



CYIENT

# BEST PRACTICES IN COPPER NETWORK REHABILITATION & FTTH INTRODUCTION

**FTTH COUNCIL**  
ASIA PACIFIC

12th ANNUAL

**FTTH APAC CONFERENCE 2017**

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28-Apr-17

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# What is the superior technology



**COPPER**  
**OR**  
**FIBER**  
**?**



# Copper telephone cables

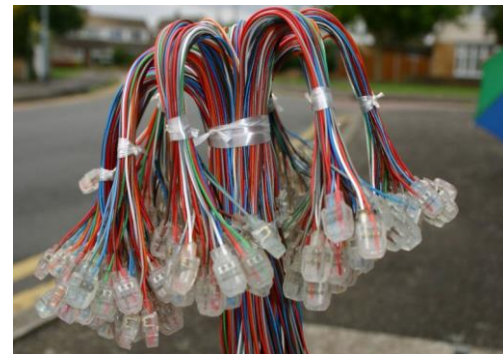
**Copper cable infrastructure is more than a century now in most of the countries**

**Most preferred option for the operators to implement broadband services**

**Enabled quick and easy upgrade options for the CSPs**

**Where is the bulk of telephone cabling?**

- 10% is in long distance networks (ILD or NLD)
- 10% is in distribution network
- 80% of all Telco cabling is subscriber loop – Copper

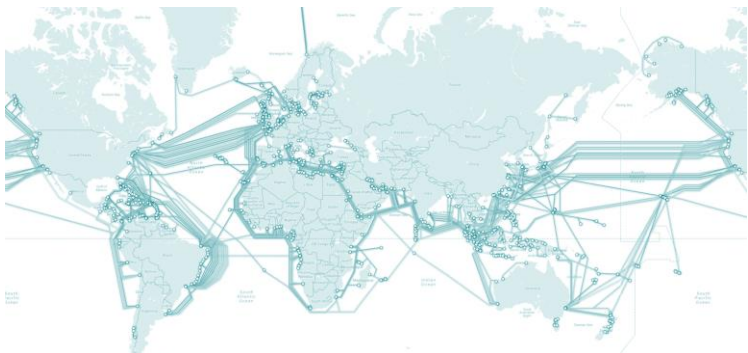




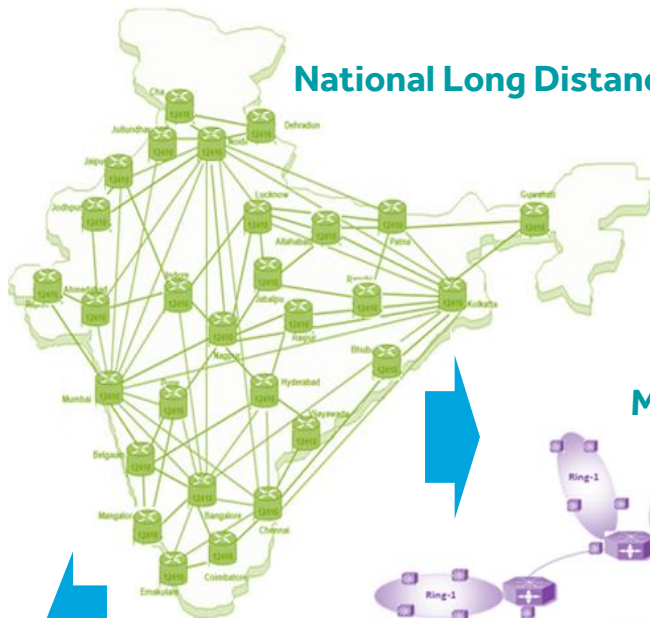
# Fiber Cable Evolution

- Copper cables are being replaced by fiber optics over the century, decades and years

