



Pre-Conference Newsletter: Volume 2

With the conference just two weeks away, we want to make sure that you have all the information you need to be prepared!

Handouts

Session handouts will not be provided onsite. All handouts are posted online and sent to attendees via email. We encourage you to bring your tablet or iPad to the conference to view the handouts during sessions. *If you plan to do so, please download and save all the documents prior to arrival at the conference, as wi-fi access will not be available in all areas.* If you prefer hard copy handouts, please make sure to print and pack them before you travel.

Modifying Your Registration

If you would like to make a change to the sessions you registered to attend, you may do so at any time! In fact, you can modify almost anything about your registration. Simply follow the instructions in the confirmation email to access your registration record.

Participant Directory

A list of registered attendees is sent to exhibitors and attendees before and after the conference. Only names and work information are provided—no email addresses. If you don't see your name in the directory, it may be because you checked the "Do Not Publish" box in your registration. Simply modify your record and uncheck this box to be included in future updates.

Meals

If you are attending the Pre-Conference events or the MD Forum on April 8th, a continental breakfast and lunch will be provided. Hot and cold hors d'oeuvres will be served at the welcome reception, but attendees will be responsible for their own dinner every night of the conference. During main conference on April 9th and 10th, a hot breakfast buffet and lunch will be served to all attendees.

Silent Auction

ACMA's Annual Silent Auction fundraising event is an attendee favorite and will be held in the Exhibit Hall. Network and competitively bid on valuable items, restaurant dinners, jewelry and weekend getaways. Bids will be accepted on all items during the scheduled auction times and winning bidders will receive their items at the event's conclusion. All proceeds support ACMA initiatives.

Need New Wheels?

Don't forget that one lucky attendee will be driving away in a brand new car! To be eligible to win, you must visit the participating car giveaway sponsors. More information will be included in the registration materials when you check-in at the conference.

Closing Party

One of the most anticipated conference events, this year's closing party is sure to be a hit! Get ready to let your hair down on the evening of Wednesday, April 10th as we celebrate the 20-year anniversary of the national case management conference. At the party, we will also reveal the top-secret location of the 2014 national conference. If you wish to bring a guest to the closing party, badges for this event only may be purchased for \$50.

Guest Policy

Conference events and meals, including the exhibit hall, are open only to registered attendees. Name badges will be checked at all entrances and individuals without badges will not be allowed access. The only event open to guests is the closing party.

ACM™ Study Group

If you registered to attend our post-conference event, the ACM™ certification exam study group, please remember that the session will take place the morning of Thursday, April 11th. This event will NOT be held at the San Diego Convention Center. *The study group will take place at the Manchester Grand Hyatt hotel.*

Walking Weather

The weather in San Diego is absolutely gorgeous, with an average temperature of 70 degrees. The convention center is just a short walk from the conference hotel (the Manchester Grand Hyatt), so make sure and pack some comfortable walking shoes. If you cannot walk, buses will shuttle to the convention center during peak commute times. Look for the buses with ACMA signage on the doors.

What to Pack

As you gather your things for San Diego, please be sure to include the following items:

- ✓ Business casual attire for conference days
- ✓ A sweater or jacket to bring to the convention center
- ✓ Outfits for going out and exploring the city
- ✓ Comfortable walking shoes for the trip between hotel and convention center
- ✓ Tablet or iPad with session handouts saved OR binder with hard copy handouts
- ✓ Business cards for networking
- ✓ Camera

Early Registration

The ACMA registration desk in the San Diego Convention Center will be open on **Sunday, April 7th from 3:00 – 6:30 pm** for all registered attendees. Lines will be long on Monday—please take a few minutes and register early. If you registered for the pre-conference events on April 8th (additional fee required), we strongly encourage you to register on Sunday.

Finding our Event in the SDCC

The San Diego Convention Center is a huge facility, but ACMA has a great location. From the Manchester Grand Hyatt, enter the convention center through Lobby B. Take the escalator to the upper level. ACMA Registration will be set up in the foyer of Ballroom 6. There will be lots of directional signage, so you can't miss us!

Conference Hotel—Manchester Grand Hyatt

One Market Place, San Diego, California, USA 92101

Tel: +1-619-232-1234 / Fax: +1-619-233-6464

Located 3 miles from the airport. Average taxi fare from the airport is \$12-15.

Parking is available for hotel guests within the hotel structure.

Self Parking: \$26 for 24 hours with in-and-out privileges

Valet Parking: \$36 for 24 hours with same privileges

Driving Directions

From San Diego International Airport: (approx. 3 miles)

When exiting the terminals, follow the signs to Downtown San Diego and Interstate 5. Stay in the right lane and this will deposit you onto North Harbor Drive. Continue south on North Harbor Drive approximately 3 miles along the waterfront. Go one block past the Seaport Village entrance (Kettner Boulevard). Turn right at Market Place into the main entrance of our San Diego hotel.

