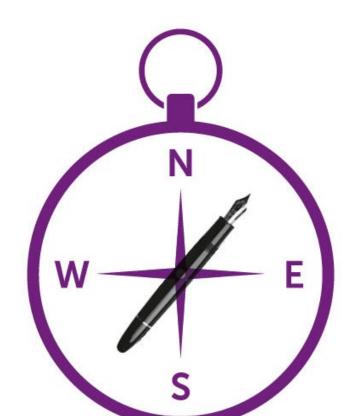
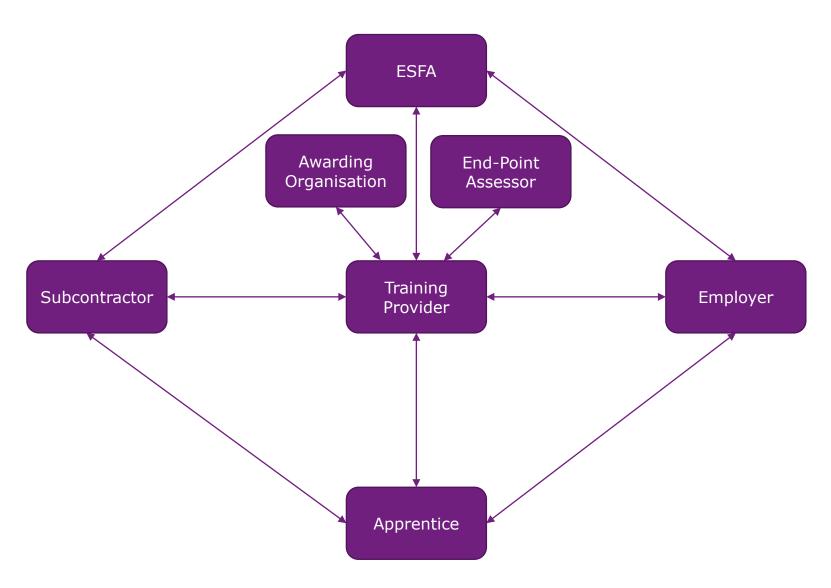
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Mark Taylor *Partner*



Contracting Relationships



Contractual issues between Providers and Employers

Form of Contract

- One contract per apprentice or a "call off" per apprentice.
- Inclusion of mandatory terms.
- Reference to the Funding Rules.
- Provider and Employer both have template contracts which template should we use?
- Ensure contract is in place before starting work.

Key Terms

- The apprentice must be employed on an appropriate contract in a genuine job.
- The work must be relevant to the apprentice's studies.
- Apprentice health, safety and welfare.
- Quality, monitoring and review.
- Control of the apprenticeship.

Payment Terms

- Agreeing a price for training.
- Payment through the Employer's Digital Account.

 Employer co-investment where apprenticeship training is not funded through the Employer's Digital Account.

Choosing the right Partner

- Absolutely vital to effective contracting;
- Type of Due Diligence:
 - Legal;
 - Financial;
 - Commercial/operational.
- Scope of Due Diligence.

Other terms

If things go wrong:

- Ensure reporting requirements provide enough information to spot areas of concern.
- Warranties/indemnities/guarantees.
- Set out how disputes should be resolved.
- Insurance obligations.
- Teach out contingency plan.
- Recovery of materials and learner data.
- Assistance for apprentices who are made redundant.

Top tips for dealing with key challenges / disputes

- Read termination and dispute resolution mechanisms carefully before taking action.
- Consider whether there is an ability to re-negotiate or agree exit arrangements.
- Fraud issues may need to provide records to the police consider data protection obligations.
- Consider if missing data may be obtained from third parties eg learners, examination boards, ESFA.
- Maintain adequate audit trail throughout to reduce risk of clawback.

Subcontracts

Key Terms

- You are responsible for all the actions of your subcontractors connected to, or arising out of, the delivery of the services which you subcontract.
- You must have a legally binding contract with each subcontractor that includes all the terms set out in the Funding Rules.
- You must make sure that the terms of your subcontracts allow you to:
 - monitor the subcontractor's activity
 - have control over your subcontractors, and
 - monitor the quality of education and training provided by subcontractors.

Subcontracting - key challenges / disputes

- Withholding payment for breach of terms can amount to repudiatory breach of contract itself.
- Subcontractors often fail to provide all learner records and data (can use this as a bargaining tool to secure further payment).
- If fraud issues are detected may need to involve the police and/or ESFA.
- Once terminated:
 - often subcontractors experience financial difficulty/go bust;
 - can be very difficult to obtain copy records to prevent ESFA clawback;
 - additional costs involved with taking on learners or transferring to new provider;
 - may have to liaise with an insolvency practitioner re records/missed payments.
- Reputational issues.

Commitment Statements between Apprentices, Providers and Employers

Evidencing your 'Commitment'

- All apprentices, their employers and lead provider must hold a signed copy of the commitment statement setting out how they will support the successful achievement of the apprenticeship before the apprenticeship starts.
- The commitment statement must set out the planned content and schedule for training and end-point assessment. It must also set out what is expected and offered by the employer, lead provider (and any subcontractors) and the apprentice to achieve the apprenticeship.

Evidencing your 'Commitment' continued

- It should also contain a short summary (two to three pages) setting out:
 - start and end dates of the apprenticeship;
 - · details of the elements which are eligible for funding;
 - a list of organisations delivering the training;
 - roles and responsibilities of each party (Employer, Provider and Apprentice); and
 - process for resolving any queries, complaints or disputes.

ESFA Guidance - Apprenticeship funding and performance management rules for training provider

 Can be appended to but should remain separate to the legal contract between the Provider and Employer.

Questions?



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