

# Navigating a Volatile and Challenging Economic Environment

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# **Issues covered**



# **Holistic Risk Theme**

- Low and even negative interest rates
- Prolonged low growth
- Ever-changing landscape



# How to cope with such dynamics?

Nurturing roles of regulators

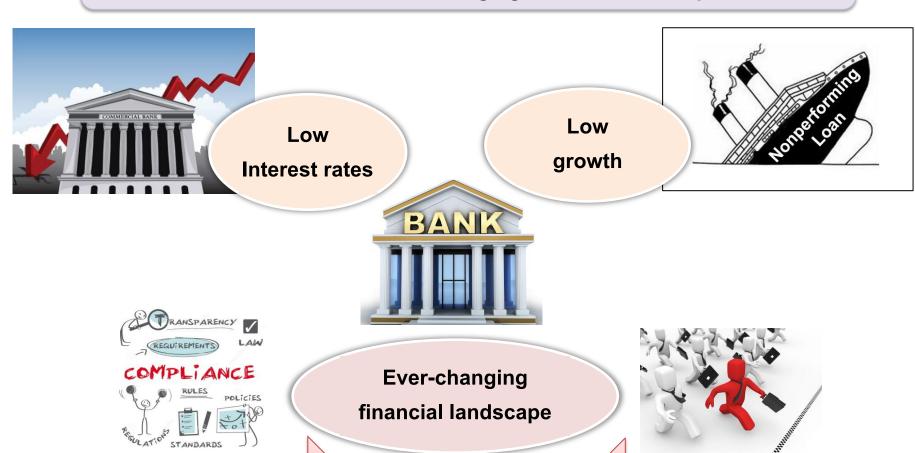


**Regulatory reform** 

# **Holistic Risk View**

**FinTech** 

Low interest rates coupled with low growth in the course of ever-changing financial landscape





#### Low interest rate & Low growth:

#### Not too worried in the Asian Context

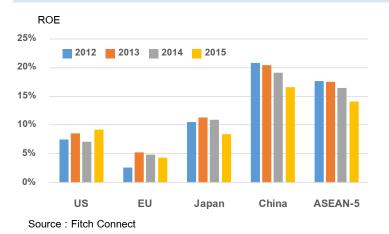
# Credit ratings of large banks in ASEAN-5 reflect sound performance with "stable" outlooks since 2011



Source: Moody's, Fitch Connect

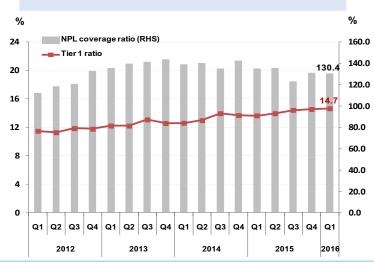
- 1. Regulatory capital ratio as of December 2015
- 2. Credit rating as of May 2016

#### Pressure on profitability of banking sectors worldwide



Thai banking sector remains strong,

with high levels of buffers



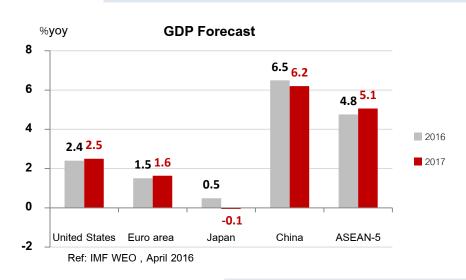
Source: Bank of Thailand

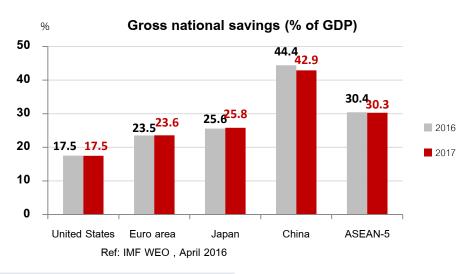


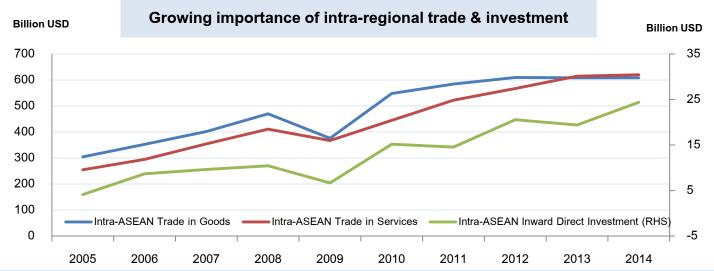
#### Low interest rate & Low growth:

