







SARS CUSTOMS PRESENTATION ON CONNECTIVITY

Estonia - June 2012





"The state or quality of being connected or connective: *the benefits of global connectivity.*"

(Dictionary.com)

CONNECTIVITY

"The state of being connected or interconnected"

(Oxford Dictionary)

"Measure of the extent to which the components of a network are connected to one another, and the ease with which they can converse"

(Businessdictionary.com)

"Connectivity encompasses people-to-people, institutional & information linkages that underpin and facilitate the achievement of Customs"

(Secretary General: WCO)

"The ability of computers and other types of electronic equipment to connect successfully with other computers or programs"

(Macmillan Dictionary)

[Businessdictionary.com]

(Secretary General: WCO)

(Macmillan Dictionary)





Data SIO, NOAA, U.S. Navy, NGA, GEBCO





Data SIO, NOAA, U.S. Navy, NGA, GEBCO

G2G

Connectivity between Governments

Trade Agreements

MAA and MOU - Sharing of Information

Facilitation & Security - Mutual Recognition





Data SIO, NOAA, U.S. Navy, NGA, GEBCO **US Dept of State Geographer**





Data SIO, NOAA, U.S. Navy, NGA, GEBCO US Dept of State Geographer

























The Facets of Delivery - People





BUSINESS ISSUE

- Menial, non value adding tasks.
- Need to see the paper "Digiphobia".
- Fear of change and unknown.
- Gate-keeping mentality.
- Resource & capability constraints.

- Automate the Norm, Manage the Exception!
- GUI based on what's known!
- Make it exciting to own!
- Remove the choice risk management!
- Capacity based & process driven intervention!

The Facets of Delivery - Policy





BUSINESS ISSUE

- Disparate and uncommon policies.
- Control driven and paper dominated.
- Functional orientation.

- Standardise & Simplify!
- Risk-based and delivery driven!
- Process orientation!

The Facets of Delivery - Process





BUSINESS ISSUE

- Functional orientation work build up.
- Paper-based manual processing.
- Disconnected processes.

- Capacity orientation risk-based intervention!
- Electronic data rich processing!
- Automated data driven workflow!

The Facets of Delivery - Technology





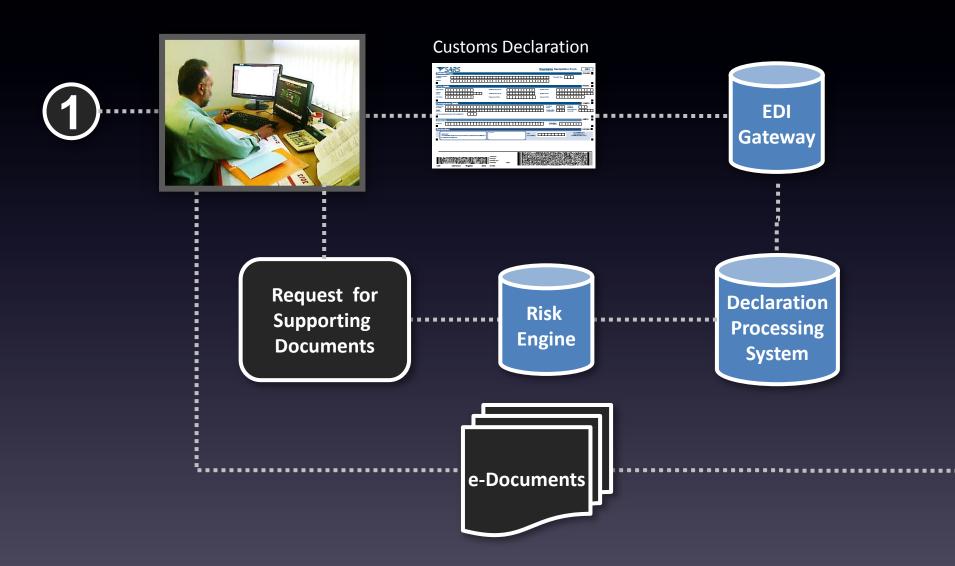
BUSINESS ISSUE

- Different data requirements.
- Inaccurate data.
- Capturing delays and errors.
- Various systems.
- Inability to reconcile data.

- Common data dictionary WCO Data Model!
- Upfront Validations prevent not cure!
- Pre-population of common data!
- Common interface and data protocols!
- Unique keys UCR!

