROM TELEMEDICINE PROJECTS TO OPERATION



# No magic bullet, but improvements through

Patient/citizen focus guiding development of:

- Services and incentives
- Collaboration across health and social care
- Professional and patient/citizen roles and training
- It support

with adequate management involvement



and they love it





# Experiences from two large scale demonstrations, primarily COPD

Telemedicine/-health is here to stay

All elements can be improved, and many need to, e.g.:

- hospital  $\neq$  home, implications for e.g. a scale
- possibility to share  $\neq$  sharing, i.e.
- cumbersome to move from reports with
  - national reference architecture based on
  - international standards
- to implemented infrastructure, tech & org



# Cross sector COPD

- new technology
- new users
- new tasks
- high patient satisfaction
- very few
  - rejections
  - dropouts



Photo: TeleCare Nord



# From projects to operation

## Input from our cross-sector workshop:

- focus on patients, not PR
- integrate resources of patient organizations
- support multiple diagnoses
- implement easy sharing of data
- incentives for all groups





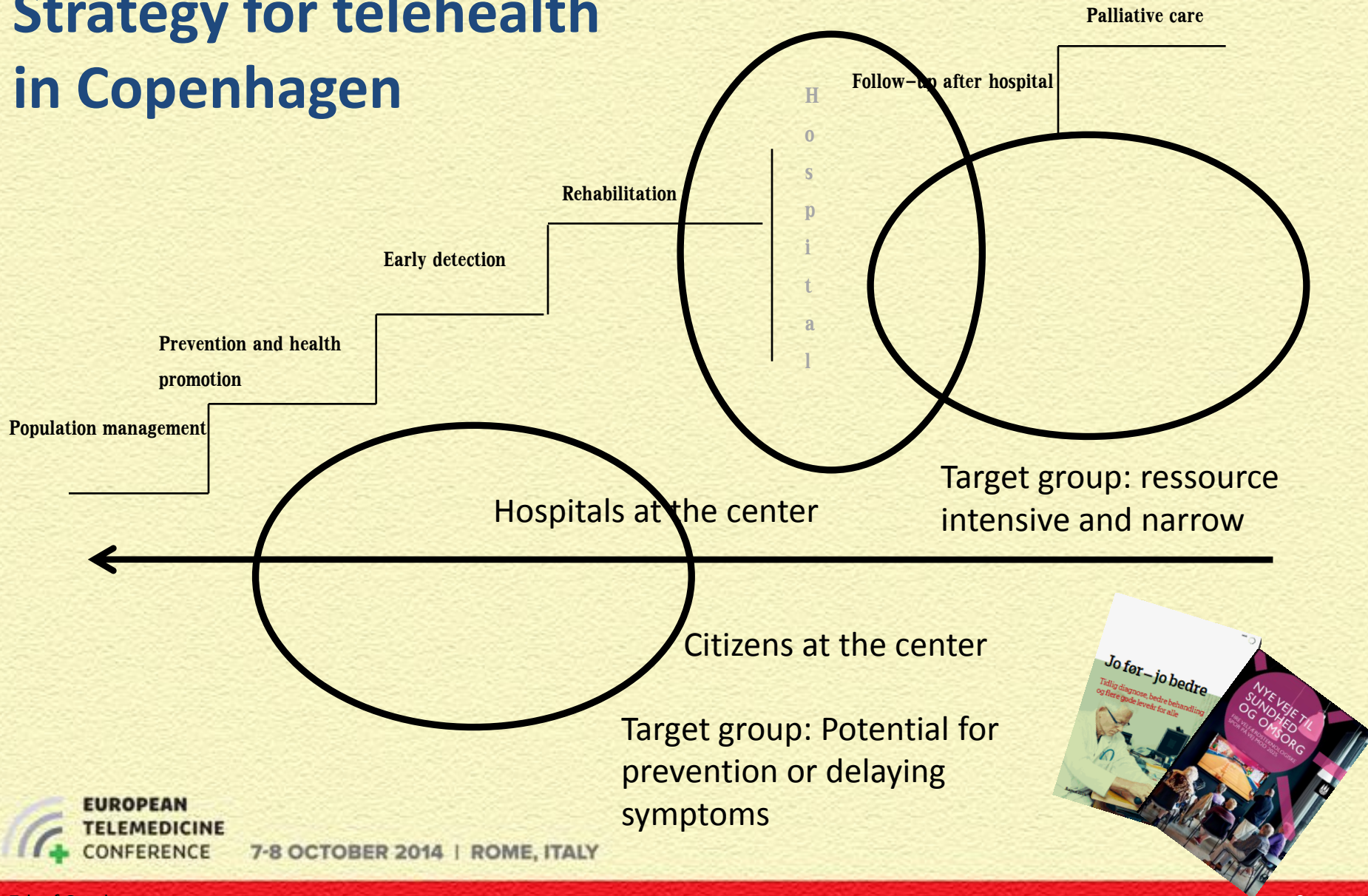
JENS EGSGAARD, HEAD OF DIVISION

# FROM TELEMEDICINE PROJECTS TO OPERATION





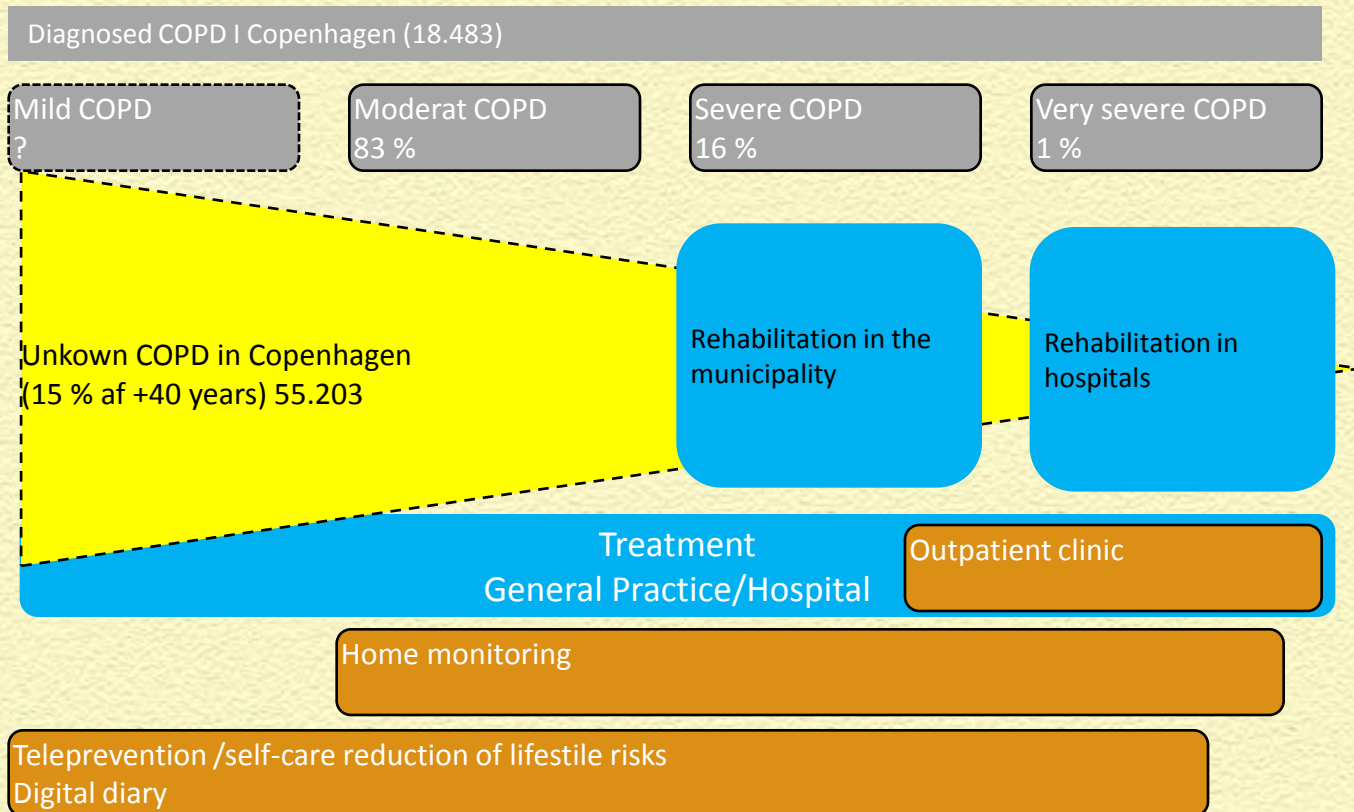
# Strategy for telehealth in Copenhagen







# TeleHealth COPD







# Challenges

