



Customs Administration of the  
Netherlands  
*Tax and Customs Administration*

## Connectivity

### 2012 WCO IT Conference & Exhibition

IT Transforms Core Business for  
Customs and its Stakeholders

Single Window,  
the next step,  
Trade and Transport

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## Single window, milestones

- 1986 SW Customs, tax, agriculture,  
(levying and collection)
- Currently research for further integration in government in the NL

time-table:

- 2013 SW inland shipping / barge
- 2015 SW maritime
- 20.. SW rail transport
- 20.. SW road transport



## Stakeholders in the Netherlands

- Trade and industry (incl. port community informationsystems),
- All modes of Transport: air, sea, rail, truck, barge
- Port authorities
- Customs
- Other governmental border inspection agencies:
  - Food and health inspection (veterinary, plants)
  - Transport inspectorate
  - Environmental Inspectorate
- Government policy departments
- Tax administration: excise, value added tax
- Statistics



## Single Window and One stop shop

- Single entry of information B2G
- Re-use of information G2G
- G2B, exchange of information (inspection results, release for free circulation)  
=>acting as if it is one agency
- Long term:  
=> integration of SW into one logistic information network for trade and government



## Key issues

- Standards and definitions
- Data and message validation
- Data storage, synchronization
- Sharing information
  - \* in advance
  - \* electronically
  - \* B2G
  - \* G2G
  - G2B
- Authorizations



## Challenges

- Confusing: Single window  $\Leftrightarrow$  Single window environment
- Long term focus needed
- Agree with concept, but then ....,  
the next step within the supply chain
- Cost and benefit, return on investment within the supply chain
- Long term solution

# National Community Platforms servicing buyer and seller joined by the pipeline