#### Relatively strong macroreconomic fundamentals in Asia

#### Asia as the strongest growth engine with highest saving, compared to the rest of the world







Source: ASEAN Stats Database, UNCTAD

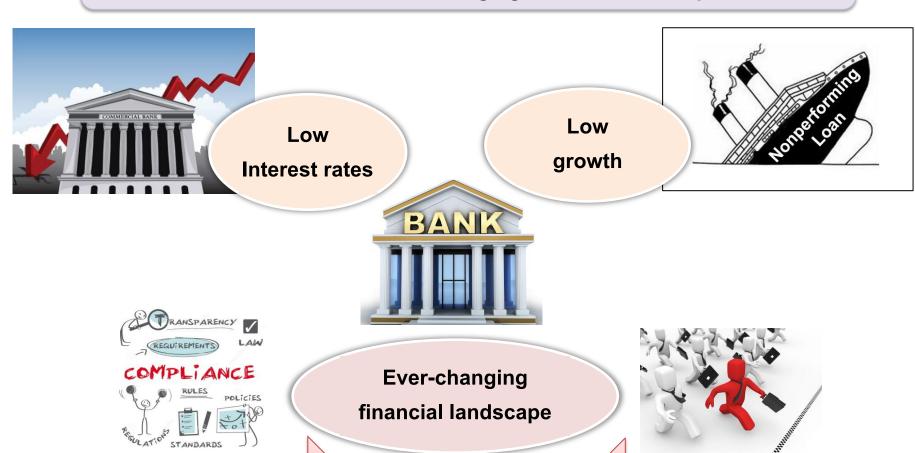


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# **Holistic Risk View**

**FinTech** 

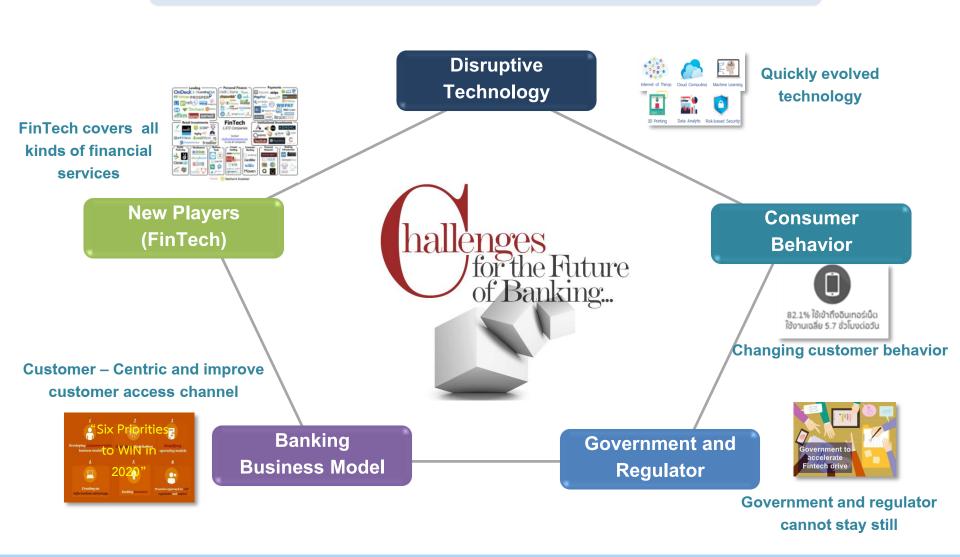
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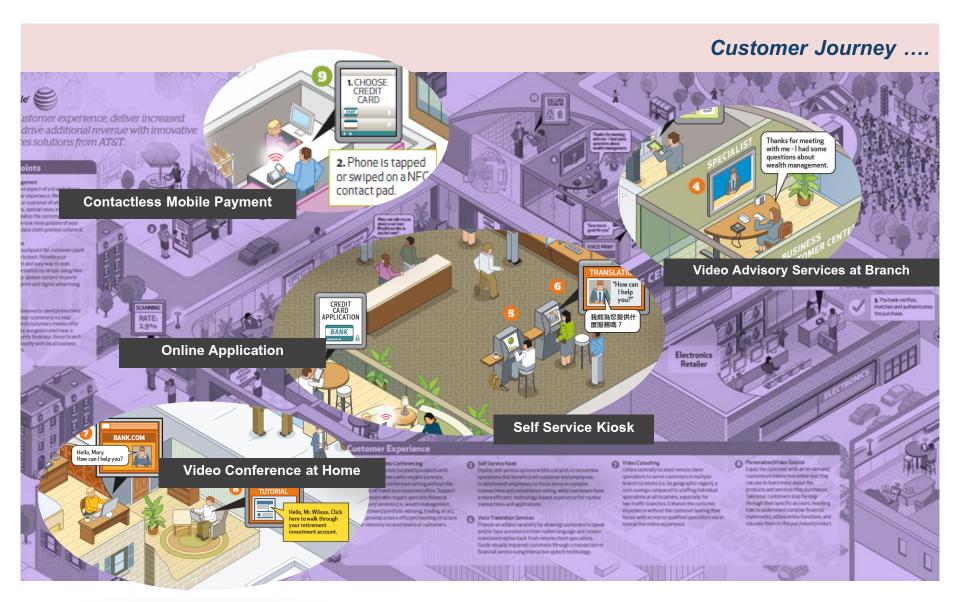
# The Ever-Changing Financial Landscape