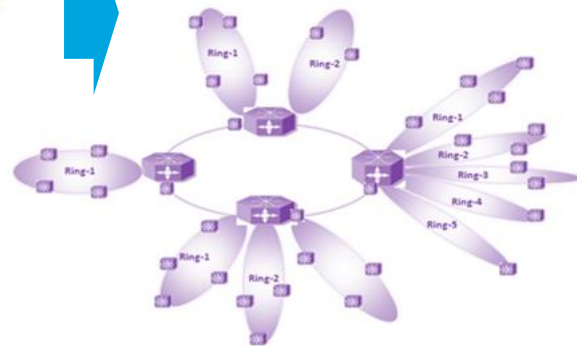
International Long Distances



National Long Distances



Metro Cities



Access Networks –  
Last Mile

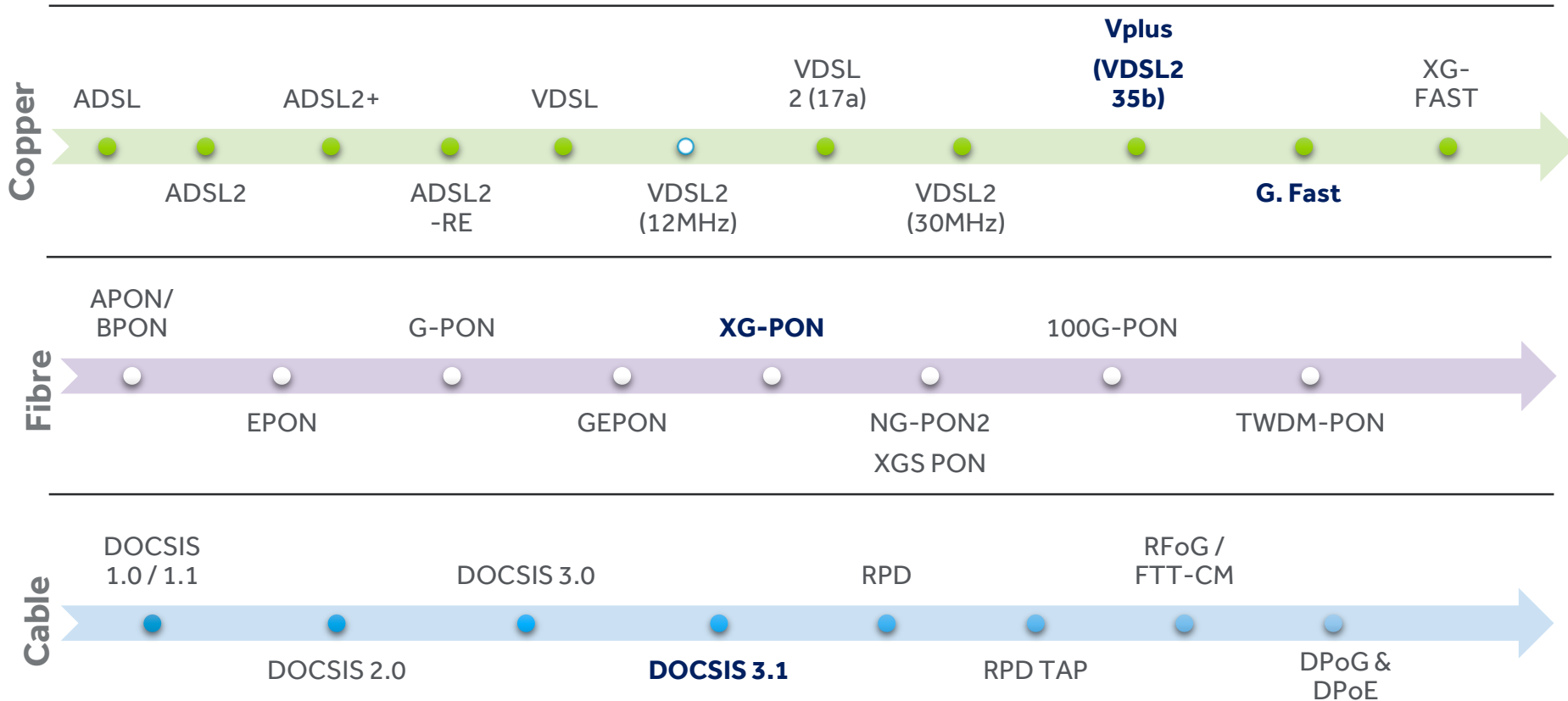


- The benefits of fiber optic cables are making an increasingly common choice for CSPs

