

Shaping a New Era of Computing and Business Innovation

Transform. Accelerate. Profit.

Lauren States

Vice President and Chief Technology Officer, Cloud
Computing and Growth Initiatives,
IBM Corporation

Globalization



"In the shift from domestic to global,
there is a sense of
**crisis-propelled
globalization.**"

Professional Services CEO, Japan

Transform. Accelerate.

Demographic shifts



**"Demographics
a decline in birth
rate and in labor
population,**

all have significant impact on
our business."

Travel & Transportation President,
Japan

Social networks and mobility

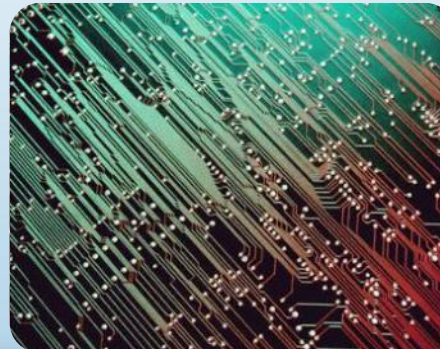


**"Mobility and
social networking**

are key drivers to innovate
new business models."

Professional Services CEO, Turkey

Data explosion



**"Big data will be
a key differentiator**

in terms of information about
customers, preferences etc."

Banking CEO, United States

Source: IBM CEO Study, May 2012

*CEOs believe
technology is
driving more
innovation and
change than any
other force – even
the economy*

“The biggest risk we face is technological. If we fail to anticipate a huge technology step, we might go out of business.”

Industrial Products CEO

“Today’s connected economy is full of ambiguity, and the skills required to navigate that ambiguity are collaboration, creativity, and communication.”

Healthcare CEO

“To innovate, we need to take in insights across industries and knowledge from many different people.”

Electronics CEO

Rethink IT

60% of CIOs plan to use cloud
(up from 33% 2 years ago)

TRANSFORM

the economics
of IT sparking
innovation

SPEED

delivery of new
applications
and products

OPTIMIZE

the agility of the
business service
value chain

55%

of business executives believe cloud
enables business transformation and
leaner, faster, more agile processes

Reinvent Business

Efficiency

Transformation

IBM SmartCloud

FOUNDATION

Private & Hybrid
Cloud Enablement
Technologies

SERVICES

Managed Services
Infrastructure & Platform
as a Service

SOLUTIONS

Business Solutions
Software & Business
Process as a Service

Transform. Optimize. Profit.



