

SUNDHEDS PLATFORMEN

Implementation on evidence got us half the way – from then on we succeed on Chaos management

Implementation of a large IT program across two Regions in Denmark

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Agenda

- What is **Sundhedsplatformen** (the Health Platform)?
- Implementation on **evidens**
- **Chaos** Management
- Successes and **challenges** by now

What is **Sundhedsplatformen** (the Health Platform)?

The vision making it easier to...



be a patient

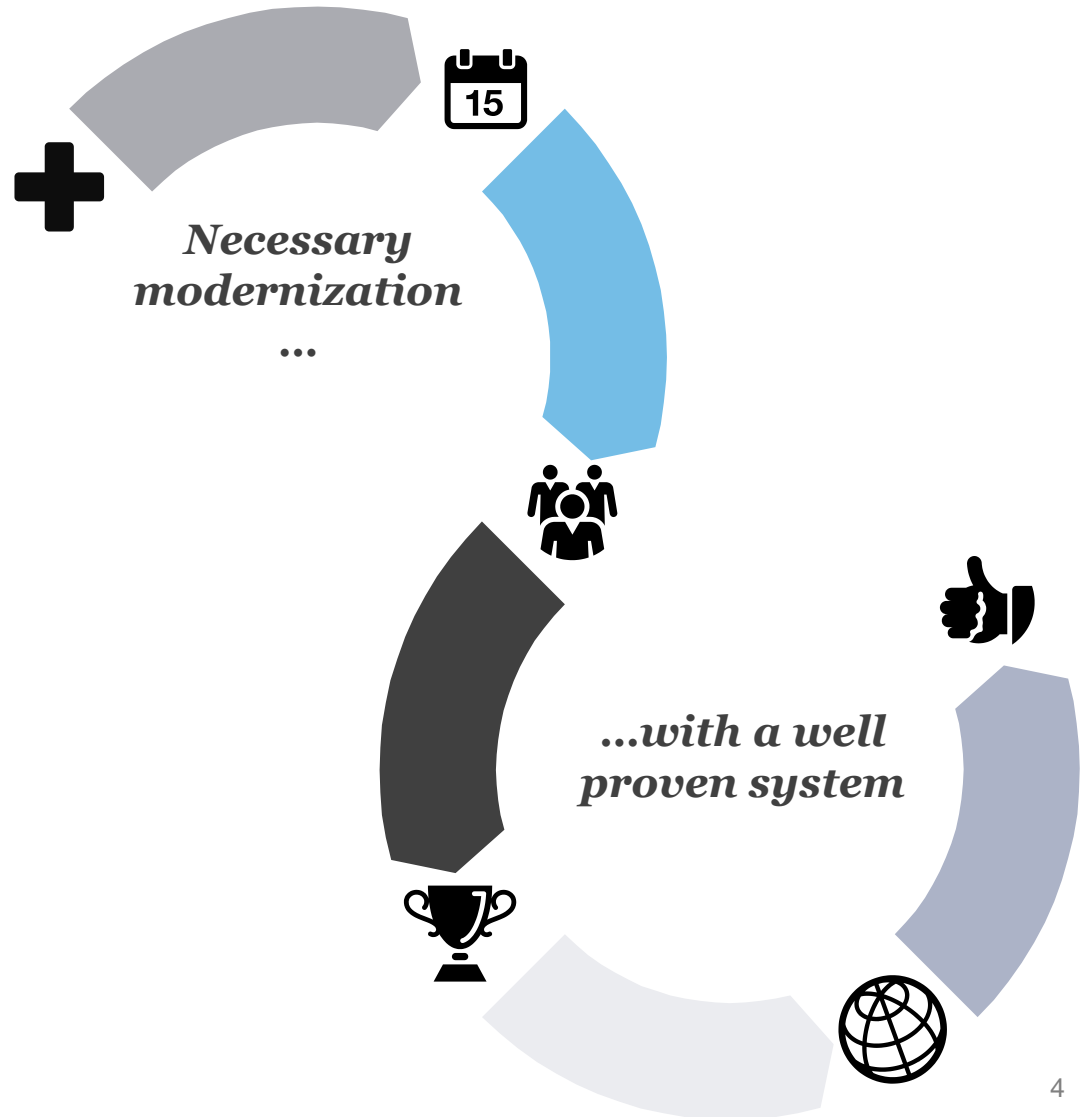


be a clinician



ensure quality
and efficiency

- Necessary to acquire a new system because the former systems was outdated
- Sundhedsplatformen was chosen through public tender
- Epic was strongest in functionality, economy, implementation, corporation and technique