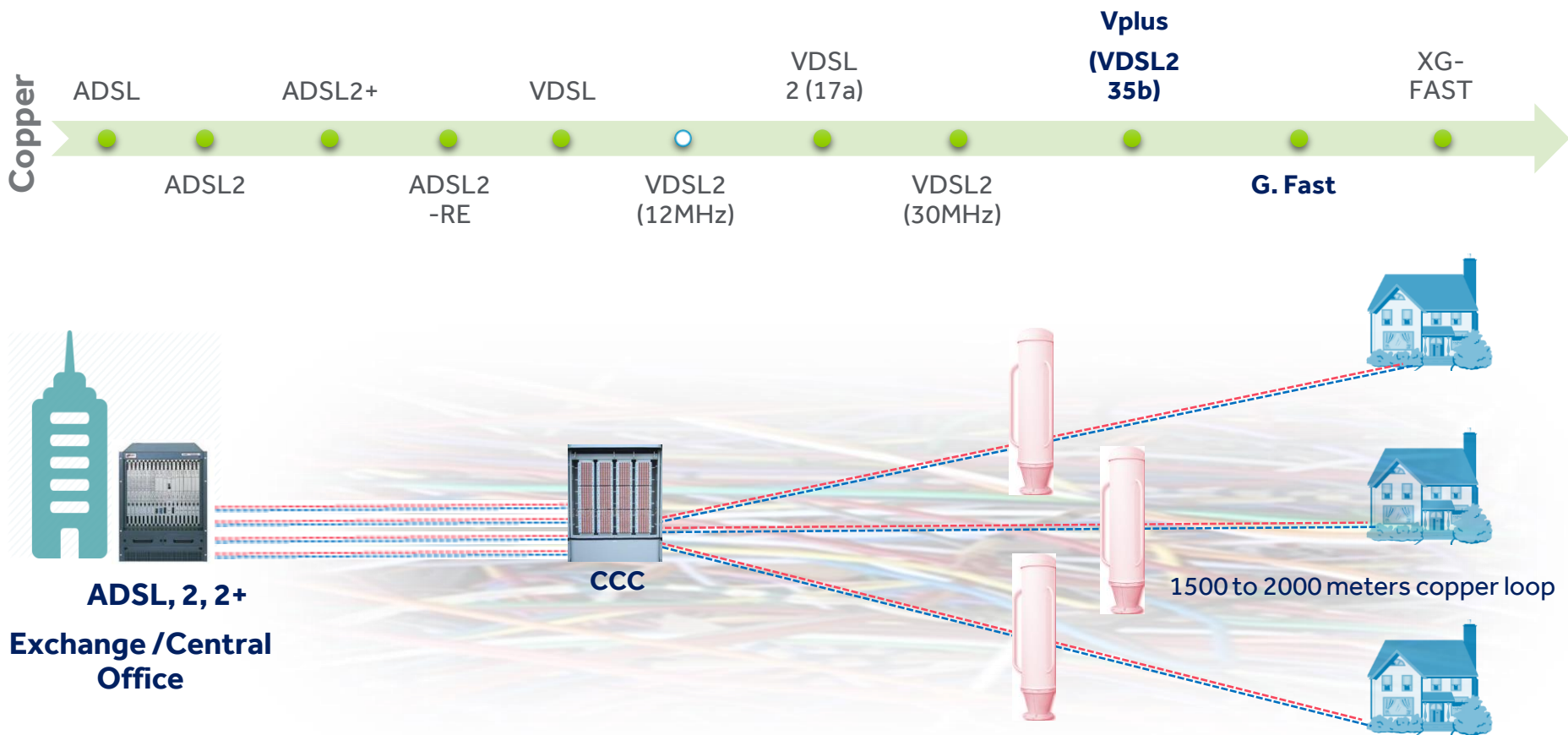


# ACCESS TECHNOLOGIES EVOLUTION

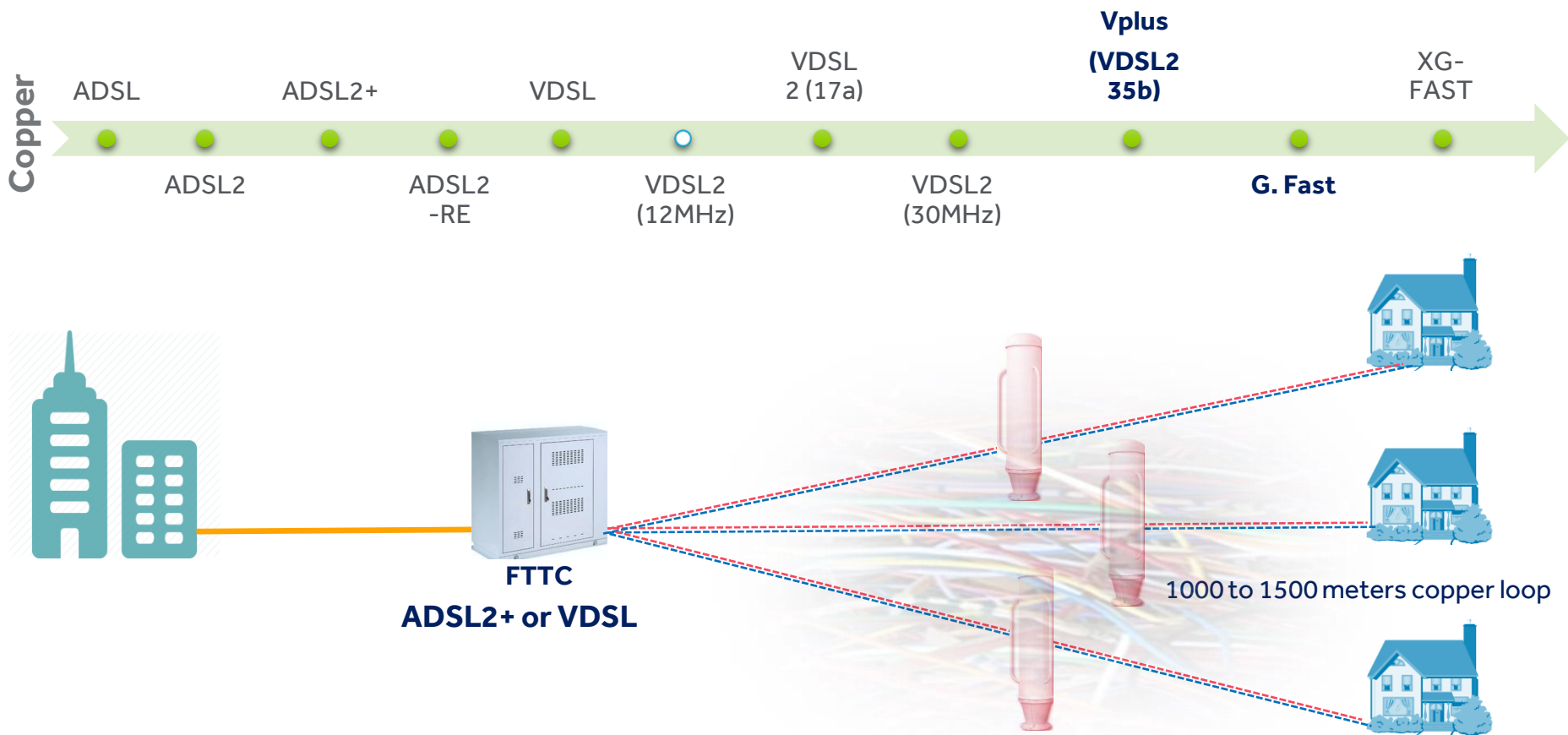
# Evolution of 3 Major Fixed Access Technologies