From Points North:

Take I-5 South toward San Diego. Exit at Front Street (exit 17) toward the Civic Center. Continue straight to Front Street, and then turn right onto W. Market Street. Market Street will end at the hotel.

From Points South:

Take I-5 North to Cesar E. Chavez Parkway (exit 14B). Turn left onto Cesar E. Chavez Parkway. Take a right onto East Harbor Drive, and then a left onto Market Street. Market Street will end at the hotel.

From Points East:

Take I-8 West to CA 125 toward CA 94. Keep left to take CA 94W. Turn left on 17th Street, and then right onto Market Street. Market Street will end at the hotel.

From Points West:

Follow Harbor Drive east along San Diego Bay to downtown. Harbor Drive intersects with Market Street. Our San Diego CA resort is at One Market Place

Conference Location—San Diego Convention Center

The San Diego Convention Center is located downtown along majestic San Diego Bay with the vibrant Gaslamp Quarter and the San Diego Padres' PETCO Park at our doorstep. The San Diego Convention Center address is 111 W. Harbor Drive, San Diego, CA 92101.

If you are driving to the Convention Center, see the driving instructions below.



Driving South on Interstate 5

- Take Front St. exit.
- Continue on Front St. until you reach Harbor Drive, turn left.
- Follow signage to parking entrance.



Driving North on Interstate 5

- Take Cesar Chavez Pky. exit, turn left.
- Follow Cesar Chavez Pky. to Harbor Drive, turn right.
- Follow signage to parking entrance.



Driving West on Interstate 8

- Take Highway 8 (West) to 163 South.
- Follow into city (will turn into 10th.)
- Follow 10th Ave. to Market St., turn right.
- Take Market St. to Front St., turn left.
- Take Front St. to Harbor Drive, turn left.
- Follow signage to parking entrance.



Driving West on 94

- Take 94 West into the city.
- 94 West will turn into "F" St.
- Follow "F" St. to 8th Ave.
- Take 8th Ave. to Market St., turn right.
- Take Market St. to Front St., turn left.
- Take Front St. to Harbor Drive, turn left.
- Follow signage to parking entrance.



From Coronado

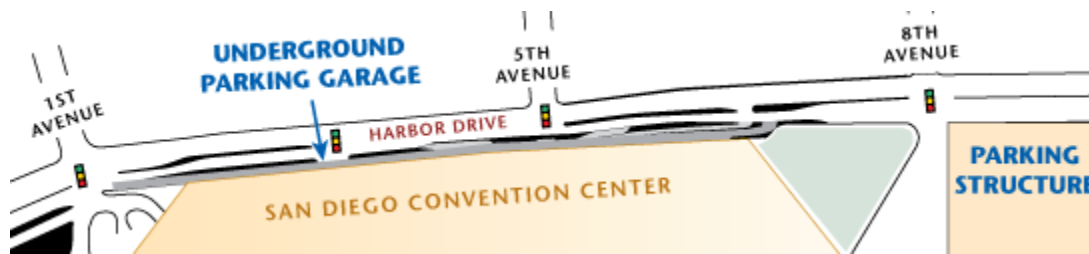
- Cross Bay Bridge staying in the right lane.
- Take the National Ave. exit.
- Turn left on Cesar Chavez Pky.
- Follow Cesar Chavez Pky. to Harbor Drive, turn right
- Follow signage to parking entrance.



From the Airport

- Drive out of parking lot.
- Follow signs to Interstate 5/Downtown.
- The ramp will put you on Harbor Drive going south.
- Follow signage to parking entrance.

Parking at the Convention Center



On-site private vehicle parking is available at the San Diego Convention Center's 1,950-vehicle underground garage located below the building. Enter the parking garage on Harbor Drive between First Ave. and Fifth Ave.

- The daily rate is \$10. Parking rates may range from \$10 to \$20 on days when there is special event activity at PETCO Park or other downtown events.
- Payment is due upon entry and there are no in and out privileges.
- No overnight or RV parking is permitted.

Parking in Downtown San Diego

Directly across the street from the Center, on the corner of Harbor and 8th Ave., is a 2,000 space parking structure.

Off-site parking is available at numerous nearby parking lots and garages in Downtown San Diego, and many are within walking distance of the Center. Lots and garages are individually owned and operated, prices vary by location.

Metered street parking is available in some areas. Parking meters are enforced Monday through Saturday, from 8 a.m. until 6 p.m., unless otherwise posted. Metered spots are free on Sunday and designated holidays. Meters accept nickels, dimes, quarters, and prepaid electronic debit cards.