Two regions with 2,5
mio. citizens



12 hospitals



44.000 region
employees are to use
the system



46 municipalities
can (partially) be
connected to SP



400 people in the
project organization



Economy

- an investment in **better** health

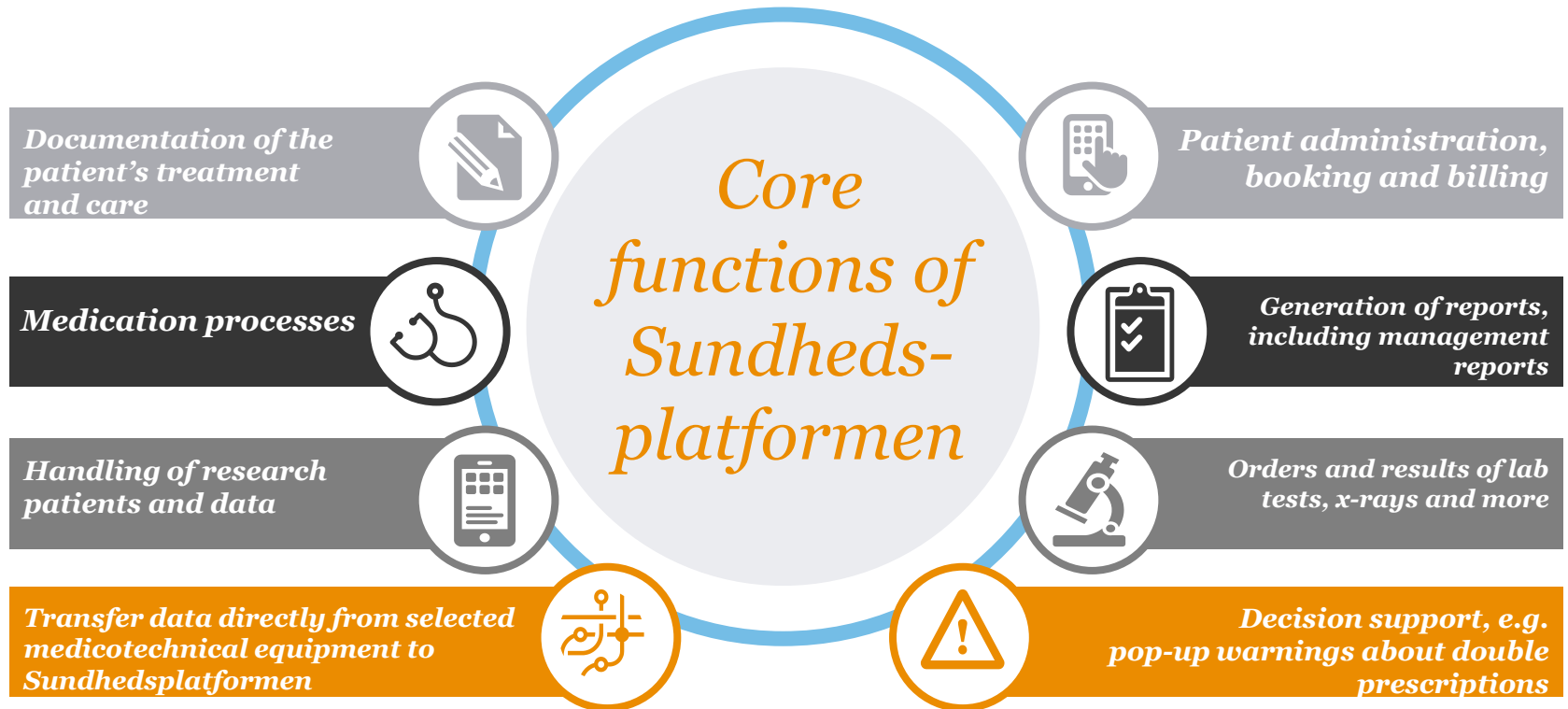


Region Zealand has granted 95 million euro to Sundhedsplatformen

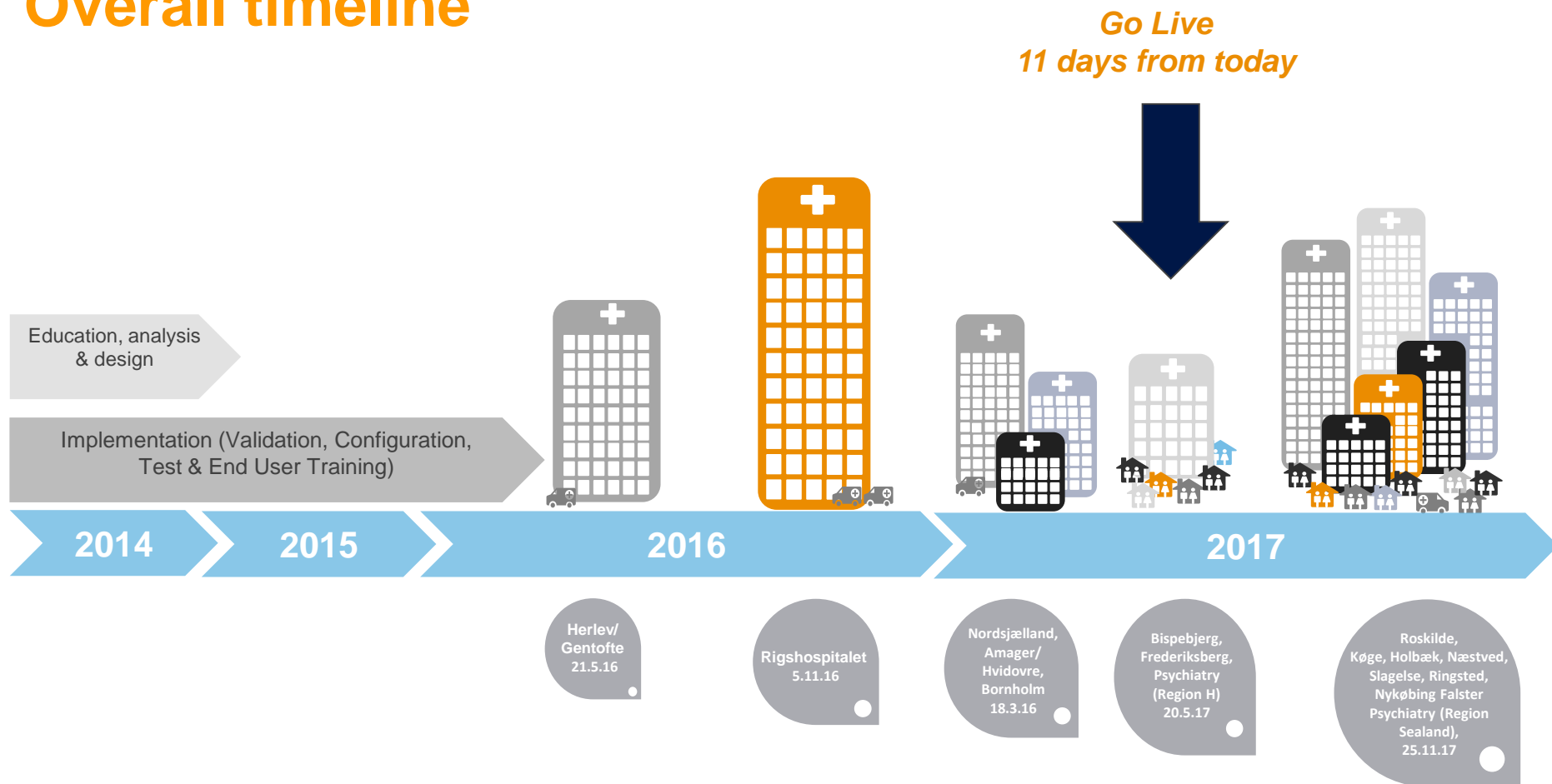