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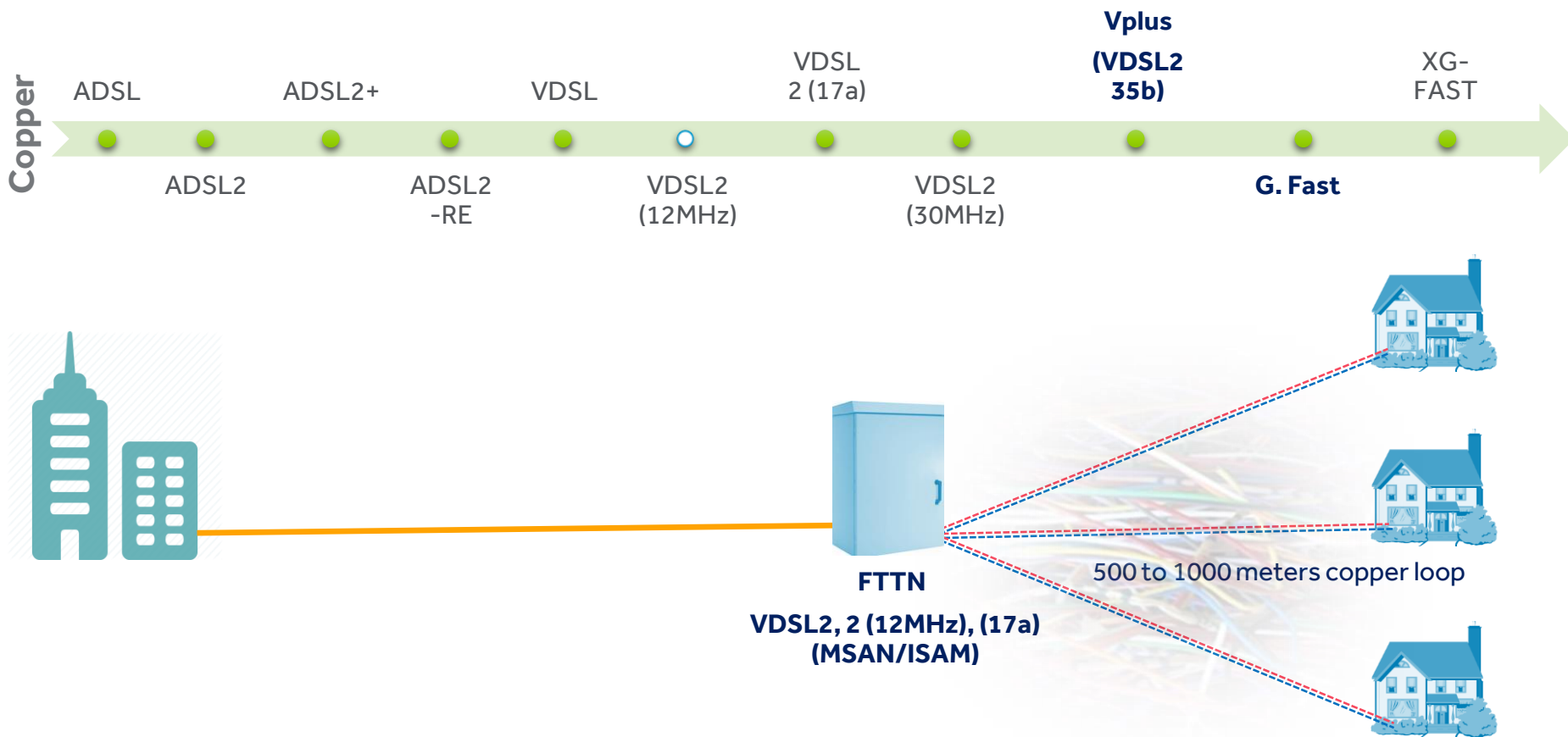