Land Border Process Overview





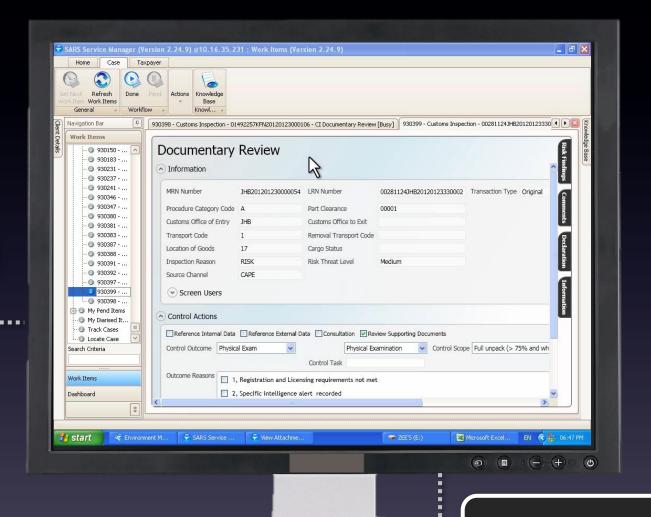






Review of Electronic
Supporting Documents
at Centralised
Processing Centre





Consignment marked for Examination from Processing Centre



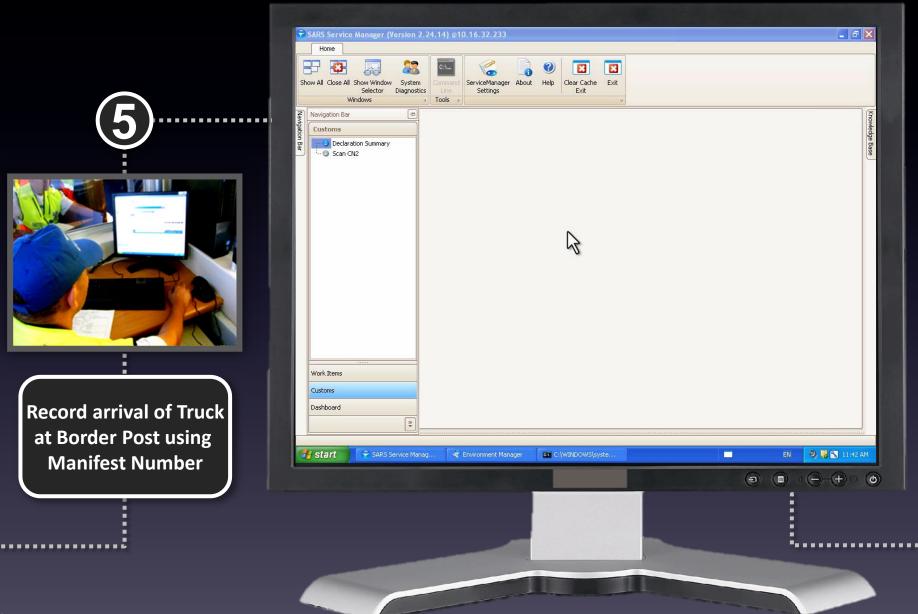
Clearance received and Carrier proceeds to Border



4

Manifest number presented on arrival











Examination conducted and finalised at Border.



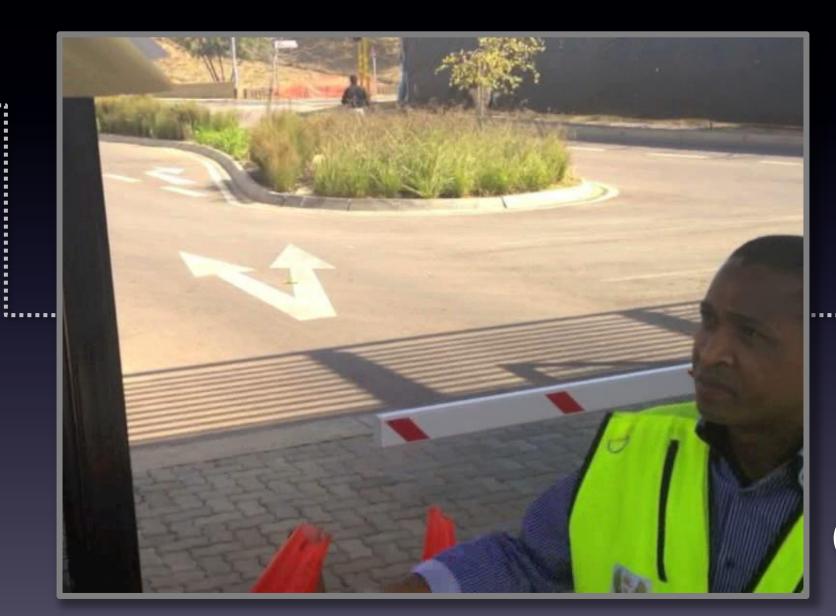




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Record exit of Truck at Border Post

Y SARS





Connectivity – Continued





- WCO Workshop
 - 7 Countries
 - SACU & SADC Secretariat
 - UNCTAD
- GNC Utility Block C2C
 - Connectivity Priority 1
 - Agreed Data Model
 - Agreed Process Transit
 - Agreed Plan
- Signed-off at SACU

Hope I connected with you

Presented by Intikhab Shaik

Group Executive: Business Systems

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Thank You