The Capital Region expects to use 282 million euros on Sundhedsplatformen

377 mill euro



Overall timeline



Organization

One program – two regions – **a lot of** stakeholders

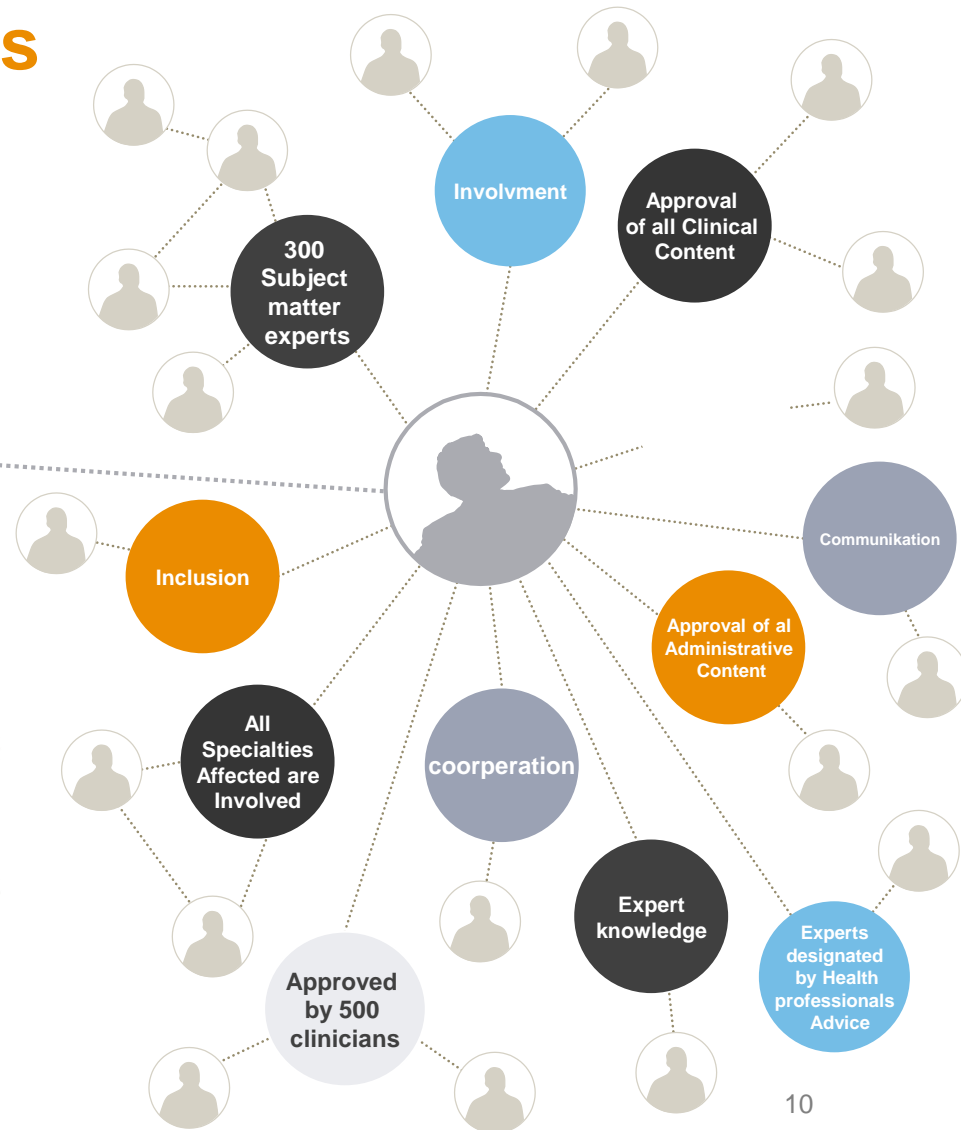