# Evolution of 3 Major Fixed Access Technologies

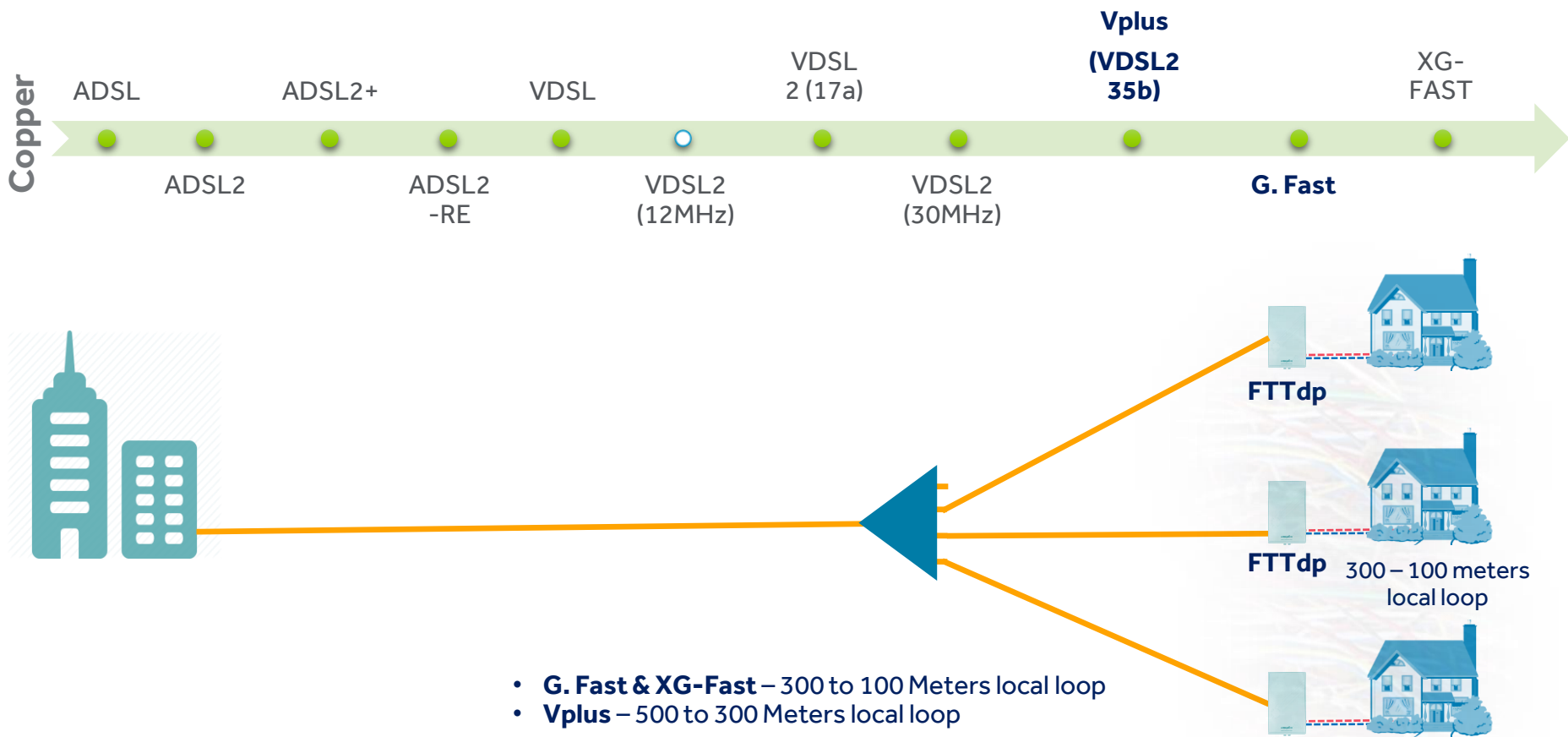




# Evolution of 3 Major Fixed Access Technologies



# xDSL Technology Expansion over Fibre / FTTx



# Is Fiber Killing Copper..?



**WILL FIBER  
EVER REPLACE  
COPPER  
CABLE?**



- ✓ Copper cable remains vital in several key applications / in-building networks
- ✓ Copper is reforming to deliver Gigabit services in challenged environments

**Copper and Fiber will co-exist long-term and will have common development of both**



# OPERATOR CASE STUDY

Copper Rehabilitation and FTTH  
introduction



## Need for the Hour – Copper Rehabilitation



Address existing  
coverage /  
footprint gaps

Support  
alternative flexible  
deployment  
options

Address  
powering issues

Ability to provide  
fiber like services

Rapid deployment  
and quick service  
enablement

Support  
operational and  
service issues

# Introduction of Telecom Fiji Ltd



**Telecom Fiji Limited (TFL) is one of the largest facilities-based providers of fixed line communication and networking services in Fiji**

**TFL is at the moment under transformation of network technologies from legacy copper access to advanced access technologies.**