#### 5 factors driving changes of financial landsacpe





#### Global trends: Branch of the Future





# **6 Priorities for Retail Banking Success**



Developing customercentric business model



**Optimising distribution** 





Simplifying the business and operating model

4

Obtaining an information advantage





Enabling innovation, and the capabilities required to foster it

6

Proactively managing risk, regulations and capital





# How to cope with such dynamics?

# To bankers:

How to strategize your business model?



Collaboration

FinTech / Telco / Banks / New players

# To regulators:

How to optimize the enabling role?





# **Nurturing approach**

Allow to grow and be innovative, with close monitoring

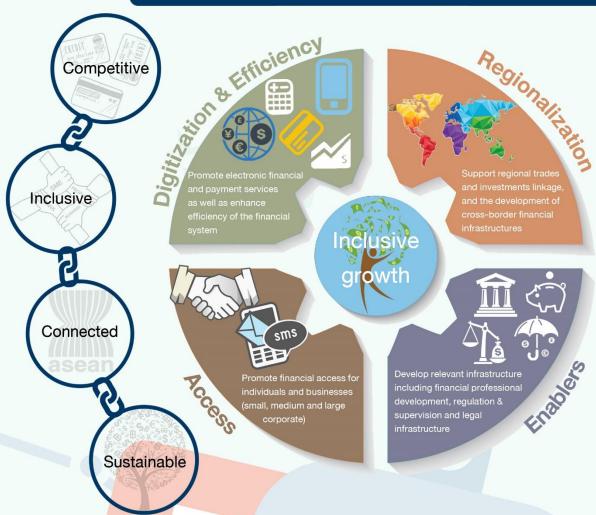


# Financial Sector Master Plan Phase III (2016-2020)



#### Vision

A competitive Thai financial sector which can support more diverse needs at fair and undistorted prices, promote regional trades and investments, with supervision to ensure macroeconomic and financial stability





# **National e-Payment Master Plan**

#### Cost effective, Efficient, Secured

Goal: Create an integrated e-payment infrastructure for Thailand for funds transfer and payment for consumer, business, and government, with an integration of tax and social welfare disbursement system

Government

**Payment** 

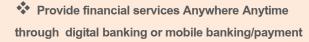


#### **Digital Government**

- Provide services to corporate and individuals through digitali channel
  - Online Service Platforms
    - Information One Stop Service
    - Government Mobile Application
  - Document Exchange System among governmental agencies (e-Document)







- Video Advisory Services
- Self-Automated Terminal
- Online Banking Application
- Contactless Mobile Payment









#### **Digital Business**

- Technology that supports Straight-Through Processing
  - e-Procurement
  - e-Tracking
  - e-Inventory/ e-Fulfillment
  - e-Invoicing
  - e-Payment/ EIPP
  - e-Receipt/ e-Tax Invoice



Systems

Corporates

Bank /

Non-bank







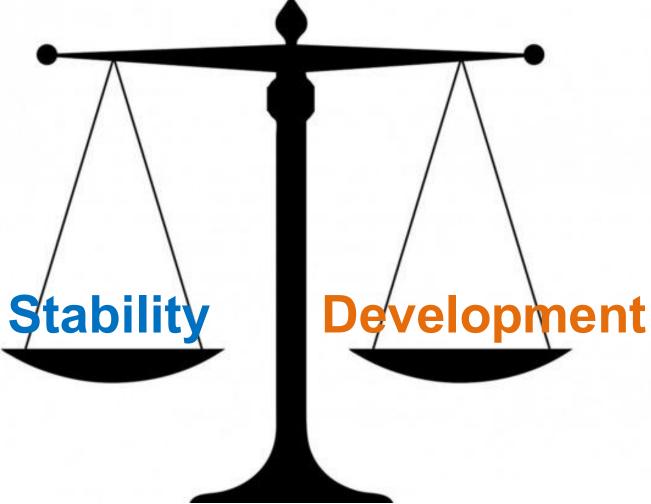












**Balance** is not something you find. It is something you *create*!