Implementation on evidens

Setup of the system

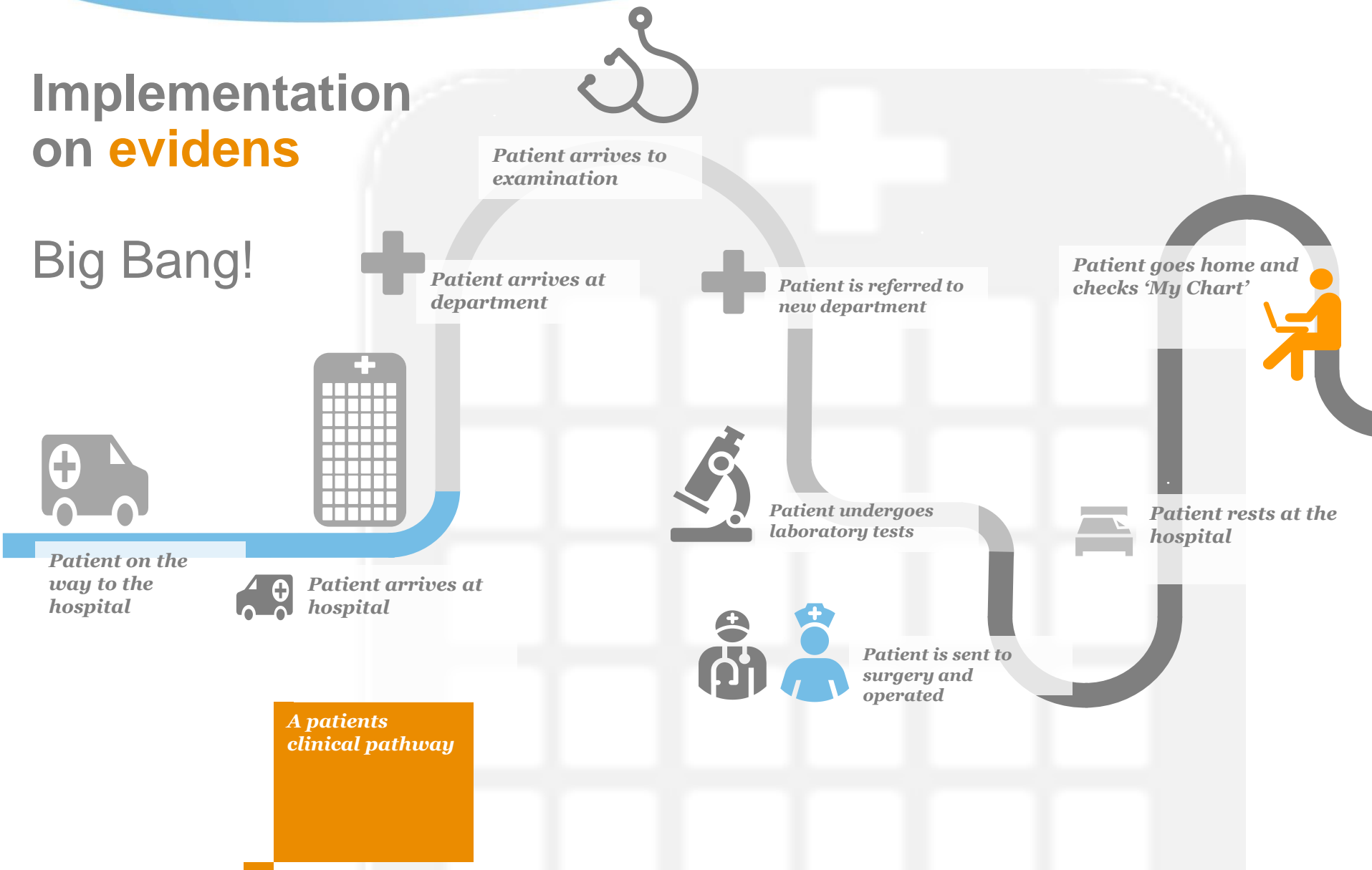


Massive involvement of staff and health care councils



Implementation on evidens

Big Bang!