- ADSL / ADSL2+ to VDSL2 / Vectoring / MSAN / ISAM
- Introduction of FTTH / X

**Moving towards upgrading / rehabilitating their existing network infrastructure for better service improvements**

- Copper Rehabilitation program, which is under going a lot of improvements currently

# Background of Copper Rehabilitation

**In 2015, TFL wanted to rehabilitate their copper network to deliver Fiber like services**

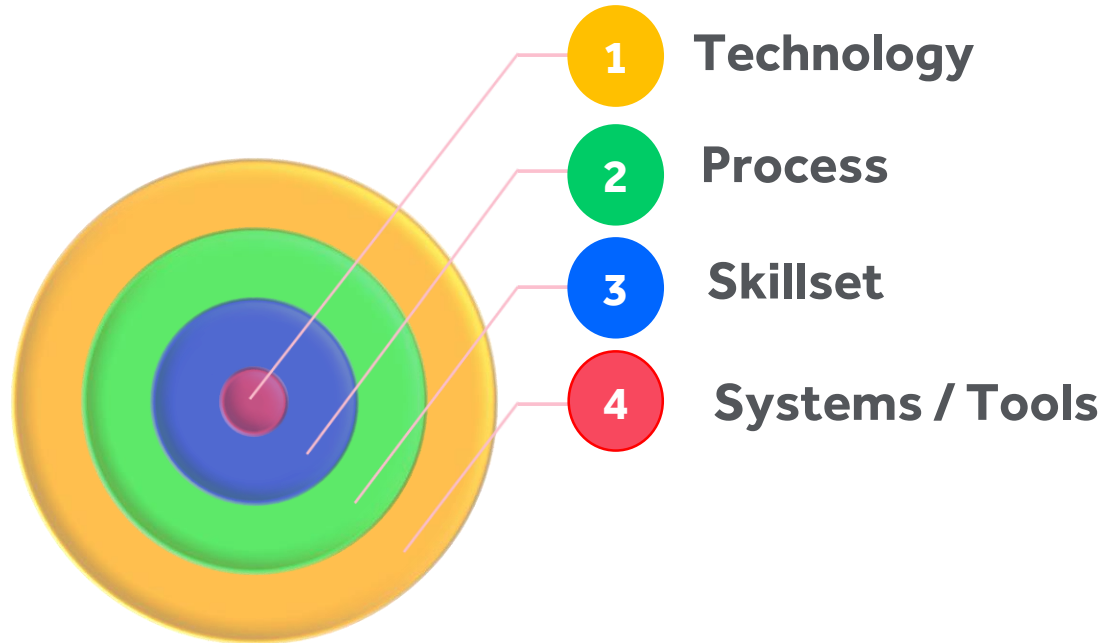
**TFL management approached Cyient in assisting the copper rehabilitation program**

**Cyient deployed its expert consultants onsite to study understand key challenges**

**Cyient delivered it's value by assisting TFL in their copper network rehabilitation**

# Key elements of Cyient's Consultancy

There are mainly 4 key areas which are influencing the service quality (QoS) and customer experience (QoE) post cutover and copper rehabilitation





# Client Key Challenges

## Technology

- Interoperability
- CPE synchronization
- Copper health Check
- Operational Systems

## Process

- Master plan
- Communication process
- Urgency to deploy the project
- Data flow between each systems

## Skillset

- Best practices
- Know-how knowledge
- Trainings and certifications
- Public forum memberships (FTTH & SCTE Councils)

## Systems / Tools

- Field and customer data synchronization
- Customer care / TT dispatching / reporting post-cutover / rehabilitation
- Multi-vendor EMS / NMS
- Copper testing tools

# Challenges in introducing FTTH

**TFL wanted to introduce FTTX/FTTH while, addressing copper rehabilitation issues**

**Tactical decisions to carefully plan and decide whether:**

- To proceed for rehabilitation
- Replace copper with Fiber (FTTX)
- Optimize the impacting areas by introducing the Micro-nodes
- Adopt advanced and emerging FTTH technologies

