



Charting the Best IT Decisions for Your Business



May 22, 2012 ■ Dallas Convention Center ■ Dallas, Texas

Tuesday, May 22, 2012

7:45 am - 8:30 am

Registration and Breakfast

8:30 am - 8:45 am

IT Roadmap: Welcome and Overview

Andrea D'Amato, Publisher, Network World

8:45 am - 9:15 am

Moving the Business Forward

Mark Stone, SVP & CIO, Safety-Kleen Systems, Inc.

9:15 am - 9:45 am

Strategies for Managing Distributed IT Environments

Phil Fischer, Data Center Business Development Manager, North America, APC by Schneider Electric

9:45 am - 10:15 am

A Wi-Fi Revival

GT Hill, Director of Technical Marketing, Ruckus Wireless

10:15 am - 10:30 am

Morning Break

Connect and compare notes with your peers between sessions.

10:30 am - 12:10 pm

Morning Breakout Sessions

10:30 am - 11:00 am

The Service Management Challenge: Solutions for a Complex World

Zeus Kerravala, Founder &

The Evolution of IT Organizations in the Future of Work

Yvette Cameron, Vice

The Social Enterprise is Transforming How We Work

Tom Petrocelli, Senior

Critical Success Factors for Mobile Application Support

Elizabeth Herrell, Vice

The Current State of VOIP and Unified Communications

Rich Costello, Senior Analyst,

	Principal Analyst, ZK Research	President & Principal Analyst, Constellation Research, Inc.	Analyst, ESG Constellation Research, Inc.	President & Principal Analyst, Constellation Research, Inc.	Enterprise Communications Infrastructure, IDC
11:05 am - 11:35 am	Maximizing Payback from Virtualization through Power and Cooling Phil Fischer, Data Center Business Development Manager, North America, APC by Schneider Electric		Solutions to Modern Application Delivery Challenges: Cloud, IPv6 and Virtualization Steve Sacchi, Product Marketing Manager, A10 Networks		Look How Far Communications Has Come! It's not Magic, It's Mitel Jordan Whyard, Director, Mobility & Voice Virtualization Development, Mitel
11:40 am - 12:10 pm	Desktop Virtualization: Making it Work for the Enterprise James Clent, CIO, United Orthopedic Group	Transitioning to a Unified Communications/VOIP Environment: The Ups and Downs Anthony Jackson, Director of Infrastructure and Security, Safety-Kleen Systems, Inc.	Strategies for Leveraging Social Networks for the Enterprise Brian Shipman, CIO, Heritage Auctions	Data Center Challenges and Solutions for the Road Ahead Glenn Harper, CTO, Santander Consumer USA, Inc.	The Consumerization of IT and the Enterprise Tracy Nolan, VP and CIO, Commercial Metals Company
12:15 pm - 3:45 pm	Expo Hall Open Explore and connect with the many solutions providers in the Expo during this extended time.				
12:15 pm - 1:15 pm	Lunch in the Expo Enjoy lunch while continuing to network with your peers and IT Roadmap sponsors.				
2:00 pm - 2:30 pm	Expo Hall Theater How much can you learn in five minutes? Quite a bit. Visit the Expo Hall Theater to hear our sponsors deliver quick-hitting presentations on the latest products, new releases, exciting changes, and more.				
2:35 pm - 3:45 pm	Afternoon Breakout Sessions				
2:35 pm - 3:05 pm	Voice Virtualization Secrets Revealed Phillip Green, Director of US Systems Engineering, Virtualized Solutions, Mitel			Enabling BYOD through Mobile Device Management Aaron Dusatko, Regional Sales Executive, Fiberlink Communications	
3:15 pm - 3:45 pm	Anatomy of a Mobile Device/Cloud Storage Attack Richard Stephens, Sr. Security Engineer, Sophos			Intersection of Network and Cloud Jeff Uphues, Vice President, Cloud Solutions & National Sales, Cbeyond	
3:55 pm - 4:25 pm	Your IT Career Roadmap: What You Need to Know for the Journey Ahead Kay Fuhrman, Partner, Heidrick & Struggles				
4:25 pm - 4:30 pm	Closing Remarks & Prize Passport Drawing				