Chaos Management

- Prepare yourself for the unpredictable
- Adjust and improvise
- Agile program management



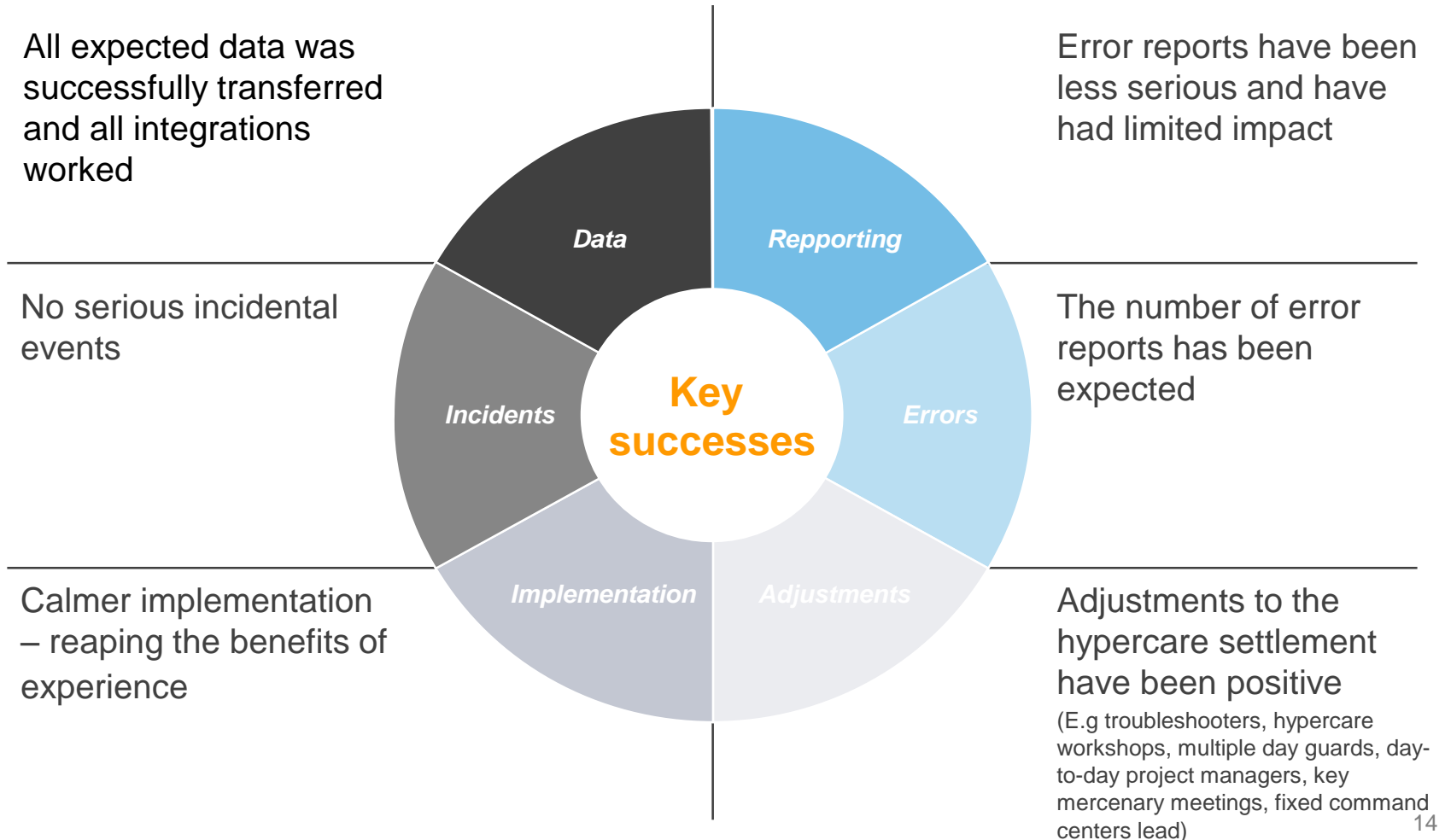
Chaos Management

- Prepare yourself for the unpredictable
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Less Chaos
More **Management**