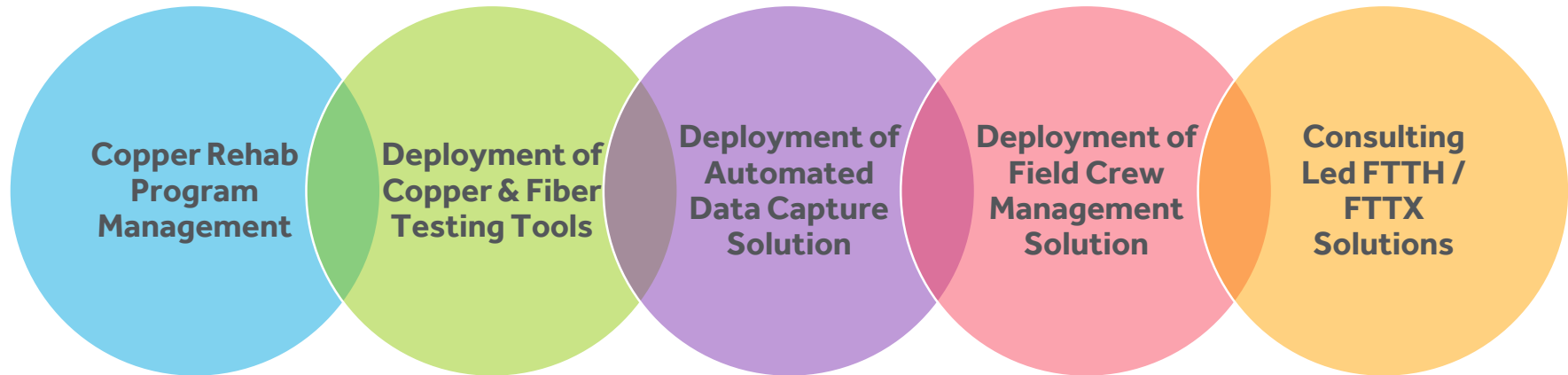
**Gaps in the plans on how to move forward to adopt FTTx while, continuing to rehab the copper networks**



# CYIENT SOLUTIONS

# Cyient Solutions

Cyient had successfully deployed their consulting services with the following solutions in order to address the key challenges of Telecom Fiji to resolve the issues (QoS) and enhance their customer experience (QoE)





# Copper Rehabilitation Program Management

## How to make rehabilitation more efficient and effective

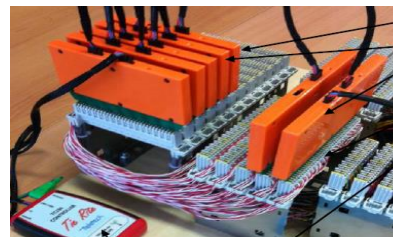
As a priority, a properly qualified, experienced, dedicated, rehabilitation team member is required in each district to:

- Follow up on fault repairs, checking if Joints (underground) Cabinet issues (as seen in Denarau) or Distribution Points require attention for common issues.
- Perform pro-active maintenance within the district on the Cabinets, Cables (dry air supply paper insulated), joints, DP's etc..
- Report problems with Cabinets, Cables, DP's etc.. back through Customer Care Centre for action (presently Cyient sees that there is any other option for Customer Care than to raise a fault).

# Solutions – Copper Testing Tools

Adoption of appropriate tools to resolve the copper QoS issues

## Copper Bulk Pair Testing



**SmartR™** Working smarter, not harder.

SmartR™ test suite provides confidence to new and seasoned techs for the location of DSL impacting faults

Speeds up interpretation  
Eliminates guesswork  
Test beyond prior skill level  
Less training and expertise required

Easier, yet much more powerful Copper testing.

**MAX-635G Overview**

MAX-635G Overview

MAX-635G Overview

MAX-635G Overview

MAX-635G Overview



# Solutions – Field Mobile Handheld Devices

Ruggedized Handheld mobile devices help the field technicians to simplify the field operations by avoiding the major human interfacing issues.



## **ALGIZ 10X** **EXTREME FIELD PERFORMANCE**

The powerful ALGIZ 10X rugged tablet helps make your mobile crew more efficient. It can withstand rough weather and harsh environments with features, including a versatile capacitive touchscreen, for impressive field performance.



## **ALGIZ RT7 ETICKET** **BEST-IN-CLASS MOBILE TICKETING**

Perfectly ergonomic, seriously rugged, and ready for your mobile transit tasks, the 7-inch ALGIZ RT7 eTicket offers unmatched mobile ticketing performance at an excellent value.



## **ALGIZ RT7** **HEAVYWEIGHT FIELD PERFORMANCE**

The ALGIZ RT7 ultra-rugged Android tablet provides powerful field performance in a sleek package for mobile workers who need a high performance device in an outdoor or industrial environment.



## **ALGIZ 7** **SUPER RUGGED, ULTRA-MOBILE**

The rugged ALGIZ 7 offers ruggedness and versatile functionality. If you need a larger display than a handheld, or if you need Windows PC functionality, this ALGIZ tablet's 7-inch screen and Windows 7 platform make it a great solution.

