

2014 OLTCA FALL SYMPOSIUM

Oct. 28 – 29, 2014 *Hilton Suites – Markham, Ontario*

DAY AT A GLANCE



Tuesday, October 28th

PLEASE NOTE, there is more than one stream of programming happening at one time – note the times and room numbers for your programming of choice

7:30 am	REGISTRATION OPEN - LIGHT BREAKFAST IN EXHIBIT AREA	Ontario	Medigas <small>Praxair Canada Inc.</small>
8:30 - 8:45 am	WELCOME & OPENING REMARKS (Donald Cousens 1) <i>Candace Chartier, CEO, OLTCA;</i> <i>Honourable Dipika Damerla, Associate Minister of Long-Term Care and Wellness</i>		OLTCA <small>ONTARIO LONG TERM CARE ASSOCIATION</small>
8:45 - 9:45 am	OPENING KEYNOTE: <i>Susan Fitzpatrick, Associate Deputy Minister, Delivery and Implementation</i>		MediSystem [™] <small>Pharmacy A SHOPPERS DRUG MART COMPANY</small>
9:45 - 10:00 am	NETWORKING BREAK (Foyer)		Remedy'sRx <small>Specialty Pharmacy</small>
10:00 am - 12:00 pm	COME ELECTION 2018, WHERE WILL WE STAND TOGETHER? (Donald Cousens 1) <i>Moderator: Hana Gartner, CBC</i> <i>Panelists: Catherine Brown, OACCAC; Mike Lavallee, ORCA; Sue VanderBent, OHCA; Candace Chartier, OLTCA</i>	Roche	MEDe-care <small>Optimizing Efficiency + Funding</small>
		Vernacare	BrokerLink <small>Auto/Home/Business Insurance</small>
			TRILLIUM TALENT RESOURCE GROUP <small>"Adding Value Through People"</small>
10:00 am - 12:00 pm	QUALITY IMPROVEMENT PLANNING STREAM (Donald Cousens 4) <i>Patsy Morrow, Improvement Advisor Professional;</i> <i>Patricia Dwyer RN, MScM, LSSBB(c), Specialist, Quality Improvement Plans, Health Quality Ontario;</i> <i>Genevieve Lukenda-Lund BSc, MBA, Lean Black Belt, GLL MANAGEMENT CONSULTING INC</i>		MEDICAL PHARMACIES
12:00 - 1:30 pm	LUNCH: Exhibits & Networking (Foyer)		ARJOHUNTLEIGH <small>GETINGE GROUP</small>
1:30 - 2:30 pm	WHEN THE RESIDENT DOESN'T PAY (Donald Cousens 1) <i>Moderator: Pat McCarthy, Omni Health Care Ltd.</i> <i>Panelists: Linda Calabrese, Responsive Management Inc.; Chris McConnell, Jarlette Health Services; Judith Rance, Floras & Murray Lawyers; Kimberly Shea, Revera Inc.</i>		StaffScheduleCare
1:30 - 2:30 pm	QUALITY IMPROVEMENT PLANNING NAVIGATOR DEMO (Donald Cousens 4) <i>Terri Donovan, Specialist, Quality Improvement Plans, Health Quality Ontario</i>		MEDICAL PHARMACIES
2:30 - 3:00 pm	NETWORKING BREAK (Foyer)		Remedy'sRx <small>Specialty Pharmacy</small>
3:00 - 4:30 pm	CAPITAL REDEVELOPMENT PANEL: Capital Redevelopment Panel: The Good, The Bad and The Ugly (Donald Cousens 1) <i>Moderator: Brent Binions, Chartwell Retirement Residences</i> <i>Panelists: Brent Gingerich, peopleCare Inc.; Bill Dillane, The Responsive Group; Pat McCarthy, OMNI Health Care Ltd.; Elaine Everson, Extendicare (Canada) Inc.; Peter Zober, Collingwood Nursing Home Ltd.; Archie MacGowan, Braemar Retirement Centre</i>		IC Funding
3:00 - 4:30 pm	FROM IDEAS TO ACTION: IDENTIFYING CHANGE IDEAS FOR QUALITY IMPROVEMENT <i>Jim Handyside, Advanced Curriculum Lead, Institute of Health Policy, Management and Evaluation, University of Toronto, IDEAS (Improving & Driving Excellence Across Sectors) (Donald Cousens 4)</i>		EzPi <small>EzProducts International</small>
4:30 - 5:30 pm	NETWORKING BREAK (Foyer)		Remedy'sRx <small>Specialty Pharmacy</small>
5:30 - 6:30 pm	RECEPTION (Foyer)	3M	PRORESP <small>Home Oxygen & Respiratory Care</small>
6:30 - 9:00 pm	DINNER Entertainment by Mat Gauthier (Donald Cousens 1)	Life & Death Matters	PRORESP <small>Home Oxygen & Respiratory Care</small>
9:00 pm	HOSPITALITY SUITE (Absolute Lounge)		Attends <small>HEALTHCARE PRODUCTS</small>

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Wednesday, October 29th

7:30 am REGISTRATION OPEN



8:00 - 9:00 am NETWORKING BREAKFAST (Donald Cousens 4)



8:00 - 9:00 am SMALL AND INDEPENDENT OPERATORS BREAKFAST (Donald Cousens 1)



9:00 - 10:30 am KEYNOTE: DEMENTIA - TAKING ACTION THE MONTESSORI WAY (Donald Cousens 4)
Deborah Rothenberg, Director of Operations, Dementia Support - DOV & ZIPORA Burstein Seniors Centre



9:00 - 9:30 am HQO: QUALITY IMPROVEMENT PROGRAMMING UPDATE (Donald Cousens 1)
Dr. Joshua Tepper MD, FCFP, MPH, MBA, President & CEO, VP of Quality Improvement, HQO



9:30 - 10:30 am ECONOMIC UPDATE 2015 (Donald Cousens 1)
Derek Burleton, Vice President & Deputy Chief Economist, TD Bank



10:30 - 10:45 am NETWORKING BREAK (Foyer)



10:45 am - 12:30 pm OLTCFA MEMBERS' MEETING – Active Members Only (Donald Cousens 1)



We would like to thank the following sponsors for their participation:

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Cell Phones/ Blackberry's/ E-devices:

As a courtesy to your fellow delegates & speakers, please remember to turn "OFF" cell phones while in the education sessions.

Recycling:

To recycle, please place your name badge in the collection box at the registration desk when leaving at the end of the event.

Handouts:

Education session presentations provided by the speakers can be found on the OLTCFA website, www.oltca.com, under the events calendar.

Evaluation:

An evaluation survey will be sent to each registrant via email at the conclusion of this event.

Upcoming OLTCFA Events:

OLTCFA / ORCA Together We Care
Convention & Trade Show 2015
March 30 – April 1, 2015
Metro Toronto Convention Centre

This is Long Term Care 2015
November 23 – 25, 2015
Westin Harbour Castle

Please check out www.oltca.com for more event information.