Key **successes** in recent implementations



The biggest challenges after **three** implementations



Medication



Coding and billing workflows



*Interaction between the paraclinical
systems*

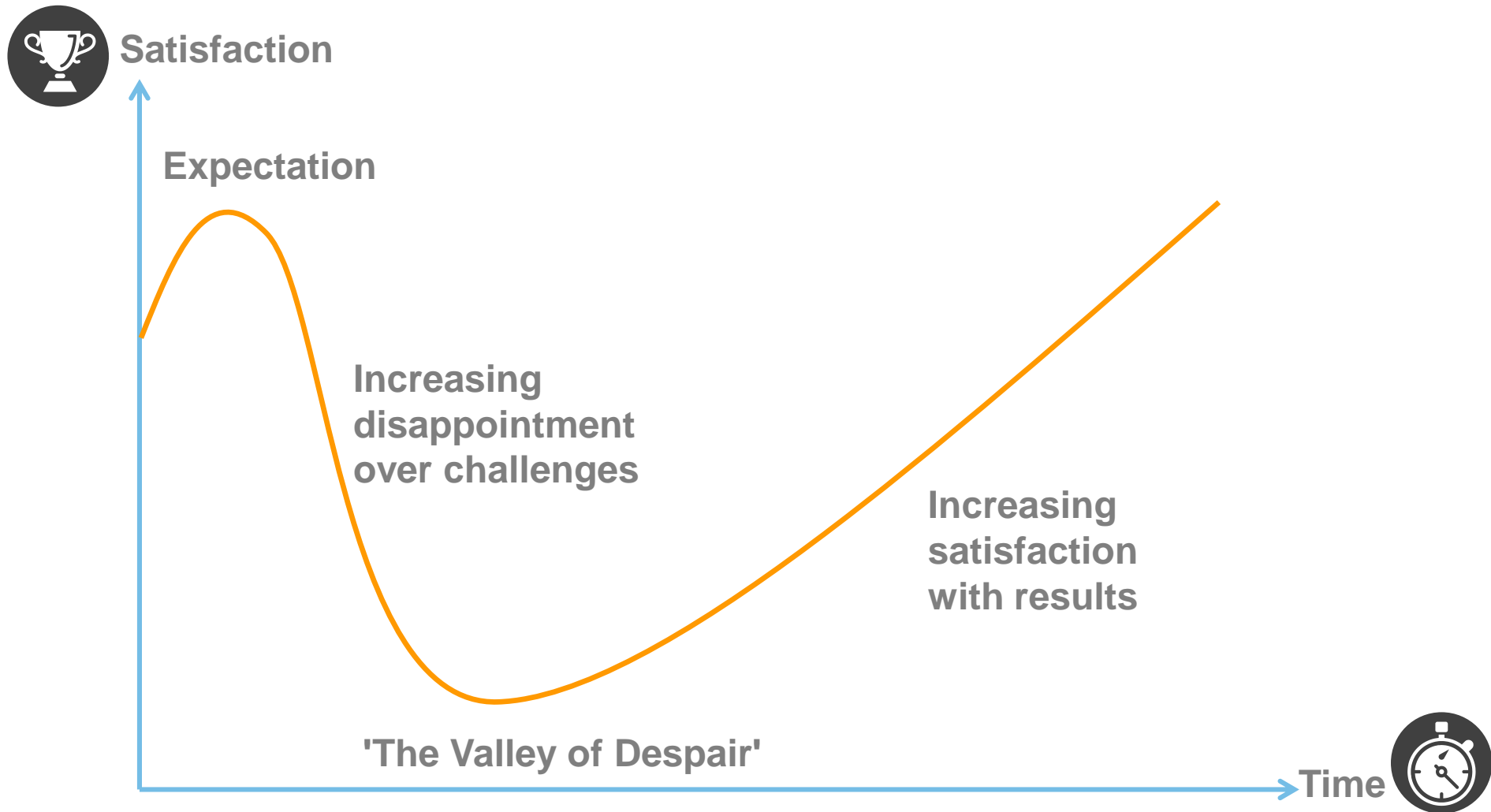