# Recommendations on FTTx

## People Skills:

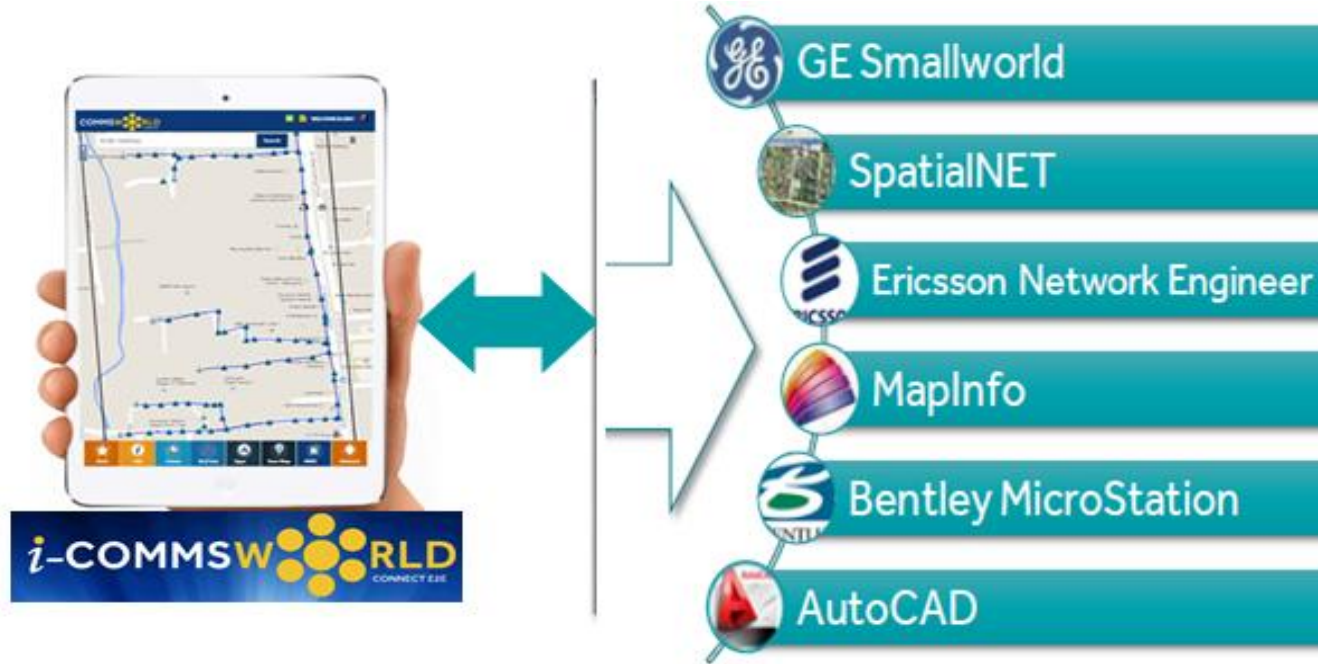
- Need skilled resources to perform planning, design, field splicing, testing and network maintenance.  
People needs to be trained and certified on various skills including systems (GIS), testing tools, remote monitoring systems.

- FTTH Council certifications / Memberships
- SCTE certifications
- FOA Certifications
- The light brigade certifications





# Solutions – Automated Data Capture Tool



**iCommsWorld**

**Targeted PNI Systems**

# Solutions – Automated Data Capture Tool



**iCommsWorld**

**G/Technology**

# Solutions – Field Crew Management



Managing field crew's business changes effectively

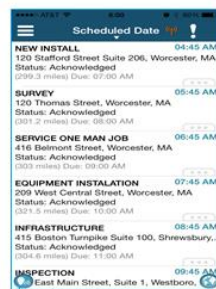


Automated inventory update and timesheet updates



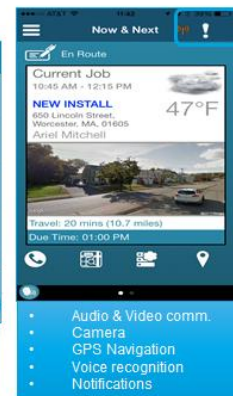
Quick menus – work specific related for quick calling, navigating, notes taking

- Now & Next
- My work
- Inventory search



Voice Commands

Plot on a map – Map Navigation



- Audio & Video comm.
- Camera
- GPS Navigation
- Voice recognition
- Notifications

Notifications



Integration with the device notifications center

# Consulting-Led FTTH Solution

**FTTx needs to be planned as a future-proof architecture by considering the other business segments:**

- Rolling the FTTx to cover other business segments of Mobile Towers (FTTm), Antennas (FTTa), Wi-Fi Access Points (AP), Public HD advertisement, Utility Meters (FTTu), Traffic / Highway surveillance etc..

**FTTx deployment needs to be planned to facilitate interoperability for growing future traffic needs, network amendments and upgrades.**

Compatibility issues may arise or entire system may needs alteration if Interoperability not planned.

**ONE NATIONAL PLAN TO STAND OUT OF THE COMPETITION**

## How we delivered

# DESIGNING TOMORROW TOGETHER

Three simple words that describe our **unique approach** of working with our clients to improve **our client's business** and lives of their clients.





# Conclusion



**COPPER AND FIBER  
WILL CO-EXIST  
LONG-TERM AND  
WILL HAVE COMMON  
DEVELOPMENT OF  
BOTH**



Cyient helps Operators in evaluating the access networks for optimization (copper / cable) and introducing the next-generation high-speed broadband (FTTH/FTTX) networks while, supports in maintaining the network proactively with advanced analytics solutions

THANK YOU

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Cyient Australia Pty Ltd