In Basket function



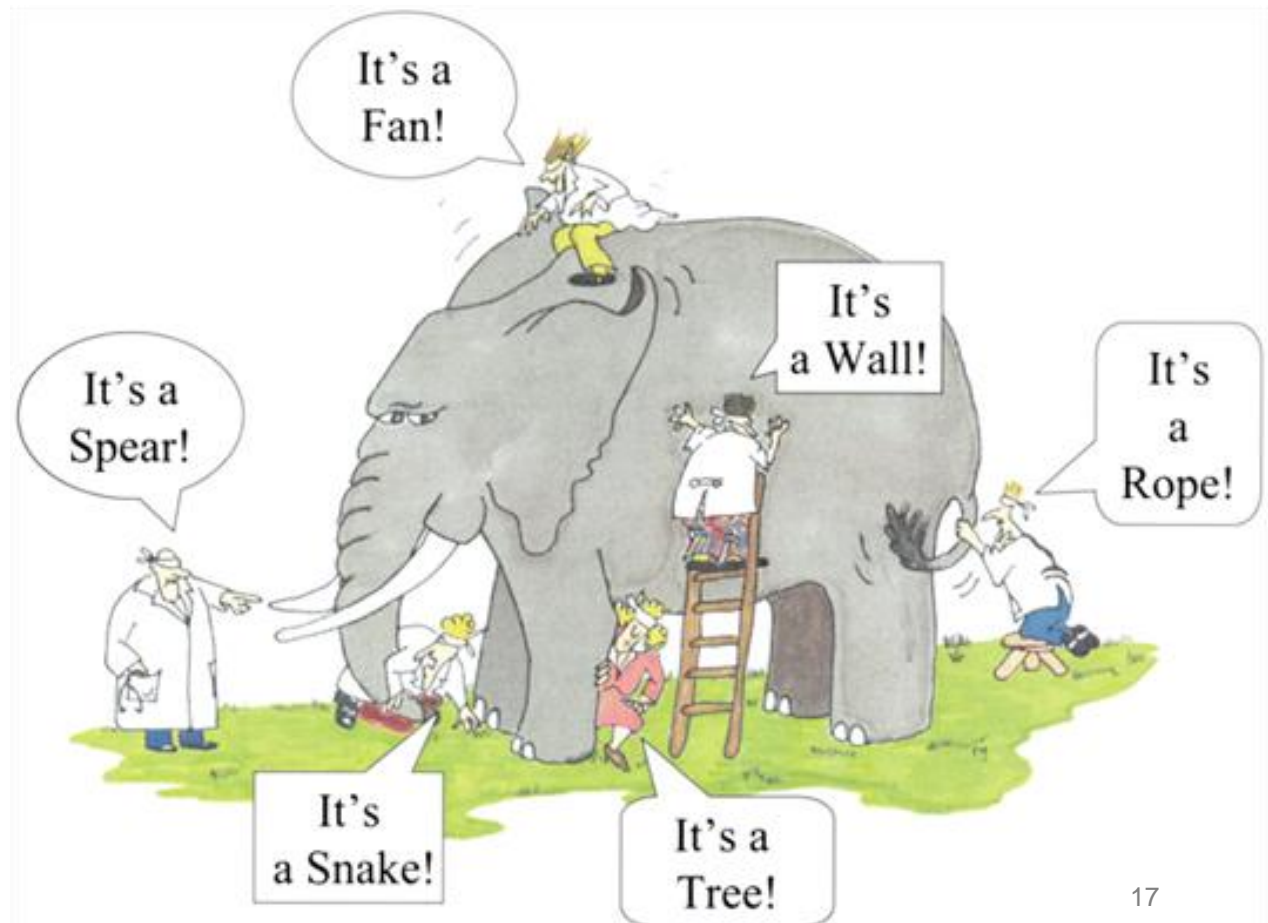
New roles and workflows in general

Typical change process



Where are we?

– storytelling





Questions?

Read more: www.sundhedsplatform.dk